



Community Risk Management Plan 2023-2027

Public Consultation



www.suffolk.gov.uk/emergency-and-rescue/fire-service/

Contents

Our Consultation	3	Our Priorities	
Help us to shape our service to meet your needs	4	Priority 1 People: Recruitment and retention	15
Your views	5	Priority 2 Prevention: Reducing community	
Our Vision, Priorities and Values	6	risk and vulnerability	16
Your fire and rescue service	7	Priority 3 Protection: Keeping you safe in the	
Our people	8	built environment	17
Service delivery	10	Priority 4 Response: How we respond to fires	10
Our Community Risk Management Plan	11	and other emergencies	18
Our identified risks	12	Proposal 1 - Revised Emergency Response Standards	19
Emerging risks	14	Proposal 2 - Review of emergency response fleet	20
		Proposal 3 - Working with our partner services	21
		Priority 5 Our climate change pledge	22

Our climate change pledge

Our consultation



Andrew Reid Cabinet Member for Public Health and Public Protection



Jon Lacey Chief Fire Officer Suffolk Fire and Rescue Service

A message from our Cabinet Member and Chief Fire Officer

Have your say on the future of your fire service and how we can make Suffolk's communities safer, stronger and more resilient. Welcome to Suffolk Fire and Rescue Service's Community Risk Management Plan (CRMP) public consultation document.

The CRMP identifies current and future risks within Suffolk and how we can understand and manage our response to these This helps us to work out where we need our staff and physical resources, enabling an efficient and effective response to incidents and delivery of our vital prevention and protection work.

We want Suffolk to continue to be a place where people live safe and healthy lives Our CRMP will help with this by outlining the risks and expectations of the communities which we serve, and how we can meet these with our Response, Prevention and Protection services both now and in the future.

As our CRMP is about our communities, it is important for us to hear about our proposals from as many Suffolk residents, businesses and voluntary organisations as possible Please take part in our consultation to help inform our new four year plan for making Suffolk safer, stronger and more resilient.

Don't miss out on the chance to have your say on the future of your fire service Please answer the questions on pages 17 19 of this document after reading the supporting information first There are a variety of methods in which you can respond and all feedback from this consultation will be considered in the development of our new CRMP.

Thank you for taking the time to consider our plan and we look forward to hearing from you or meeting you in person at one of our public consultation events.

Help us to shape our service to meet your needs

What are we consulting on?

We have prepared a set of five priorities and three proposals that we would like to focus on over the next four years. These have been informed through both internal and external analysis of our data, trends, current and emerging risks.

Our Priorities will shape and modernise your future fire and rescue service, enabling us to match our resources to meet a wide range of community needs.

Our proposals give more detail on how we will implement these priorities.

Have your say

This Public Consultation is your chance to have your say on these proposals. You can do this in a variety of ways:

- <u>Completing this</u>
 <u>online survey</u>
- Commenting via email: CRMP@Suffolk.gov.uk
- Attending a face to face public meeting

Why do we want to know what you think?

Your feedback will help us shape our Community Risk Management Plan for the next four years and enable us to identify how we can recognise risks and continue to ensure that we reduce these in the most efficient way possible.



Yourviews

We would like to ask you questions on our five priorities which you can answer by completing an online survey at:

<u>Community Risk</u> <u>Management Plan</u> <u>Consultation</u>

This consultation opens on

Monday 24 October 2022

and will close on

Monday 19 December 2022

For more detail please refer to the full document.

Public consultation events

Events will be taking place across Suffolk at:

- Sainsburys, Warren Heath, Ipswich
- Asda, Riverside, Lowestoft
- Sainsburys, Bedingfield Way, Bury St Edmunds
- Tesco, Cangle Road, Haverhill
- Tesco, Fordham Road, Newmarket

Further details on the dates and times of these events will be made available shortly at www. suffolk.gov.uk/crmp and via our Twitter and Facebook accounts.

If you need this information in a hard copy or alternative language please contact us on 01473 260588 or email CRMP@Suffolk.gov.uk

Our Vision, Priorities and Values



The Vision in SFRS is that we are all: Swift to Serve

Our Priorities

Our Priorities are the areas we focus our activities and resources on We work together with our communities and partners every day to prevent emergencies and ensure that Suffolk remains a place where people lead safe and healthy lives.

