

April 2026



Princes Street, Ipswich Consultation

Consultation Summary Winter 2025



Consultation Summary



Figure 1: example leaflet used to advertise the consultation

In Winter 2025, Suffolk County Council consulted with the public and key stakeholders on a walking and cycling scheme along Prince Street in Ipswich.

Improvements are proposed between the Chancery Road / Grafton Way junction and Civic Drive to make walking and cycling easier and safer. This project represents the first step in improving connections between Ipswich Train Station and the town centre.

The consultation was open for six weeks from 10th November to 22nd December 2025.

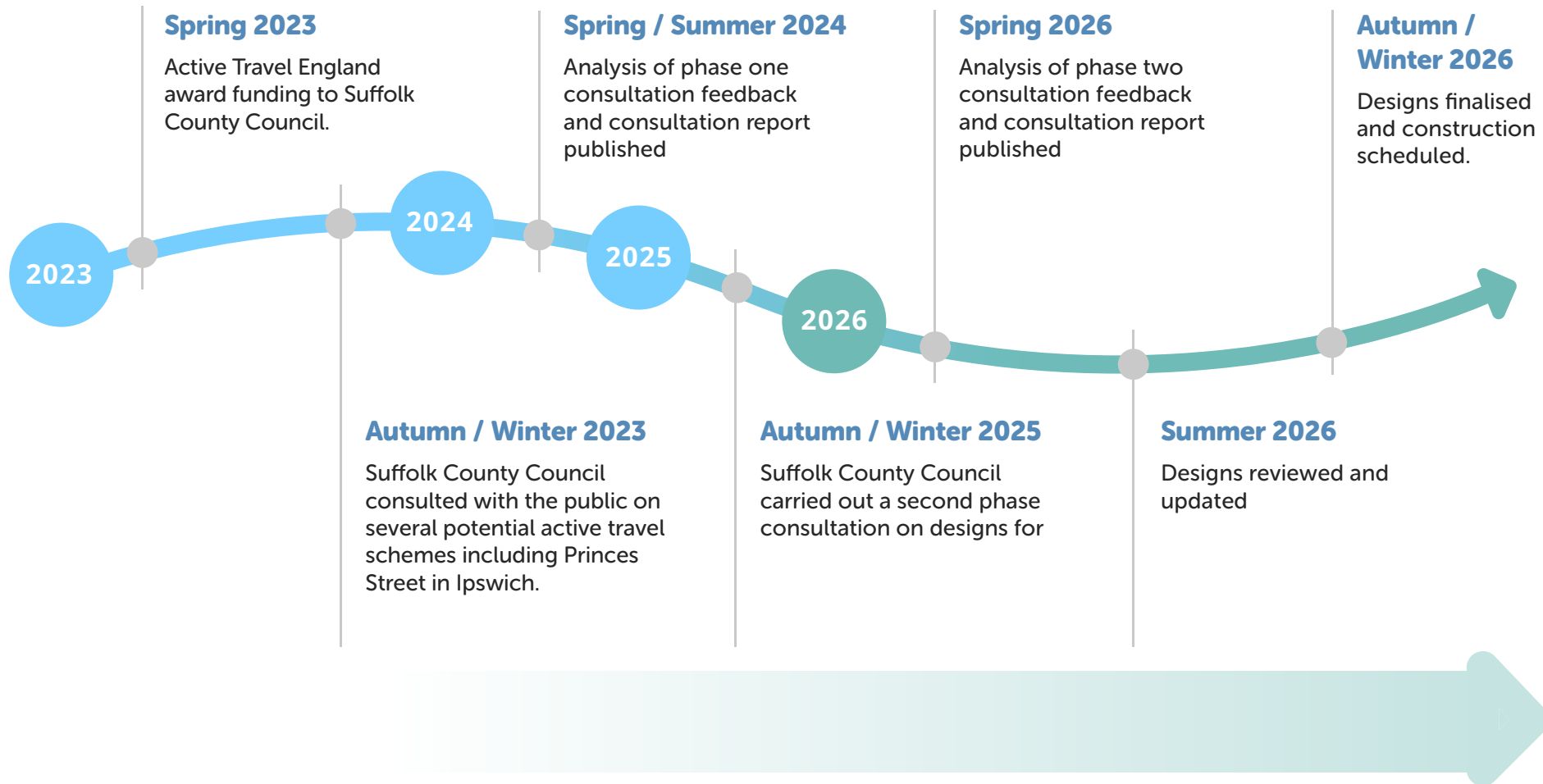
Over £10 million has been awarded to the Council from Active Travel England to spend on projects to make it safer, easier and more enjoyable for everyone to walk, wheel and cycle in their everyday lives.

