

DOMESTIC ABUSE SERVICES

1 APRIL 2023 - 31 MARCH 2026

DOMESTIC ABUSE SAFE ACCOMMODATION - REFUGE

PROVIDED BY LIGHTHOUSE WOMEN'S AID, BURY WOMEN'S AID AND ORWELL HOUSING

This provides single gender or single sex accommodation. The address will not be publicly available. Victims, including their children, will have access to practical support and a planned programme of therapeutic support (accessed through the Accommodation Support Framework). Accommodation may be in shared or self-contained housing, but in both cases the service will enable peer support from other refuge residents.



DOMESTIC ABUSE SAFE ACCOMMODATION - DISPERSED

PROVIDED BY ANGLIA CARE TRUST AND ORWELL HOUSING

Self-contained accommodation with similar levels of support as refuge which may not be suitable due to complex needs or self-contained, semi-independent accommodation where less support is required.



SPECIALIST SUPPORT FOR THOSE IN SAFE ACCOMMODATION

PROVIDED BY ANGLIA CARE TRUST



This is a service specifically for those within Suffolk's Domestic Abuse Accommodation. Recognising that one size does not fit all we are offering a sessional-based service which will be tailored for those in the following groups:

- Protected characteristics (for example, faith, immigration, LGBTQ+).
- Complex needs (for example, substance misuse, mental ill health, etc).
- Children

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ACCOMMODATION TRIAGE PROVIDER (ATP)

PROVIDED BY ANGLIA CARE TRUST



The Accommodation Triage Provider oversees and facilitates access to the accommodation procured through our Domestic Abuse Accommodation Service. This includes; receiving referrals from professionals seeking accommodation for victims fleeing domestic abuse, having oversight of each accommodation type (including physical make up, location, nearby amenities, and liaising with the accommodation provider to agree a suitable placement subsequent 'warm handover' by the accommodation provider.

TO ACCESS THIS SERVICE, PLEASE CLICK ON REFERRALS AT WWW.ANGLIACARETRUST.ORG.UK AND COMPLETE ALONGSIDE A RECENT DASH.

FOR ENQUIRIES, PLEASE CALL 01473 527435 OR EMAIL ATP@ANGLIACARETRUST.ORG.UK

DOMESTIC ABUSE OUTREACH SERVICE

(INCLUDING 24/7 HELPLINE AND WEBCHAT)



PROVIDED BY ANGLIA CARE TRUST

Domestic Abuse Outreach Service:

The service offers an accessible, community based and digital service across Suffolk for medium risk victims of domestic abuse and their children - providing appropriate information, support and interventions to maintain their safety, enable them to recover and rebuild stability, resilience and wellbeing. The Service supports any person of any age, sex or gender identity who has, or is experiencing domestic abuse. Risk levels will be measured using the Domestic Abuse Stalking & Harassment (DASH) risk assessment tool (and professional judgement).

24/7 Helpline and Webchat:

The Suffolk Domestic Abuse Helpline is a 24-hour free, confidential service for support, advice and action - call when it's safe to do so. The helpline and webchat is available to anyone whether it be family members, friends or work colleagues, who has any concerns regarding domestic abuse.

CONTACT US:



0800 977 5690



WWW.ANGLIACARETRUST.ORG.UK

SANCTUARY SCHEME (IDVA REFERRALS ONLY)

PROVIDED BY 24/7 LOCKS LIMITED

The service installs physical safety measures (e.g. locks, bolts, chains, fire alarms/lock letterboxes, property marking kits, lighting timers, etc) in the homes of high-risk victims of domestic abuse (privately owned or rented accommodation only). This enables victims to remain in their own home - negating the need for multiple visits from different trades people, the upheaval of moving to a different location and away from essential family/friend networks.



DOMESTIC ABUSE SERVICES



NORFOLK AND SUFFOLK VICTIM CARE PROVIDED BY VICTIM SUPPORT



Norfolk and Suffolk Victim Care give emotional and practical help to people who have been affected by crime in Suffolk. An independent charity which individuals can contact for support regardless of whether you've contacted the police, and no matter how long ago the crime took place. Help will last for as long as it takes to overcome the impact of crime. If you call your local Victim Support team, the organisation will make sure you get the information and support you need. This might be arranging a meeting for you to talk and receive emotional support in confidence, helping you to fill out a compensation form or get advice on how to make your home more secure, or referring you to other specialist organisations that can also help.

0300 303 3706 (LINES ARE OPEN MON - FRI 8AM - 5PM)

IF YOU NEED SUPPORT OUTSIDE OF OPENING HOURS, CALL THE SUPPORT LINE FOR FREE ON 08 08 16 89 111 OR REQUEST SUPPORT VIA THE WEBSITE WWW.VICTIMSUPPORT.ORG.UK

WWW.NSVICTIMCARE.ORG

INDEPENDENT DOMESTIC VIOLENCE ADVISOR (IDVA) SERVICE



PROVIDED BY LEEWAY

Leeway's Independent Domestic Violence Advisory (IDVA) service work in partnership to address the safety needs of all referrals identified as at high risk of further serious harm, from their partners/ ex partners. IDVAs will identify ways to improve the client's safety and the safety of their children. IDVAs support their service users to engage with the Multi Agency Risk Assessment Conference (MARAC) process and will discuss the range of safety options, to create a personalised safety and support plan to address their immediate safety. This will include their emotional and practical needs to support the clients and their children, including longer term solutions. This support may include support through the Criminal and Civil Justice system, accessing safe accommodation, accessing health services and signposting or referrals to other services as required. Once the risk of harm has reduced the IDVA will offer the service user a referral to ACT or Victim Support for ongoing domestic abuse support as required.

0300 561 0077 - IF YOU ARE IN IMMEDIATE DANGER, ALWAYS CALL 999

WWW.LEEWAYSUPPORT.ORG