These priorities include

- Preventing fires and other • emergencies from happening
- **Protecting** people and property •
- **Responding** to fires and other • emergencies quickly and effectively
- Valuing our people so they can • focus on making Suffolk safer
- **Delivering** value for money • making best use our resources

Our Values

Our Values are the gualities that we believe are the most important to us and describe the expectations the public have of us and that we have of each other We use them everyday to influence how we work to achieve our priorities and guide the professional behaviours that we expect of our staff.



WELLBEING - We look after ourselves, each other and the planet

EQUALITY - Respecting, valuing, embracing and celebrating everyone's unique differences

ACHIEVE - We are the best we can be



SUPPORT - We work as one team

PRIDE - We are passionate about making a positive difference to the people and place of Suffolk

INNOVATE - We believe in making every penny count and every minute matter, and reducing environmental impact

RESPECT - We give and earn respect

EMPOWER - We empower, encourage and motivate



National Fire Chiefs Council (NFCC) Core **Code of Ethics**

The National Core Code of Ethics for fire and rescue services has been developed in partnership with the NFCC, Local Government Association, and the Association of Police and Crime Commissioners, to support a consistent approach to ethics It helps to improve the organisational culture and workforce diversity





35 Fire Stations **Shift Stations Day Crew** Supported by **County Day Crew** All our Stations have on-call crews

43 Fire Engines

- **2 Aerial Appliances**
- 2 Water Carriers
- **3 Command Support Vehicles (CSV)**
- **1** Operational Support Vehicle
- **3 Off road Unimogs**





Many of our staff are also on-call, both operational firefighters and support staff

77 Support staff



Overall

153

animal

rescues

2021-2022 saw...

110

persons

rescued

394

assists

Support staff carry out and variety of roles, from prevention, protection, IT and business support to SFRS

On Call Fire Engine Availability 2021-2022		
Overall Availability	89%	11%
Day Availability	82%	18%
Night Availability	95%	5%
Weekend Availability	90%	10%
Available 📕 N	Not Availabl	e

Fire Service Incidents 2021-2022 Total incidents 5,565 $\langle 1 \rangle$ 2,641 1,490 1,154 280 **Special** False **Fires** Road Alarms Traffic Assists Collison **Prevention and Protection** 2021-2022 **Home Fire Safety** Building Checks **Audits** 2,730 950 **2019 HMICFRS Inspection Effectiveness** Good Efficiency Good People Good

Good

67

referrals

ambulance safeguarding



Our people

Our people are our most valuable asset in delivering our service to you. We need our staff to have the right skills, qualities, values and behaviours to ensure that we can meet the needs and expectations of our communities across Suffolk.

We want SFRS to continue to be an employer of choice, where everyone can work in an innovative, empowered and collaborative way to support our communities.

Our service is made up of operational staff (firefighters) and non operational staff who carry out a number of functions including prevention, protection and supporting roles. Our operational staff are made up of both full time and on call firefighters.

- Full time firefighters are primarily based in our larger towns. We also have a County Day Crew that travels around the county to provide coverage to support our on call teams when required.
- On call firefighters respond to emergency calls within their local area either from home or their place of work.

Many of our full time and support staff are also on call firefighters.

Our on call firefighters provide the most efficient means for us to deliver our service. They are exceptional people from the local community who give their time to train and respond to emergencies and are committed to keeping Suffolk safe.

SFRS support staff carry out a variety of roles including prevention, protection, IT and business support. Our mechanics keep our fleet on the road, and our supply teams manage our equipment, including personal protection equipment.

Like fire services across the country, recruiting and retaining our staff can be challenging. C hanges in how people live and work have impacted our on call recruitment and market force wages continue to make recruiting to some specialist support roles a challenge.

Equality, Diversity and Inclusion

We are committed to promoting equality, diversity & inclusion (EDI) in both the service we deliver to our community and to our staff, ensuring that everyone is treated with dignity and respect and making SFRS an employer of choice. We believe that a diverse workforce with individuals who offer different perspectives, skills, experience, and knowledge will benefit us as an organisation and enable us to reflect and meet the needs of the community we serve.

