

My Life, My Future consultation

Short Term Support &
Drop-in Service



What do we mean by Short Term Support & Drop-in Service



Short term enablement is planned, one to one support.



Drop-ins are somewhere you know you can go for help when you need it.

This booklet explains:



**What you
have told us**



**What are the
proposals**



**What this would
mean for you**

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What you have told us

Services around
me



Services must be more personalised, flexible, and offer more choice.



Some people told us they wanted to try new things.



People said they want to develop new skills.



People said they also want to take part in community activities.

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What you have told us



People told us good information, advice and guidance is important:



People want to know where they can go for help and support when they need it.



They need good information to choose what they do and who they do it with.

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What you have told us



People also told us that friends and relationships are important. People told us that they would like:



An informal space to meet friends.



Support to make new friends.

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What are the consultation proposals

New service



We want to set up a new service called Short-Term Enablement and Drop-in Support Service.



The new service would:

- Provide one-to-one support
- Provide drop-in services

The **one-to-one support** could include:



Developing
new skills



Taking part in
community activities



Increasing
independence

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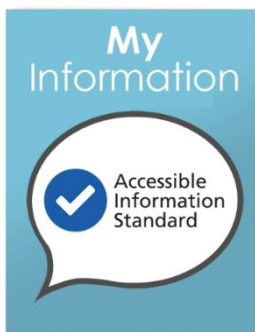
What are the consultation proposals



Drop-in services could:



Support people to make new friends.



Provide information and advice.



People would be able to choose to go to the Drop-in Support Service themselves; they would not need to be referred.

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What are the consultation proposals



The Short-Term Enablement and Drop-in Support Service would be available across Suffolk.



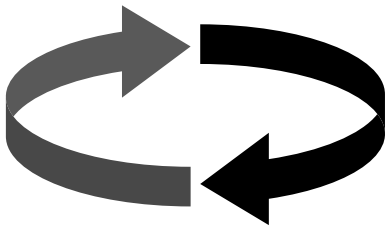
The new service would start in **April 2018**.

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What will be changing



At the end of March 2018 some of the County Council's contracts for services are ending.



The new service would replace these services:



The Progression and Community Support Service and the Outreach service in Lowestoft (The Navigator) and Bury St Edmunds (The Infobar)



The County Council will also be changing the way it buys services from The Befriending Scheme – see **The Befriending Scheme grant** booklet for more information.

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What this means for you: One to One Support



To access the one to one support offered by the Short-Term Enablement Service, you would have a conversation with a social work practitioner.



This conversation would include talking about your short-term goals, hopes for the future and what you want to achieve.



After 6 weeks of receiving the one to one support, the existing social care charging policy would apply.



This will mean that a Financial Assessment would determine if you must pay something towards the services you receive.

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What this means for you: One to One Support



Before the service changes, everyone using the Leading Lives Progression Service would be offered an assessment with a social work practitioner to look at the short-term;



Skills you want to develop.



Goals you want to achieve.



Things you want to want to do.

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What this means for you: Drop-in Support Service



The service would be available to:



Support you with making new friends.



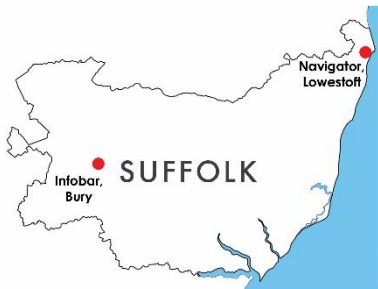
Offer information and advice when you need it.

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What this means for you: Drop-in Support Service



You would **not** need to use your personal budget to use this service.



This information is especially important if you currently use the Navigator service or the Infobar in Bury St Edmunds, as these may change if our proposals happen.



There is more information about the changes for people who use The Befriending Scheme in our booklet called **The Befriending Scheme grant.**



**This booklet was translated into Easy-Read by Ace Anglia,
Accessible Information, using Photosymbols®**



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