

**You are working with the Children’s Community Learning Disability Nursing Team – Behaviour Support**

**Who are we?**

* We are a specialised service, who will work with you in your home to meet the behavioural needs of your child/young person.

**Our aim is to:**

* Work in partnership with your children and young people along with yourselves as their families and carers.
* Help you to develop positive behavioural techniques and strategies which will enable your child or young person to grow and develop.
* Offer an evidence based service that is centred around your child/young person and your family’s needs.

While we are working with you, we will aim to:

* Visit you at an agreed date, time, and place. If you are not there when we visit, we will leave a card to say that we have visited requesting that you contact us to rearrange the visit. This will count as one of your sessions with us.
* Not cancel appointments unless absolutely necessary, but we will contact you if we have to do so.
* Do our best to be on time and will contact you if we are running late.
* Keep your information confidential unless a disclosure is made that needs to be passed on to other professionals within the safeguarding legislation.
* Be committed to working with you to best meet the health needs of your child/young person.

While we are working with you, we ask that you:

* Keep to the agreed date, time and place for our visit but if you need to change it or cancel it, we ask that you contact us as soon as possible giving at least 24 hours’ notice.
* Work with us to complete assessments and intervention work as stated on the care plan.
* Share information about your family’s needs to help us to fully understand them and to develop appropriate support plans.
* Let us know who else is working with you and your family so that we can, with your agreement share information with them.
* Discuss and review with us the working being carried out and let us know if there are any difficulties.
* Please note 3 missed appointments may result in your child /young person being discharged from the service.

**What happens to your child’s information?**

* We will explain what confidentiality means and how your child/young person’s information is used before you share anything with us.

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**How can you get in touch?**

**East base West base**

Allington Clinic Child Health Centre

427 Woodbridge Road Hospital Rd

Ipswich IP4 4ER Bury St Edmunds IP33 3ND

Tel: 01473 264801 Tel: 01284 741777

Or by email LDNursingTeam@suffolk.gov.uk

Our webpage [Children's Community Learning Disabilities Nursing Team - Behaviour Support | Suffolk County Council](https://www.suffolk.gov.uk/children-families-and-learning/childrens-health/specialist-services/learning-disabilities)