Health and wellbeing

The health and wellbeing of our staff remains a priority, and we support this through a range of programmes such as mental health first aid, post incident de briefs, training and an employee assistance programme. Our staff and their families also have access to facilities and support provided by The Fire Fighters Charity.

Development opportunities

We are committed to developing the skills of our staff and provide opportunities for training, development and qualifications that enable high performance and career progression within a supportive environment.

Service delivery

Prevention

SFRS's prevention activities keep people safe in their homes from fire and other risks. We work with our communities to improve their safety, health and wellbeing through activities that educate them to make safer decisions.

Community Fire Volunteers, Prevention Practioners and Firefighters carry out free Home Fire Safety Checks. We know certain groups are more at risk from harm in the event of a fire, so have strong partnerships with external organisations, such as We carried out 2,730 Home Fire Safety Checks in 2021 22

police and social care providers, to ensure we share information to reduce risk at the earliest opportunity. By working together we safeguard those who need our support and protect them from harm.

Our prevention work is designed to decrease the number of incidents and reduce the likelihood of people being killed or injured in their home, on the road or in the water.

We will provide advice to anyone and continue to prioritise our work to visit the most vulnerable, or those who have the greatest likelihood of a fire or other emergency occurring in their home.

Protection

Our Protection team supports businesses and landlords to comply with the Regulatory Reform (Fire Safety) Order 2005 and other legislation, which includes the Grenfell Tower Enquiry recommendations. We carried out 950 Protection Audits in 2021-2022

This enables building owners

or managers to minimise the risk of fire, understand their duties and continue to manage and maintain the requirements within the Order.

As with all fire services across the country, we have recently reviewed our policies and procedures, particularly within higher risk occupancy housing, to reflect recommendations from the Grenfell Tower Enquiry.

Response

When emergencies do happen, no one can predict when or what type of event it will be. That is why we are always ready to respond with professional, competent firefighters, with the right equipment, in the quickest time possible to help people and save lives. We respond to a variety of emergencies which include

fires, road traffic collisions, flooding, animal rescues, incidents involving hazardous materials and assisting other emergency services.

We attended 5,565 incidents in 2021 22

In addition to our operational response, our station based firefighters fully engage with the delivery of Home Fire Safety Checks, compliance checks and protection work.

Suffolk is a predominately rural county and as such the service is comprised of 29 on call stations, four whole time stations and two day crewed stations. On call teams are also based at the whole time and day crew stations.

SFRS also has a County Day Crew made up of nine wholetime firefighters who provide support to maintain fire engine availability across Suffolk during peak operational hours.

Collaboration and Partnership working

SFRS has an excellent history of working collaboratively, including our combined activity with other blue light services and our regional fire service partners. We

actively develop relationships with partner organisations to promote and deliver services, improve our effectiveness and efficiency and provide value for money for our communities.

- 17 fire stations are shared with police and/or ambulance colleagues.
- Joint Fire Control is shared with Cambridgeshire Fire & Rescue Service.
- Emergency Service Cadets are jointly run by fire and police volunteers.

We made 67 safeguarding referrals to partners in 2021 22

Our Community Risk Management Plan (CRMP)

Community risk planning is a requirement under the Fire and Rescue Service National Framework 2018, produced by the Home Office and supported by the National Fire Chiefs Council (NFCC).

The framework requires every fire and rescue service to identify all foreseeable fire and rescue related risks and subsequently produce, review and update their CRMP in line with NFCC guidelines.

Before this plan is finalised, it is made, accessible and publicly available for comment to enable everyone within the organisation and community to help inform proposals

SFRS will consider the needs of our communities, our stakeholders and all our partners throughout the consultation.

These include:

- Public Consultation engagement and consultation with our communities.
- Engagement and consultation with staff across Suffolk Fire and Rescue Service and the wider county council.
- Engagement and consultation with our stakeholders.
- Internal and external Data analysis.
- SCC's Fire Service Steering Group.

The CRMP methodology helps fire and rescue services to ensure that appropriate resources are available with emphasis placed on:

- Prevention
- Protection
- Response

Meaning that our people are key to delivering this.

When preparing our CRMP, our service will identify and consider all relevant foreseeable fire related risks including:

- Future
- Strategic
- Operational
- Community

Our CRMP will support change within SFRS, setting out our strategic priorities and how we intend to mange existing and future risks within the county. This is a four year plan that will be monitored and reviewed annually.

