



Special Educational Needs
and Disability Information,
Advice & Support Service

sendiass in Suffolk

SENDIASS is a confidential and impartial support and advice service for parents, carers, children and young people (up to 25 years) on issues related to Special Educational Needs and disability.

Helpline

T: 01473 265210 • E: sendiass@suffolk.gov.uk



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Facebook

Autumn Term 2016



Information,
Advice & Support
Services Network
for SEND

SENDIASS

Contact us on 01473 265210 or
sendiass@suffolk.gov.uk

Due to increasing demand callers may need to leave their contact details when the Helpline is busy

County Services

Admissions 0345 6000981
www.suffolk.gov.uk/admissionstoschools

Children's centres 0345 6080033
www.suffolk.gov.uk/childrenscentres

Children in Care 01473 260818
Suffolk virtual school office

Customer Rights 01473 260711
(Complaints about Suffolk County Council Services)

Early years/childcare 0345 6080033

Educational Psychologists

EP helpline (Monday's 13:30 – 16:00) 01473 265743
Kate Fieldhouse Senior EP, 01284 758747
Bury St Edmunds area

Elaine Price Senior EP, Lowestoft area 01502 674729
Megan Smith Senior EP, Ipswich area 01473 265612

Education Welfare

Margaret Smith Lead Attendance Officer 01473 265348

Local Offer Team (Inclusion & alternative provision)

Jamie Mills Local Offer Manager 01473 265694

Local Offer Brokers:

Bury St Edmunds area:

Claire Brown 01284 758784
Shirley Dixon 01248 758757

Ipswich area:

Sarah Bailey 01473 265174
Diane Knights 01473 265208
Kirsty Mower 01473 265732

Lowestoft area:

Joy Derbyshire-Baldwin 01502 674717
Lisa Gowen 01502 674714

Early Help Teams

(for Family Support Practitioners, Parenting Co-ordinators, Education Welfare Officers, Specialist Youth Support Workers, School nursing team):

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| Central & South Suffolk | Central South Suffolk | 01284 758620 01787 315900 |
| Ipswich North & East | Ipswich N&E Felixstowe Saxmundham, Framlingham, Leiston | 01473 263295 01394 605060 01728 652303 |
| Ipswich South & West | | 01473 263391 |
| Lowestoft & Waveney | Beccles, Bungay, Halesworth, Southwold | 01502 674747 |
| West | Bury St Edmunds Forest Heath Haverhill | 01284 758610 01284 758620 01284 758630 |

Elective Home education

01473 265139

Resolution - Education and Learning

Alison Jones Strategic Officer 01284 758641

Sensory

Alison Berry Head of Sensory & Communication Service 01473 264730

Social Care Services

Customer First 0808 8004005

Special Educational Needs

Tony Sale Head of Service (SEN) 01473 264712

Tracy Winwood Operational Lead (SEN) 01473 264703

Helen Stanley Senior Special Needs Officer 01502 674716

Special Needs Officers

Nicky Fisk Out of county 01473 264710

Carol Green Ipswich area 01473 265588

Sue Heath Ipswich area 01473 265563

Jan Rawlings Ipswich area 01473 265832

Sarah Hopkins Bury St Edmunds area 01284 758839

Mary Marks Bury St Edmunds area 01284 758785

Robert Smith Post 16 01502 674984

Anna Palmer Lowestoft area 01502 674713

James Pettit Lowestoft area 01502 674715

Transport

0345 606 6173



All Suffolk County Council staff may be emailed: firstname.secondname@suffolk.gov.uk

National Organisations

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| AFASIC (Voice for life) www.afasic.org.uk | 0300 666 9410 |
| Action for sick Children www.actionforsickchildren.org | 08000744519 |
| British Dyslexia Association www.bdadyslexia.org.uk | 0333 4054 567 |
| Cauldwell charity (Support Service for Disabled Children & families) www.cauldwellchildren.com | 01782 600 265 |
| Civil Legal Advice (Legal Aid for Education/Judicial Review eg SEN, Exclusions, Provision) | 0345 345 4345 |
| Contact a Family www.cafamily.org.uk | 0808 8083555 |
| Coram Children's Legal Centre Family Law (Education law advice line) Education law www.childrenslegalcentre.com | 0300 330 5480 0300 330 5485 |
| The Dame Vera Lynn Children's Charity (for children with cerebral palsy) www.dvlcc.org.uk | 01403 780444 |
| Disability Rights UK (post 16) Students helpline www.disabilityrightsuk.org.uk | 0800 3285050 |
| Down's Syndrome Association www.downs-syndrome.org.uk | 0333 1212 300 |
| Dyspraxia Foundation www.dyspraxiafoundation.org.uk | 01462 454986 |
| Epilepsy Action www.epilepsy.org.uk | 0808 800 5050 |
| Equality Advisory Support Service www.equalityadvisoryservice.com | 0808 800 0082 |
| Family Lives (parenting advice and support) www.familylives.org.uk | 0808 8002222 |

