

Frequently Asked Questions





What is the consultation about?



Suffolk County Council is proposing to change some learning disability services. There is a consultation from 13th June to 10th July 2017.



Where can I get more information?



You can get more information about the changes and information on how to provide feedback:



On our website:

www.suffolk.gov.uk/consultations



Using our consultation line:

0345 603 1842



e-mail:

mylifemyfuture@suffolk.gov.uk



Where can I get more information



On our website you will find a booklet explaining how the changes would affect each of the 5 services described on the next page.



The information is in easy read format and there are also video clips containing more information.

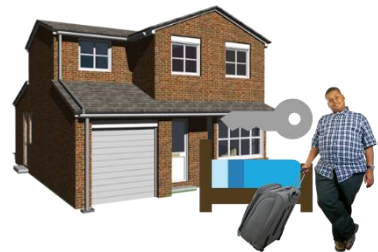


What learning disability services are affected?

The services affected by the proposed changes are:



Things that people do during the day, evening and weekend **(day services)**



Planned supported short breaks **(respite)**



Urgent Respite



Short term support **(progression workers)**



How we buy the services provided
by The Befriending Service



Why are you proposing to make changes?

The Vision

People with Learning Disabilities live good ordinary lives as part of their community with the right support, at the right time, from the right people.

Suffolk's learning disability strategy told Suffolk County Council that people with learning disabilities **want to live good lives as part of their community, with the right support, at the right time, from the right people.**

Suffolk Learning Disability Partnership

Over the last year the Suffolk Learning Disability Partnership has been talking with **people**, their **families**, **support providers** and **social services** about what this means for the services that Suffolk County Council buys.



People said what they like, what they would like more of and what they want to change.



In response, we have developed proposals to change services. These changes are designed to help achieve the learning disability strategy vision.



Are the changes about money and budgets?



We do need to save money and it's right to be honest about that, but we think, with the changes we are proposing, there will be more variety of services that suit different ambitions and lifestyles, as well as saving money.



We do believe the changes we are proposing will give people more choice and control over what they do, and at the same time help to manage demand for services better.



Why are you consulting?



Over the past 18 months we have been talking to people about what the strategy means for services. This has included:



7 'appreciative inquiry' sessions across the county where people were asked about their dreams and aspirations for the future (over 200 people attended).



Learning disability strategy champions making **16 service visits** and talking to people who use them.



10 discussion groups held during February and March 2017 in 4 different locations to tell people what we had learnt and to share our initial plans.



Why are you consulting?



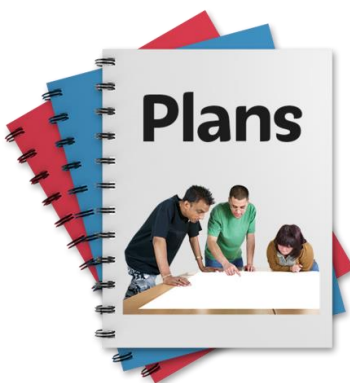
Summaries of what we learnt from the visits and events are included in explanatory booklets which accompany the consultation.



Our plans have been developed by working with and listening to people who use services and their family carers, and to providers of services.



Earlier in 2017 we tested our ideas in the discussion groups.



We now want to share the plans wider and provide you with the opportunity to give your feedback.



Where can I get more information?



If you would prefer a written booklet explaining the changes you can call or e-mail us to ask us to post or e-mail you a copy:



Telephone: **0345 603 1842**



e-mail: **mylifemyfuture@suffolk.gov.uk**



How can I have my say?



Online

Fill in our online survey.



Phone

Call our consultation line **0345 603 1842**



The consultation closes at **5pm** on **Monday 10th July 2017.**



**This booklet was translated into Easy-Read by Ace Anglia,
Accessible Information, using Photosymbols®**



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