The CRMP will be supported by service plans that further describe how SFRS will reduce the identified risks and track delivery.

We will use the Risk Evaluation Cycle to analyse newly identified risks.





Our identified risks

The National Fire Chiefs Council defines risk as a combination of the likelihood and consequence of a hazardous event.

Risk is the potential for an emergency to occur that may threaten life, or cause damage or harm to people, property, or the environment. This includes an impact on critical infrastructure or prolonged demand on emergency service resources.

Suffolk has various risks. The rural nature of the county can make some areas difficult to access. Tourism, annual festivals, the Port of Felixstowe, and our heritage buildings all have specific areas of risk. More populated and urban areas in Suffolk also provide their own risk for us to address.

Whilst fire fatalities are low in Suffolk, the risk is highest in older age groups and single occupancy residences, which is why we are continuing to explore how we engage with our aging population to deliver our prevention work. Other areas of prevention work focus specifically on hard to reach communities, rural businesses, and thatched properties, ensuring we make Suffolk safer in all areas.

New legislation means changes for our building owners, landlords and building managers, known as Responsible People. Our job is to provide guidance, advice and support, as well as practical assistance to ensure this new legislation is implemented to keep building users safe.

Global climate change has increased our risk for wildfires and flooding. These incidents not only endanger human life but also kill wildlife and natural habitats and endanger property. Suffolk has experience of both deliberate and accidently started wildfires during recent summers.

National Risks

The government monitors the most significant emergencies both now and in the future through its National Risk

Assessment. These are then captured in and managed via its National Risk Register, which informs our operational preparedness and business continuity plans.

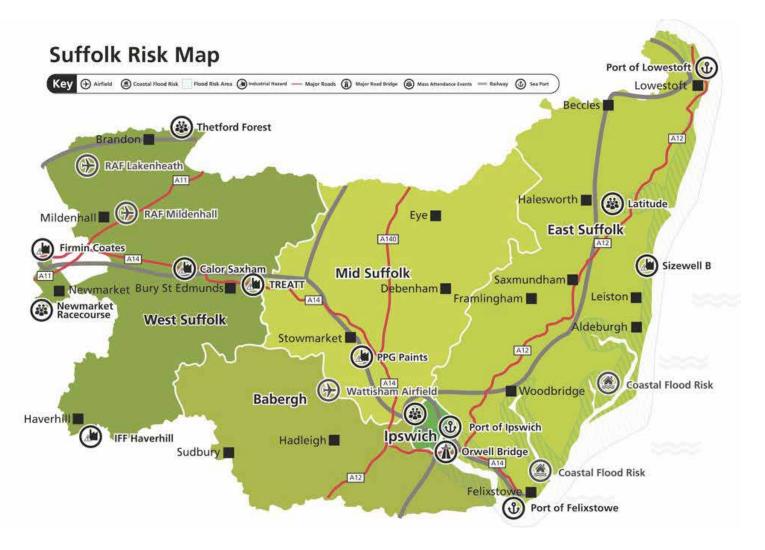
Suffolk Resilience Forum

Suffolk Resilience Forum (SRF) is a statutory partnership through which agencies in civil contingencies work together to prepare Suffolk for emergencies.

For more risk information : **Suffolk Fire and Rescue Strategic Assessment of Risk** can be accessed here.

Suffolk Risk Map

The Suffolk Risk Map summarises some of the core risks that impact Suffolk. This includes areas susceptible to flooding, major roads, mass attendance events (for example Latitude Festival), sea ports, rail networks and airfields









Emerging risks

Climate change and extreme weather

Climate change is leading to an increased variance in temperatures and weather conditions, bringing with it multiple changes including heatwaves, heavy rainfall and extreme weather events like strong storms. These increase the probability of incidents such as flooding and wildfires and the likelihood that SFRS will be required to respond to potentially devastating events and need to support our communities

in the rescue and recovery from such extreme occurrences. Our fire service supports SCC with delivering the Suffolk Climate Emergency Action Plan. We will continue to monitor climate change, enabling us to continuously assess our resilience in responding to this increased risk to ensure that we have the right skills and equipment in place.

