

Welcome to the Suffolk County Council Schools IT Newsletter.

A range of the services we offer can be found on our new website, which can be visited by clicking on the following link:

<https://www.suffolk.gov.uk/business/it-services-for-schools-and-academies>

## SIMS & FMS 2021

### Spring Release

**CAPITA** **SIMS**

We are pleased to inform you that the Spring 2021 upgrade for SIMS. net and FMS will be released on the **12/04/21** and so that it can be installed via SOLUS3.

If you would like the SIMS and FMS 2021 Spring Release before the **12/04/21**, please log a call with the SCC IT Helpdesk. We will release the SIMS and FMS Release to you on SOLUS3.

Please be aware that if your SOLUS3 is set to upgrade automatically, SIMS, FMS and Discover will upgrade at 18:00 on the **12/04/21**. Please make sure as many SIMS and FMS workstations are left on, to be upgraded overnight.

Please find the SIMS and FMS release notes that include details the new features:

#### **SIMS and FMS release notes:**

SIMS Primary

[http://sims.eadidom.com/Downloads/Documentation/SIMS\\_Spring\\_2021\\_Primary.pdf](http://sims.eadidom.com/Downloads/Documentation/SIMS_Spring_2021_Primary.pdf)

SIMS Secondary

[http://sims.eadidom.com/Downloads/Documentation/SIMS\\_Spring\\_2021\\_Secondary.pdf](http://sims.eadidom.com/Downloads/Documentation/SIMS_Spring_2021_Secondary.pdf)

FMS

[http://sims.eadidom.com/Downloads/Documentation/FMS\\_Spring\\_2021.pdf](http://sims.eadidom.com/Downloads/Documentation/FMS_Spring_2021.pdf)

This will upgrade SIMS. net to version 7.198 and FMS to 6.198.  
Please be aware there are **no** new base lookups in the release.

#### **Patch 26193**

Due to an issue with the upgrade, Patch 26193 has been released alongside the upgrade. Please apply this patch after the upgrade.

Guidance on how to upgrade your system can be found:

[http://sims.eadidom.com/Downloads/Documentation/Deploying\\_an\\_Update\\_or\\_Patch.pdf](http://sims.eadidom.com/Downloads/Documentation/Deploying_an_Update_or_Patch.pdf)

#### **Enhanced SIMS schools**

We will be contacting any school who buys into Enhanced SIMS to discuss scheduling the release. This will be scheduled in SOLUS3 or a time will be arranged for a member of the SIMS support team to carry out the upgrade via SOLUS3.

#### **Remote Support Academies**

We will be contacting any academy who buys into Remote Support to discuss scheduling the release. This will be scheduled in SOLUS3 or a time will be arranged for a member of the SIMS support team to carry out the upgrade via SOLUS3.

For any further information please contact the [ITServiceDesk@suffolk.gov.uk](mailto:ITServiceDesk@suffolk.gov.uk).

## Herts Stores Catalogue import for FMS

**CAPITA**

**SIMS**

A file called HFSCAT\_.e will be sent to you on 12<sup>th</sup> April 2021 via anycomms along with the 2021Herts\_Stores\_Cat\_Import document which is guidance on how to import the Herts Stores Catalogue into FMS.

You will find the two files in your S | Other | In | Miscellaneous folder.

If you either cannot find it, or no longer use Anycomms, please log a call with the IT Service Desk on 01473 265555 or [ITServiceDesk@suffolk.gov.uk](mailto:ITServiceDesk@suffolk.gov.uk) asking for the SIMS Support team to provide the Herts Catalogue file.

## Your votes are needed to help you comply with GDPR

Pupils with SIMS Dinner Money entries cannot be deleted in accordance with GDPR requirements, anonymising individual records in order to comply with GDPR for schools using SIMS Dinner Money is too time consuming for the school administrators. A bulk routine facility will make complying with GDPR possible.

In order for this change to take place we need to attract adequate numbers of votes, to vote, please click on "View idea or feedback" below, please note that if you have not already registered to view change requests, you will need to do this, it is a very simple procedure giving an email address and creating a password.

Thank you for submitting your idea: SIMS7-I-63 Provide a Bulk Anonymise facility as pupils with SIMS Dinner Money entries can not be deleted in accordance with GDPR requirements

Anonymising individual records in order to comply with GDPR for schools using SIMS Dinner Money is too time consuming for the school administrators. A bulk routine facility will make complying with GDPR possible.

[View idea or feedback](#)



## How to contact us

You should continue to raise all standard incidents and service requests via the IT Service Desk on 01473 265555 or via [itservicedesk@suffolk.gov.uk](mailto:itservicedesk@suffolk.gov.uk), our offices are open 08:30-17:00, Monday-Friday.

We have setup a new mailbox for non-standard queries, e.g. enquiring about a new service, please email us at [Schoolsitservices@suffolk.gov.uk](mailto:Schoolsitservices@suffolk.gov.uk)



## Schools IT Pricelist and Order Form

Local Authority (LA) maintained schools who buy into the Enhanced SIMS Service can order hardware from our IT procurement team. The price list and order form are available on request by contacting the team on [itservicedesk@suffolk.gov.uk](mailto:itservicedesk@suffolk.gov.uk).