The consultation for Princes Street was the second phase of engagement for this project, following on from an earlier phase in 2023 where we asked for ideas on a series of active travel routes / improvements proposed across the county.

In this second phase of engagement, we shared a design proposal for Princes Street and asked for feedback from the general public and stakeholders. We received 204 responses to the survey and 53% of survey respondents thought that the proposals would encourage them to walk, wheel and cycle more.

Next steps are now to finalise the designs, taking into account the feedback received, before beginning the delivery and construction of the schemes in 2026/2027

Project Timeline



The Consultation

The public consultation took place during the Winter of 2025 between 10th November and 22nd December 2025. It included engagement with local residents and businesses as well as other stakeholders with an interest in the area.

The consultation followed the guidance in Suffolk County Council's consultation and engagement charter.

The objectives of the consultation were to:

- Share information on the project with the public to make them aware of potential future changes in their area.
- Gain feedback from local residents and businesses who are familiar with the route, to help us to understand if any changes to the designs are needed.
- Continue stakeholder engagement following on from the phase one consultation and understand if any changes to the designs are needed.
- Gain feedback from local residents and businesses about more changes which could be made to make it easier and safer for the public to walk, wheel and cycle to and from the train station to the town centre for future projects.

Consultation methods:

Publicity

Details of the scheme was made available on a dedicated webpage. This was intended to be easy to use for the public and stakeholders. It included a map of the project, as well as visualisations of some sections the route to show how they might look.

Poster and leaflets were distributed in the local area to advertise the consultation. A press release was shared and picked up by the local press and via social media channels.

Survey

A survey was available to complete via the website. It was also possible to request a paper copy of the survey. The survey asked questions to gauge support for the various interventions proposed for the project. There was also space for open comments..

Display

There was a display for the public and stakeholders to view in the reception area of Suffolk County Council's Head Office at Endeavour House in Ipswich. The display was available throughout the entirety of the consultation period.

Consultation Findings

In summary the support for the project is largely positive

We received **204** responses

53%

saying the proposed changes will make it much or slightly safer/easier to get around



21.7%

saying it will make no difference

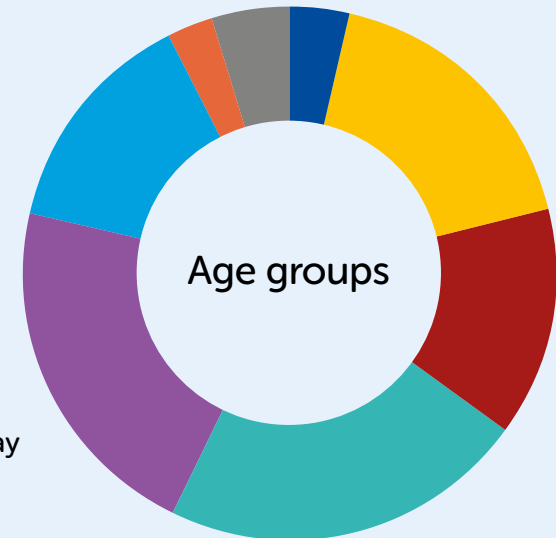
25.1%

saying it will be slightly less or not all safer/easier

Demographics of respondents

Female 40%  **Male 53%** 

- 18-24 years
- 25-34 years
- 35-44 years
- 45-54 years
- 55-64 years
- 65-74 years
- 75+
- Prefer not to say