Aging population and increased vulnerability

The 2021 Census data shows that the East of England's population has increased by 8.3% since 2011. The World Health Organisation forecasts that the proportion of the world's over 60 population will double from 12% to 22% between 2015 and 2050. An increase in age and associated health conditions may also result in an increased risk from fire. We are committed to delivering our prevention programmes to those in need of this service and will do so by strengthening our partnership arrangements and providing continued support our blue light partners with emergency assistance.

Future Housing Projects

SFRS continues to work closely with our partners across SCC to ensure that we are aware of and can plan for emerging risks related to future residential developments.

Nationally Significant Infrastructure Projects

Sizewell C

Sizewell C is a project to construct a 3,200 MWe nuclear power station with two new nuclear reactors in north Suffolk. It will generate up to 900 jobs, employing many people from the local region, with further employment opportunities being created during the supply chain. Increased infrastructure use is expected along the A12 at Woodbridge to Lowestoft as construction and employee transport use this route.

Solar Farms and Battery Energy Storage Sites

There are proposals for additional solar farms and battery energy storage areas in Suffolk. These will provide solar photovoltaic and battery energy storage infrastructure across the county.

Offshore Wind Farms

Developments of offshore wind farms are planned up to 40km off the Suffolk coast in Lowestoft and Southwold. Cables will be routed to onshore substations connected to the national electricity grid.

East Anglia Green

There are proposals for a network of pylons to carry electricity from renewable sources on the east coast to connect Norfolk and Tilbury via Suffolk.

High Bay Warehousing

Increasing numbers of these warehouses are being erected along the A14 corridor and other industrial areas across Suffolk They are often automated facilities filled with racks ranging in height from between 12 and 50 metres, resulting in high space utilisation and storage capacity for thousands of pallets.

PRIORITY People: Recruitment & retention



Recruitment is challenging and we acknowledge that our service needs to find new approaches to our working models to enable more flexible work patterns for our staff. As people's attitudes to a work/life balance change, so must our approach to recruiting and retaining our workforce, including both operational firefighters and our non-operational support colleagues. We will focus on two main areas: on-call sustainability and specialist nonoperational support staff.

On-call sustainability

What : Modernise our On-call Model.

Why: To help with staff retention, we need to create flexible working conditions which reflect family commitments.

How: By undertaking an on-call sustainability project to evaluate our ways of working and help to create a modern On-call Model.

Specialist non-operational support staff

What: Review our specialist staff recruitment and retention.

Why: We are experiencing challenges in recruiting some of the specialist skilled nonoperational staff needed to help support our service, including areas such as Fleet Mechanics and IT staff, due to SFRS being unable to reflect market force pay and conditions at present.

How: By evaluating different approaches to this issue and finding flexible solutions, including developing our apprentice programme and commitment to the Youth Employability Charter.





PRIORITY Prevention: Reducing community risk and vulnerability



We ensure that our prevention activities are directed to those who are most at risk, aiming to stop fires and incidents from happening in the first place. Suffolk has a growing ageing population, urban areas with high levels of deprivation, and rural challenges such as thatched properties and rural businesses. Changing risks in these areas will require the development of an agile and proactive prevention strategy which will be essential in meeting this changing risk.

Changing Our Home Fire Safety Checks

What: Improving our prevention work by changing to Safe and Well Visits.

Why: Developing how we carry out our home safety prevention work will enable us to reflect the changing needs of our communities.

How: By targeting those most vulnerable in the community with an enhanced Safe and Well visit that will still offer fire safety advice but also include signposting on how to live healthier lives and prevent other accidents from occurring.

Increase prevention work in rural communities

What: Prevention work tailored to meet the specific needs of those working and living in rural Suffolk.

Why: Suffolk is the driest county in the United Kingdom and a climate with long periods of dry weather presents the service with new emerging risks.

How: By engaging with rural communities and members of underrepresented groups to target our prevention activities to ensure they can have the same opportunities to access support and advice.





PRIORITY Protection: Keeping you safe in the built environment



Fire protection laws are there to keep people safe whenever they enter a public building or business. We are here to help those responsible for these buildings meet the legal standards and protect their businesses from fire. Our Protection team plays a key role in ensuring the compliance and enforcement of current and new legislation.

