



Suffolk Highways

your roads, our business



How to set up email notifications via One.Network

Please go to: <https://one.network/custom/suffolk/>



1. Select "Sign In".

2. If you do not already have an account, Click "Sign up" If you do, skip to step 7.

One platform to plan, monitor, communicate and analyse traffic disruptions.

Sign in

Email

Enter email address



This field is required.

Password

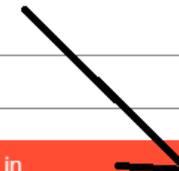
Enter password



Sign in

Forgot your password?

Sign up



one.network
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Sign up

First name
Enter first name

Last name
Enter last name

Email
Enter email address

Sign up

3. Enter the Fields highlighted with the red box and submit by clicking “sign up”.

4. You will receive an email confirmation.
(check junk / spam inbox)

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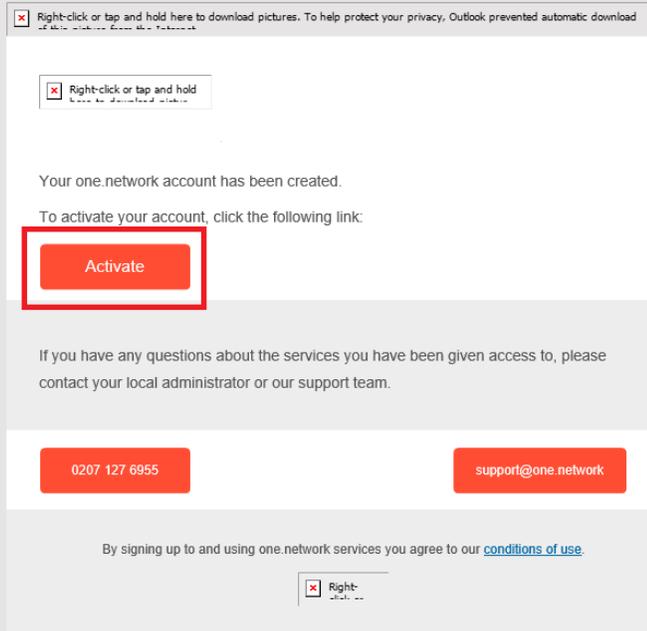
Thank you for signing up to the one.network platform.

We've sent you an email to complete the sign up process.

Once you've signed in, you will get access to:

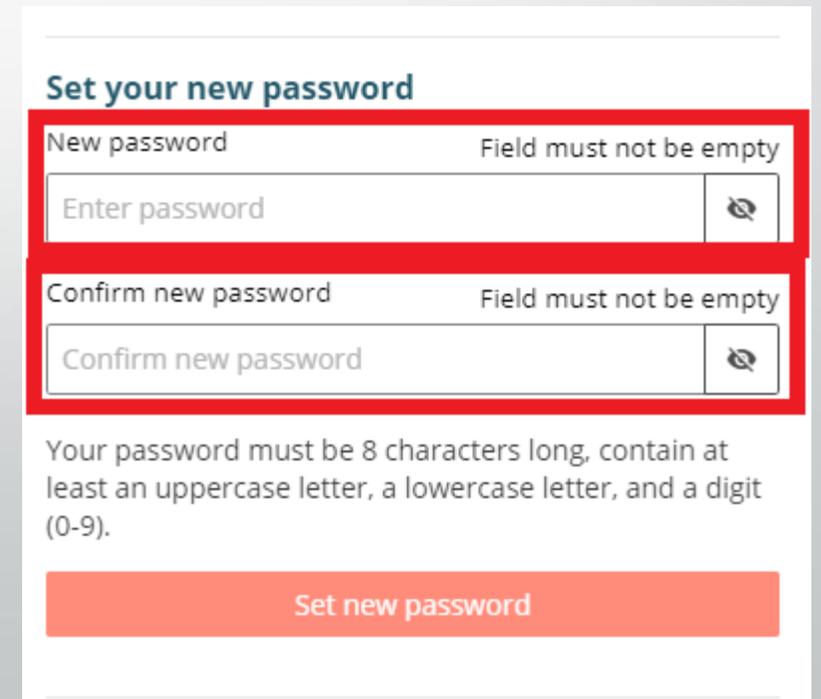
- Live traffic
- Public transport information
- New base maps
- Operational layers
- Enhanced search

[Learn more](#)



5. You will need to click "Activate" to confirm the account set-up.

6. You will be redirected to set up the password for your account.



Set your new password

New password Field must not be empty

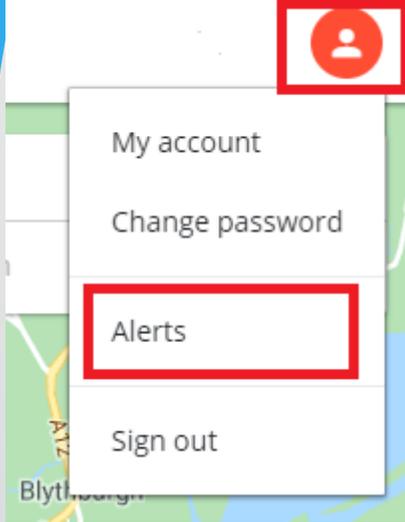
Enter password

Confirm new password Field must not be empty

Confirm new password

Your password must be 8 characters long, contain at least an uppercase letter, a lowercase letter, and a digit (0-9).

Set new password



7. Once the password has been completed, click on the orange icon in the top right, then clicking "Alerts".

8. Enter the required information in the field highlighted in the red boxes and how frequent you wish to receive the email alerts. Then click "Set Alert".

A screenshot of a web form titled "Email" for setting up alerts. The form is divided into several sections, each with a title in bold blue text. The "Email" section has a text input field with the placeholder "Email used to create account". The "Description" section has a text input field with the placeholder "Describe your alert". The "Who are you" section has a dropdown menu with the placeholder "Please Select...". The "Get alerts on" section has a dropdown menu with the placeholder "Visible map area". The "Get alerts for" section has two checkboxes: "Public events" and "Roadworks", both of which are checked. The "Traffic impact" section has a horizontal slider with a red-to-green gradient, ranging from "High impact" on the left to "All works" on the right. The "Frequency" section has three radio buttons: "Daily" (selected), "Weekly", and "Monthly". At the bottom of the form, there are two buttons: a dark blue "Reset" button and a red "Set Alert" button. Red boxes highlight the "Email" field, the "Description" field, the "Who are you" dropdown, the "Get alerts on" dropdown, the "Frequency" section, and the "Set Alert" button.

Notification ×

Alert set-up successfully. Check your e-mail for further instructions.

9. You will need to check your email for further instruction

10. The Alert will not begin until you have confirmed the alert, by clicking "Confirm Alert Registration". This is now complete.

Right-click or tap and hold here to download pictures or help protect your privacy. System preferences determine whether you can download pictures from the Internet.

Roadworks and traffic interruptions alert

Thank you for registering to receive roadworks alerts from one.network.

Alert name: **** Name ****

To confirm that you want to receive the alerts please click on this link:

**CONFIRM ALERT
REGISTRATION**