

Welcome to the Health and Care Senior Academy

We would like to take this opportunity to welcome you to the Senior Health and Care Academy being held Virtually. The purpose of this leaflet is to give you some information about our organisation and the programme.

We are all committed to providing the highest quality of care, and to putting patients' needs first. Our commitment to every one of our patients, every day, wherever they are treated is to do our best to ensure...

They feel safe, in a clean and comfortable environment, with highly professional staff who work together to ensure they are in safe hands

They feel cared for, with a courteous and respectful attitude, from kind and helpful staff, who have the time to listen to them and keep them informed at every step

They feel confident in our treatment, provided by skilled and compassionate teams who will involve them in their care and who understand their time is valuable

These are enhanced by our 7 ambitions explained within our strategic document:

'Our patients, Our hospital, Our Future, together'



What you can expect from us:

- A range of career insights throughout the programme
- An opportunity to virtually meet a variety of healthcare professionals
- Guidance and support achieving your learning goals
- Enthusiastic and DBS (enhanced) facilitators
- A safe learning environment
- Feedback on your performance including your skills, attitudes and behaviours

What we expect from you:

- Good time keeping
- A professional and polite manner at all times
- An enthusiastic, proactive approach to learning
- Adherence to Trust values and behaviours
- To ensure that confidentiality of staff and patients are maintained
- To highlight any concerns in a timely manner to Next Generation Ambassadors
ambassadors@caredevelopmenteast.co.uk

Your programme

Your health and care senior academy programme will comprise of 6 sessions held over 6 months. It will be held virtually via MS Teams. The session will run from 04:00pm – 05:00pm You will be provided with a notebook and folder as well as a workbook for you to use throughout the programme – please ensure that you bring these to each session.

Contacts/Sickness

It is important that you let the us know if you are unable to attend any of the sessions and that you also inform us. An email can be sent to rachel.grimwood@wsh.nhs.uk

Opportunities

This is a great opportunity to explore possible future careers in healthcare and to learn some life skills which will be useful in any career pathway that you choose. Please let us know if there is anything of particular interest that you would like further information in and we will endeavour to arrange this for you if possible.



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