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Graeme Mateer Transport Strategy Manager Suffolk County Council Endeavour House 8 Russell Road Ipswich IP1 2BX

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Dear Graeme

TRANSFORMING CITIES - IPSWICH

Greater Anglia supports the Ipswich Transforming Cities submission by Suffolk County Council. Greater Anglia provides train services into Ipswich from the East Suffolk Lines including Woodbridge and Felixstowe connecting with mainline services at Ipswich.

Greater Anglia supports growth in the region. From 2019 we will introduce a complete new fleet of trains across our entire network giving a significant increase in passenger capacity and comfort - with all trains being accessible for all, air conditioned, wifi enabled with plug points, USB ports and fully accessible toilets. New timetables will be introduced giving up to 4 direct trains a day from the East Suffolk line to London. One train per day will also be timed to reach Ipswich in 60 minutes from London.

The stations serve as interchanges between rail and bus services giving further access to major centres of employment, education and retail areas. Greater Anglia continues to invest in stations, technology and facilities along its routes improving access for all, and to support sustainable transport provision with initiatives such as cycle parking, new information screens, new ticket machines, smart card ticketing, and mobile ticketing apps.

Greater Anglia has worked with the Suffolk County Council on several projects including major remodeling of Ipswich station forecourt. We have in place specific ticketing initiatives including scholar passes, business travel carnets and discounted season tickets for companies and employees to enable access to work, and education plus initiatives to help manage congestion and air quality. The East Suffolk lines through Woodbridge and to Felixstowe are also part an active Community Rail Partnership.

This submission can only enhance the significant investment being made by Greater Anglia to improve connectivity by making it easier for people to get around and access employment to aid productivity in the area. We therefore support the submission.

Yours sincerely,

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