



# Suffolk Fire and Rescue Service

## Summary of Performance Q3 October - December 2023

[www.suffolk.gov.uk/suffolk-fire-and-rescue-service](http://www.suffolk.gov.uk/suffolk-fire-and-rescue-service)

Suffolk Fire and Rescue Service Fire and Public Safety Directorate

Endeavour House, 8 Russell Road, Ipswich, IP1 2BX

Email: [fire.businesssupport@suffolk.gov.uk](mailto:fire.businesssupport@suffolk.gov.uk)

General Enquiries: 01473 260588 (Emergency: 999)



### Suffolk Fire Stations

**35** Fire Stations

**4** Shift Stations **2** Day Crew Stations

Supported by

**1** County Day Crew

**All our Stations have On-call crews**



**13** Specialist Vehicles

**43** frontline

**Fire Engines**



### Fire Service Incidents Oct – Dec 2023

Total Incidents **1,517**



**752**  
False Alarms



**183**  
Fires



**92**  
Property Fires



**84**  
Road Traffic Collisions



**406**  
Special Services

### On Call Fire Engine Availability

Oct – Dec 23



Overall Availability

**74%**

**26%**

Day Availability

**59%**

**41%**

Night Availability

**86%**

**14%**

Weekend Availability%

**75%**

**25%**

Available

Not Available



### Response Standards Oct – Dec 2023

There are no nationally specified standards for fire services to respond to property fire or RTC emergencies. Suffolk endeavours to meet our locally agreed standards on 80% of occasions.

RS	Description	Q3
1	First fire engine to a dwelling fire in 11 mins	<b>63%</b>
2	Second fire engine to a dwelling fire in 16 mins	<b>58%</b>
3	First fire engine to a road traffic collision in 13 mins	<b>65%</b>
4	First fire engine to all incidents within 20 mins	<b>91%</b>

### Fire Fatalities & Casualties

Oct – Dec 23



Casualties

**16**

Fatalities

**0**

### Prevention and Protection

Oct – Dec 2023

Home Fire Safety Visits

**927**

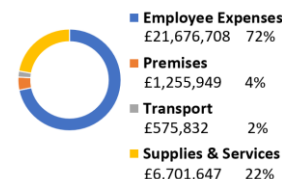
Building Audits

**215**  
Audits

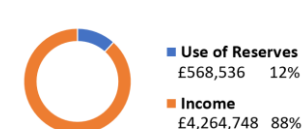
### Our Budget 2023 -24

Net Budget £25,376,852.00

Gross expenditure Budget 23-24  
£30,210,136.00



Gross Income Budget 23-24  
£4,833,284.00



### Our People

**608**

**Operational Staff**

**404**

**On-Call Firefighters**

**138.5**

**Wholetime Firefighters**

**36.5**

**Non-Station based**

**29**

**Officers**

Many of our operational firefighters and support staff are on-call firefighters

**107**

**Support Staff**

Support staff carry out a variety of roles, from Prevention, Protection, FireIT, Fleet Mechanics and Business Support to the Service..



### Oct – Dec 2023 we did...



**23** Animal Rescues



**16** Persons rescued  
(Fire Related)



**54** Assist Ambulance



**28** Safeguarding referrals



### 2022 HMICFRS Inspection Rating

Effectiveness	Good
Efficiency	Requires Improvement
People	Good