12%

of respondents have a disability

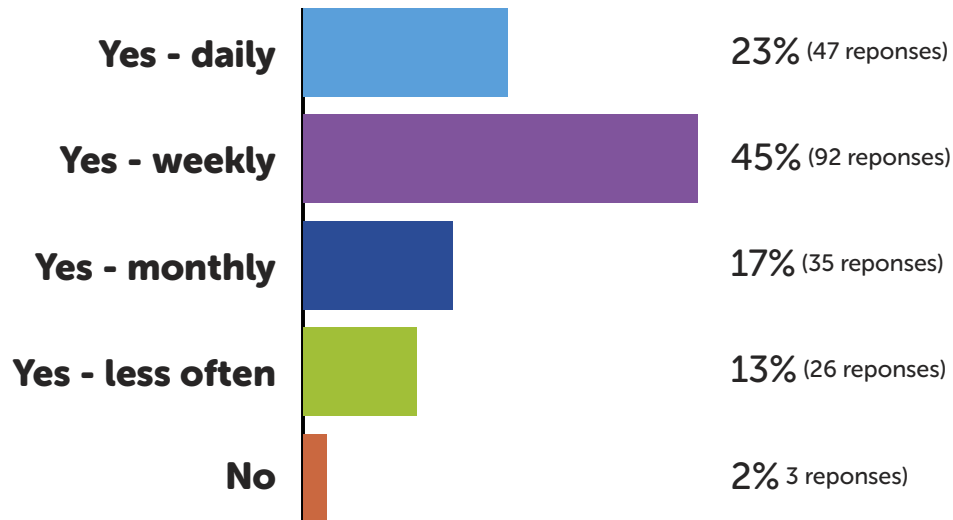
55% were White British

Demographic responses are based on the number of respondents answering the specific question and where information was not disclosed this has been removed from the results.

We asked you...

Do you currently use the route?

Answers



You told us...

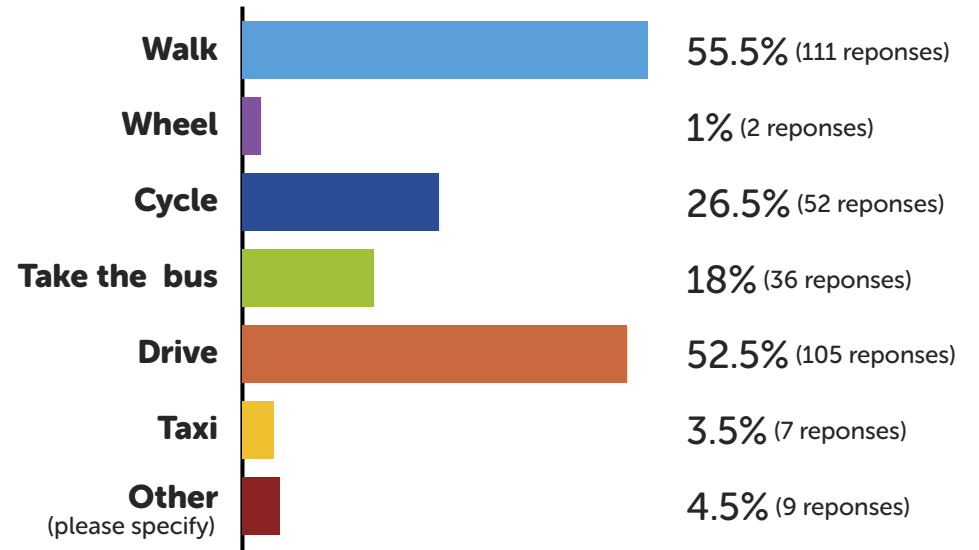
Nearly
70%

of the people we spoke to used the route along Princes Street regularly, either weekly or daily.

We asked you...

How do you currently travel?

Answers



Respondents could select all that applied.

You told us...

There was a mix of different travel modes used, with walking being used the most, followed by car and the cycling. The bus was used less frequently

Findings

Princes Street, Ipswich

We asked about proposals focussed on the stretch of Princes Street between the Chancery Road / Grafton Way junction and Civic Drive. This project represents the first step in improving connections between Ipswich Train Station and the town centre.

The project incorporates two key elements:

- A new segregated two-way cycle path along the east side of Princes Street (between the Chancery Road / Grafton Way junction and Civic Drive).
- Update to priority crossings for pedestrians across Portman Road, Chalon Street, and Friars Bridge Road.

You told us...

53%

said that the proposed changes will make it much or slightly safer/easier to get around

83%

either walk or cycle the route along Princes Street regularly.

204

people responded to the survey

This project represents the first step in improving connections between Ipswich Train Station and the town centre. 122 survey respondents provided suggestions for further improvements to make it easier and safer to walk/wheel/cycle between the Town Centre and the train station in Ipswich



What we plan to do

We are now reviewing the plans based on the feedback received.