Changing Legislation



What: Effective application of the new legislation.

Why: New legislation including the Fire Safety Act 2021 and Building Safety Act means new responsibilities for building owners, manager and landlords.

How: By providing advice, guidance and support from highly trained and skilled staff and, where appropriate, enforcement of the legislation.

Our Changing Built Environment

What: Improve our work around emerging risks linked to our built environment.

Why: Investment in the local economy and establishing new employment opportunities will result in emerging risks that SFRS must ensure it is equipped to respond to.

How: By being involved in the consultation, planning and development of new projects

to ensure we are equipped to respond to any potential incidents linked to our built environment.



Health & Safety Executive (HSE) Building Safety Regulator

What: Support the National Fire Chiefs Council (NFCC) in establishing the HSE Building Safety Regulator.

Why: The HSE will oversee safety and standards in buildings, improving competence within the sector, and introducing regulatory frameworks for high-rise buildings which requires the support and expertise of our fire safety professionals.

How: By working with the NFCC, sharing best practices and seconding staff to the HSE Building Regulator.



Response: How we respond to fires and other emergencies



We want to make sure that we can respond quickly, safely and effectively to every emergency. To help us do so, we plan, prepare and train for a wide range of emergencies including fires, flooding, road traffic collisions, specialist rescues and incidents involving hazardous materials. Our response to emergencies is designed to get the right equipment, to the right place, as quickly as possible. This requires highly-trained firefighters with modern equipment, supported with risk information to enable them to respond safely.

Emergency Response Standards

What: Change our Emergency Response Standards.

Why: A review of the standards and guidance from the NFCC has presented an opportunity to update our current standards.



How: See Proposal 1.

Emergency Response: Fleet

What: Ensuring the appropriate vehicles are sent in response.

Why: Emerging and increasing risks including wildfires, flooding and developing technologies (such as electric vehicles) require review to ensure that our current response fleet can mitigate the risk.

How: See Proposal 2



Working with Our Partner Services

What: Using our resources to meet a wider range of community needs through partnership with others.

Why: Just as society continues to change, so have the public safety challenges to which fire and rescue services must respond to. SFRS remains committed to providing a skilled, capable and engaged workforce, that is able to rise to these challenges to assist our community and emergency service partners.

How: See Proposal 3



PRIORITY Proposal 1: Revised Emergency Response Standards



What: We intend to update our Emergency Response Standard.

Why: NFCC guidance focuses on Dwelling Fires, which is where the majority of injuries and deaths from fire occur. Our current reporting focuses on all property fires.

By focusing on Dwelling Fires and Road Traffic Collisions (RTCs), we are reporting on the incidents where members of the public are at greatest risk.

We propose retaining our existing response standards relating to death and injuries caused by RTCs.

Previous reviews highlighted the need to report on the time taken to answer the call for help, so we will be including this in the emergency response process.

How: By implementing new Speed of Response standards based on previous review recommendations, public consultation, and national fire risk methodology.

For greater transparency we will include a response measure that reports on our emergency response to all incident types.

Continue to review our standards to align with emerging national fire risk methodology guidance.

We Propose to:

1. Implement new Speed of Response Standards

RS	Description
1	First fire engine to a Dwelling Fire within 11 minutes 80% of the time
2	Second fire engine to a Dwelling Fire within 16 minutes 80% of the time
3	First fire engine to a Road Traffic Collision within 13 minutes 80% of the time
4	First fire engine to all incident types within 20 minutes 80% of the time

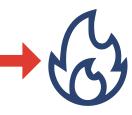
2. Include all four steps of the emergency response process in the measurement and reporting of our new Speed of Response Standards:



Time to answer Call



Time to alert relevant station



Time to Fire engine to mobilise (leave the station) Time to arrive at the incident

Proposal 2: Review of Emergency Response Fleet



What: Review our emergency response fleet, to enhance our specialist capabilities.

PRIORITY

Why: We recognise that there are gaps in the shape of our response, and that emerging risks may challenge our current ability to respond as effectively and efficiently as possible.

Climate change is leading to extreme weather events that increase the potential for incidents such as wildfires, flooding and severe storms. These require specialist vehicles, equipment and training.

Developing technologies have changed how we respond and the equipment we use in incidents involving electric cars, or high bay warehouses, for example.

