

**Lead Local Flood Authority**  
**Section 19 (Flood and Water Management Act**  
**2010)**  
**Flood Investigation Report**

**Report Title: Waveney Terrace, Haverhill, Suffolk CB9 8BZ**

**Report Reference(s): N/A**

	<b>Name</b>	<b>Date</b>
<b>Lead Officer:</b>	Jason Skilton	
<b>Created by:</b>	Jason Skilton	16 <sup>th</sup> September 2020
<b>Checked by:</b>	Simon Curl	22 <sup>nd</sup> October 2020
<b>RMA Review:</b>		30 <sup>th</sup> October 2020
<b>Approved by:</b>	Matt Hullis	2 October 2020
<b>Date Published</b>		09/11/2020

**1.0** Suffolk County Council as a Lead Local Flood Authority (LLFA) has determined that in accordance with criteria, it considered it necessary or appropriate to carry out an investigation into this flood event in accordance with Section 19 (1) of the Flood and Water Management Act 2010, and in accordance with Section 19 (2) of the Flood and Water Management Act 2010, to publish the results and notify the relevant risk management authorities (RMAs).

**2.0 Reference/s: N/A**

**2.1 Location:** Waveney Terrace, Haverhill, Suffolk CB9 8BZ

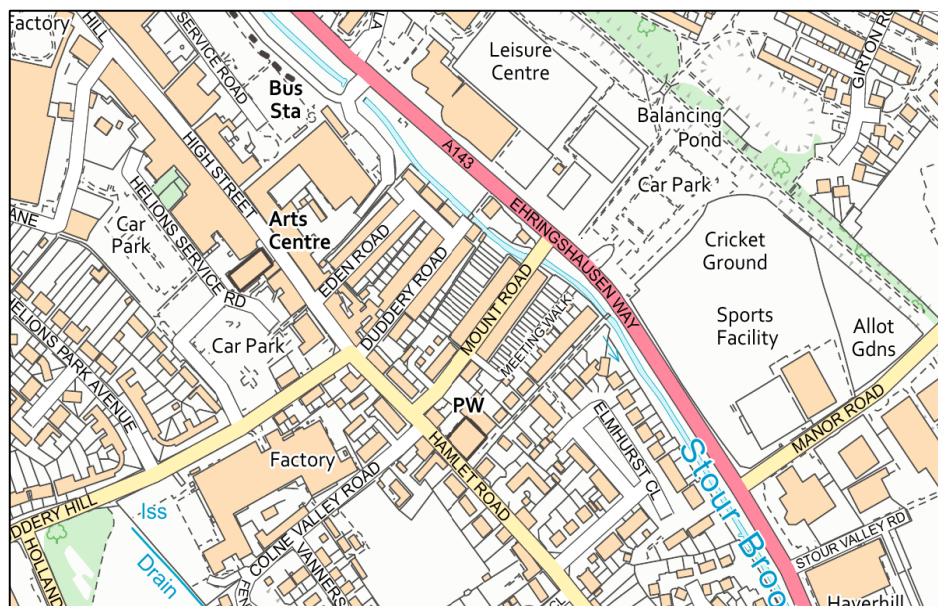
**2.2 Flood Event Date:** 13<sup>th</sup> & 14<sup>th</sup> August 2020

**2.3 Reported to SCC Date:** 13<sup>th</sup> August 2020

**2.4 Investigation Commencement Date:** 17<sup>th</sup> August 2020

**2.5 Criteria for investigation:**

<b>Criteria for an investigation (as per Appendix D of the Suffolk Flood Risk Management Strategy):</b>	<b>✓/X</b>
There was a risk to life as a result of flooding?	X
Internal flooding of one property (domestic or business) has been experienced on more than one occasion?	✓
Internal flooding of five properties has been experienced during one single flood incident	✓
Where a major transport route was closed for more than 10 hours as a result of flooding	X
Critical infrastructure was affected by flooding	X
There is ambiguity surrounding the source or responsibility of a flood incident	X



*(Investigation area map)*

**2.6 OS Grid Reference:** TL 67468 45352

**2.7 Extent of flooding:** Approximately 300mm in properties

**2.8 Effect of flooding:** Internal flooding of five properties to front of main living area

**2.9 History:** None

**2.10 Flooding Source:** Surface water

**2.11 Likely causes:**

- Significant rainfall events on concurrent days
- Run off from higher paved areas
- Ponding of water on the public highway
- Submerged outfalls of surface water drainage system
- Exceedance of design capacity of surface water drainage system

**2.12 Additional Information:**

- Waveney Terrace is predicted to be at high risk of surface water flooding by the Environment Agency's national mapping
- Water levels in the Stour Brook were 0.9m higher than normal during the flood event of the 13<sup>th</sup> August 2020

**3.0 Risk Management Authority with Relevant Flood Risk Function**

- Suffolk County Council, Highways Authority

- Anglian Water Services (Public Surface Water Sewer)

### 3.1 Functions:

- Suffolk County Council (Public highway maintenance & asset owner)
- Anglian Water Services (Maintenance & asset owner)

### 4.0 Recommendations:

- Suffolk County Council (Highways) to ensure that their surface water system is maintained and is free flowing to its outfall
- Suffolk County Council (LLFA) to produce a Surface Water Management Plan for the wider area in order to identify longer term opportunities for improved water management
- Anglian Water Services to ensure that their surface water system is maintained and is free flowing to its outfall
- Property owners to consider property level resilience measures

### 4.1 Recommended Actions:

Action	Responsible Authority	Timescale for response	Latest Progress Update for Actions
Raised area of highway at junction of Waveney Terrace and Eden Rd to be reviewed	SCC (Highways)	6 Months	
Condition of surface water systems to be investigated and appropriate maintenance undertaken. Height of surface water drainage Outfalls to be surveyed	SCC (Highways) & Anglian Water Services	6 Months	
Haverhill Surface Water Management Plan to be study to be undertaken & published	SCC (LLFA)	36 months	
Property level resilience measures to be considered at affected properties – advice to be forwarded by SCC.	Home-owners SCC (LLFA)	N/A	