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| Family Rights Group www.frg.org.uk | 0808 801 0366 |
| Health Watch (Health and Social care consumer champions) www.healthwatch.co.uk | 03000 68 3000 |
| Hyperactive Children's Support Group www.hacsg.org.uk | 01243 539966 |
| I CAN (speech & language impaired) www.ican.org.uk | 0207 8432544 |
| IPSEA (Independent Parental Special Education Advice) www.ipsea.org.uk | 0800 0184016 |
| Independent Schools Council www.isc.co.uk | 0207 7667070 |
| Kidscape (child safety/bullying) www.kidscape.org.uk | 0207 7303300 |
| ME Association www.MEassociation.org.uk | 0844 5765326 |
| Mencap (learning difficulties) www.mencap.org.uk | 0808 8081111 |
| MindEd – (Children and young people's mental health) www.minded.org.uk/ | |
| Network 81 (SEN) www.network81.org | 0845 0774055 |
| National Autistic Society www.autism.org.uk | 0808 8004104 |
| National Deaf Children's Society www.ndcs.org.uk | 0808 8008880 |
| NSPCC www.nspcc.org.uk | 0808 8005000 |
| Potential Plus UK (gifted & talented children) www.potentialplusuk.org | 01908 646433 |
| SCOPE (disability support) www.scope.org.uk | 0808 8003333 |

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| SENDIST (Special Educational Needs and Disability) www.justice.gov.uk/tribunals/send | 01325 289350 |
| SENSE (deaf/blind charity) www.sense.org.uk | 0300 330 9256 |
| Tourettes Action www.tourettes-action.org.uk | 0300 777 8427 |
| Twins & multiple births association www.tamba.org.uk | 0800 1380509 |
| Working Families www.workingfamilies.org.uk | 0300 012 0312 |
| Young Minds (young peoples mental health & wellbeing) www.youngminds.org.uk | 0808 8025544 |

Local Organisations

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| Activities Unlimited (for children with additional needs) www.activities-unlimited.co.uk | 01473 260026 |
| Anglia Care Trust (SEND mediation) www.angliacaretrust.org.uk | 01473 618675 |
| ASD helping hands www.asdhelpinghands.org.uk | 01362 853018 |
| Autism Suffolk www.autism.org.uk/autismsuffolk | 01473 632700 |
| CIDAS (Children in Divorce & Separation Service) | 07810 358930 |
| Epilepsy Support Group | 01473 461407 |
| Gateopener (for disabled people and their carers) www.gateopener.org.uk | 01638 510463 |
| Homestart (advice and support for families) www.home-start.org.uk | 01787 372346 |
| Indigo Dyslexia Centre www.4dyslexics.com | 0845 3479322 |
| Ipscene (community events & groups) www.ipscene.co.uk/disability | |

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| Lowestoft Dyslexia & Dyspraxia Support Group Number 72 (family support services) www.number72.org | 01502 589053 01787 310610 |
| The Source for young people in Suffolk www.thesource.me.uk | |
| Suffolk Dyslexia Association www.suffolkdyslexiaassociation.org.uk | 01473 717026 |
| Suffolk Family Carers www.suffolkfamilycarers.org | 01473 835477 |
| Suffolk Families Information Service www.suffolk.gov.uk/childcare | 0345 6080033 |
| Suffolk Parent Carer Network www.spcn.org.uk/ | |
| Suffolk Young People's Health Project – 4YP www.4yp.org.uk | 01473 252607 |
| Suffolk Youth and Parent Support Group (a support group for young people with long-term illness and their parents) info@suffolkmeandyou.org.uk | |
| Topcats www.topcats.org.uk | 07975 830493 |
| Voiceability Suffolk www.voiceability.org/in_your_area/suffolk/ | 01473 857631 |



Please see our web pages for information about SEN & disability, including our leaflets and latest news: www.suffolk.gov.uk/sendias