Switching our fleet to electric vehicles, where possible, will enable us to support Suffolk County Council's Emergency Action Plan and ambition to achieve net zero by 2030.

How: By identifying potential gaps in emerging risks and our ability to respond to these with our current fleet.

We propose to:

- Review the range of potential risks, and identify any gaps in our capability which require additional training, equipment and vehicles.
- Match our resource to risk, using outcomes from the independent resource review and staff consultation to develop options for improving our emergency resource capability to meet current and future risk demands by:
- Improving our off road capability.
- Improving our water rescue and sea vessel firefighting capability.
- Having the right equipment, in the right place.
- Continuing to identify and act on opportunities to reduce our carbon footprint for example by using electric vehicles.

We will undertake further consultation on any significant changes to our response arrangements.



PRIORIT

Proposal 3: Working with our partner services



What: Using our resources to meet a wider range of community needs in partnership with others.

Why: We already play an important role in assisting communities, through our safeguarding work and by diverting young people away from trouble.

Our special service assists are increasing. This includes assisting the ambulance service, from helping paramedics gain access to premises where there is suspected risk to life, to assisting with rescues and moving patients.

How: By assessing how our fire stations are used, or could be used, by our partner agencies, including blue light collaboration, and potentially becoming community hubs.

By exploring the role of the firefighter, and how it is evolving, to enable us to fully serve our communities in partnership with other services and in line with any legislative changes to the role.

By working in partnership to provide an effective, rapid response to immediate life threatening emergencies, enabling SFRS to respond to the call for help more quickly, or assist our blue light colleagues in other emergencies or incidents.

We propose to:

The service will carry out a more in-depth review of how we work with our partners. This will examine how we support other blue light services by routinely responding to:

- Cardiac Arrests.
- Assisting with moving Bariatric patients, who are assessed as being heavier than 25 stone (158kg).
- Helping partners to gain entry to properties in an emergency.
- Non-emergencies such as slips, trips and falls.

We will also develop the role of the firefighter to evolve our work with the community.



Our Climate Change Pledge



SFRS supports Suffolk County Council (SCC) with the delivery of the Suffolk Climate Emergency Plan (SCEP). SCC aims to be a carbon neutral authority by 2030. As we support the delivery of the SCEP, SFRS will continue to monitor climate change and assess our resilience, helping us to mitigate this increasing risk and ensuring we adapt to have the right skills and equipment in place. Climate change is having an increasing impact on incidents which test both organisational resilience and capacity.

Our Pledge

- We will commence transition to a zero emissions fleet, including small electric vehicles by 2025, and pilot a non-fossil fuel heavy fleet by 2030.
- Include climate change impacts, and mandatory carbon reporting, with the aim of delivering net zero emissions, in all procurement by 2030.
- Installation of EV charging points at strategic locations and aligned to SCC's EV strategy.
- Support the property decarbonisation programme across our portfolio of fire stations.
- Continue our involvement with the Suffolk Resilience Forum, which has the aim of ensuring that Suffolk is prepared for emergencies.
- Review our training, equipment, and firefighting methodology to enable the service to adapt and mitigate the effects of climate change.
- Continue to monitor the impacts of climate change and assess our resilience in responding to this increasing risk.





If you need help to understand this information in another language please call 03456 066 067.

Se precisar de ajuda para ler estas informações em outra língua, por favor telefone para o número abaixo. 03456 066 067 Portuguese

Jeżeli potrzebujesz pomocy w zrozumieniu tych informacji w swoim języku zadzwoń na podany poniżej numer. 03456 066 067 Polish

paskambinkite 03456 066 067

ku Dacă aveți nevoie de ajutor pentru a înțelege această informație într-o Polish altă limbă, vă rugăm să telefonați la numărul 03456 066 067

Jeigu jums reikia sios informacijos kita kalba,

এই লেখাটি যদি অন্য ভাষাতে বুঝতে চান তাহলে নিচের নম্বরে ফোন করুন 03456 066 067 Bengali Если для того чтобы понять эту информацию Вам нужна помощь на другом языке, позвоните, пожалуйста, по телефону 03456 066 067

Lithuanian

Romanian

Russian

If you would like more information in another format, including audio or large print, please call **03456 066 067**.