Cycle lane and continuous crossings clarity and safety

For the new segregated two-way cycle path along the east side of Princes Street and the continuous crossings on Portman Road, Chalon Street, and Friars Bridge Road we will ensure they are visible and look at options of colours adhering to agreed standards.

Separation of modes

Give consideration to pedestrians vs cyclists and the balancing of needs to ensure pedestrian safety is not reduced by cycling improvements.

Awareness and education

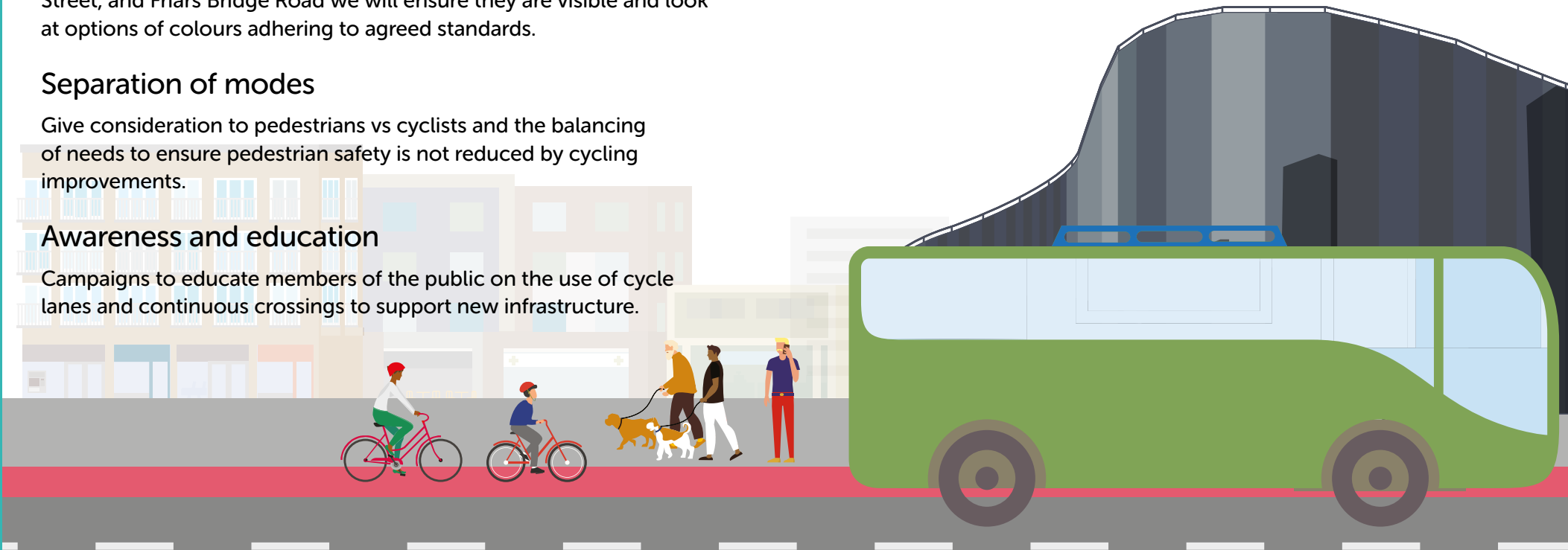
Campaigns to educate members of the public on the use of cycle lanes and continuous crossings to support new infrastructure.

Attractiveness and comfort

Look for opportunities along the route for lighting, planters and pleasant public realm areas.

Specific route issues

For further improvements along the route to better connect the train station and town centre, review of Grafton Way, Museum Street, Norwich Road and further along Princes Street.



Next Steps

Now the consultation is complete, we will review the designs as set out above and update these with any necessary changes.

We will then move to working on fully detailed designs ready for construction, which we hope will begin during 2026.

We would like to thank everyone who has taken the time to get involved in the projects so far – your feedback has been invaluable to us in shaping the proposals.

We will post any further updates on our website as the projects progress.

www.suffolk.gov.uk/currentactivetravelprojects



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Se precisar de ajuda para ler estas informações em outra língua, por favor telefone para o número abaixo. 03456 066 067

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Jeigu jums reikia šios informacijos kita kalba, paskambinkite 03456 066 067

Lithuanian

Jeżeli potrzebujesz pomocy w zrozumieniu tych informacji w swoim języku zadzwoń na podany poniżej numer. 03456 066 067

Polish

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