We need to be mindful that they may not be ready to open up, so set aside plenty of time to talk, allowing them to lead the conversation and follow their pace.

Accepting and asking for support from others, can help us to feel less alone. It is important to look after ourselves and have people that we can talk it through with.

Although we may be feeling It's ON f shocked and anxious, when we can **Stay Calm** it reassures them that they are safe to talk lister

to us.

Giving our

full attention, removing distractions such as the TV or phones can help to show that we are listening and value what they need to tell you about how they are feeling.

of help rather than ultimatums
will help give them **Choice and Control** over how to move
forward, knowing they are
supported.





