

Environmental Information Regulations – Response - 27739

I am making a Freedom of Information request regarding the actions by Suffolk Highways following the reporting of a dead tree in Gandish Rd, East Bergholt on 03 Jul 25. I have made non-FOI requests for updates but have heard nothing back.

The report reference issued by you is 00525606.

I would like all and any records relating to this issue dating back to 03 Jul 25 please. Please see attached document 'EIR 27739, Gandish Road, East Bergholt.pdf'.

Redacted Information

All information released in response to a Freedom of Information Act 2000 (FOIA) or Environmental Information Regulation 2004 (EIR) request is deemed to be in the public domain. As such we must consider whether or not the requested information qualifies as personal information and should therefore not be released into the public domain.

The council has determined that this is personal information and is therefore exempt from disclosure under **section 40** of the FOIA and **regulation 13** of the EIR.

The Council considered the following, including the possible consequences of disclosure for the data subjects concerned and their reasonable expectations as to the use of their data:

- expectations of the individuals concerned about personal information being put into the public domain;
- reasonable expectations - the data subjects concerned would have a legitimate expectation of privacy concerning their personal information and would not have anticipated this being put into the public domain;
- whether or not the requested information could be anonymised; and
- balancing the individual's rights and the legitimate interests - In past cases the Information Commissioner has weighed the individual's rights to privacy against the public interest in disclosure. There is no presumption in favour of releasing personal data.

This is an absolute exemption, which means that if the condition is satisfied there is no additional public interest test to consider.

In assessing fairness, the Council considered the likely consequences of disclosure of the requested information. Personal information should not be used in ways that have unjustified adverse effects on the individuals concerned. The council also considered whether such disclosure would be within the reasonable expectations of the individuals, given that any response to a request under the FOIA or EIR is deemed to be in the public domain. The council believes that in this instance it is not fair to disclose personal data

and is therefore withholding the requested information under section 40 of the FOIA and regulation 13 of the EIR.

EIR 27739 - Gandish Road, East Bergholt

No.	Date/Time	Event	Reference	Due/Done Date	Obj	Username	User Description	Description	CRNo
1	03/07/2025 11:43	Request recorded			N	SYMOLOGY	SYMOLOGY	Dead Oak tree overhanging Gandish Road (Public Highway) & Children's play area	525606
2	03/07/2025 11:43	Customer added			N	SYMOLOGY	SYMOLOGY		525606
3	03/07/2025 11:43	Action recorded	HAO/ (5)	31/07/2025 11:43	N	SYMOLOGY	SYMOLOGY		525606
4	03/07/2025 11:43	Event recorded	ZMA1 Recorded e-mail to Customer	03/07/2025 11:43	N	SYMOLOGY	SYMOLOGY	Thank you for logging a report. Your report reference number is:525606	525606
5	04/07/2025 11:42	Action cleared	HAO/ (3)		N				525606
6	04/07/2025 11:42	Event recorded	ADH HAO Site Visit Scheduled	04/07/2025 11:42	N				525606
7	04/07/2025 11:42	Standard inspection	ADH HAO Site Visit/Insp (8)	04/07/2025	N				525606
8	07/07/2025 12:08	Inspection cleared	ADH HAO Site Visit/Insp (7)		N			Are you able to have an assessment of this tree carried out? It looks to be dead, but unsure if this is a threat to the surrounding area. If not, please just close as C01.	525606
9	07/07/2025 12:08	Event recorded	T27 Transfer to Winter and Soft Estate	04/07/2025 13:38	N			Are you able to have an assessment of this tree carried out? It looks to be dead, but unsure if this is a threat to the surrounding area. If not, please just close as C01.	525606
10	07/07/2025 12:08	Action recorded	WINT CYC/ (11)	01/08/2025 13:38	N			Are you able to have an assessment of this tree carried out? It looks to be dead, but unsure if this is a threat to the surrounding area. If not, please just close as C01.	525606
11	08/07/2025 16:45	Action cleared	WINT CYC/ (10)		N			Hello, please update customer, thanks. We have requested an arboricultural assessment for the tree. When we have received the report we will review any recommendations and order any necessary works. Please note it may take several weeks before the assessment is carried out.	525606
12	08/07/2025 16:45	Event recorded	T04 Transfer to Customer Service for Ac	08/07/2025 16:46	N			Hello, please update customer, thanks. We have requested an arboricultural assessment for the tree. When we have received the report we will review any recommendations and order any necessary works. Please note it may take several weeks before the assessment is carried out.	525606
13	08/07/2025 16:45	Action recorded	CUSTSERV/MAILCUST(14)	05/08/2025 16:46	N			Hello, please update customer, thanks. We have requested an arboricultural assessment for the tree. When we have received the report we will review any recommendations and order any necessary works. Please note it may take several weeks before the assessment is carried out.	525606
14	14/07/2025 12:58	Action cleared	CUSTSERV/MAILCUST(13)		N			Update sent from NO REPLY	525606
15	14/07/2025 12:58	Event recorded	C12 Suffolk Highways Updated Customer	14/07/2025 12:58	N			Update sent from NO REPLY	525606
16	14/07/2025 12:58	Request cleared			N				525606
17	22/08/2025 11:04	Event recorded	T13 Transfer to Highway Records	22/08/2025 11:04	N			Hi Please can you confirm the extent of the highway in this location and if the tree form part of the highway boundary	525606
18	22/08/2025 11:04	Action recorded	RECORDS/MAILHWRC(19)	22/09/2025 11:04	N			Hi Please can you confirm the extent of the highway in this location and if the tree form part of the highway boundary	525606

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No.	Date/Time	Event	Reference	Due/Done Date	Obj	Username	User Description	Description	CRNo
19	22/09/2025 10:05	Action cleared	RECORDS/MAILHWRC(18)		N			Good morning, The tree in question does not appear to be within the maintainable highway. The highway boundary for this area appears to be the roadside face of the historic hedge/tree line (when in a well-maintained condition), which includes this tree. This is according to records readily available to us.	525606
20	22/09/2025 10:05	Event recorded	T27 Transfer to Winter and Soft Estate	22/09/2025 10:09	N			Good morning, The tree in question does not appear to be within the maintainable highway. The highway boundary for this area appears to be the roadside face of the historic hedge/tree line (when in a well-maintained condition), which includes this tree. This is according to records readily available to us.	525606
21	22/09/2025 10:05	Action recorded	WINT CYC/ (22)	20/10/2025 10:06	N			Good morning, The tree in question does not appear to be within the maintainable highway. The highway boundary for this area appears to be the roadside face of the historic hedge/tree line (when in a well-maintained condition), which includes this tree. This is according to records readily available to us.	525606
22	22/09/2025 10:30	Action cleared	WINT CYC/ (21)		N				525606
23	22/09/2025 10:30	Event recorded	C05 Not on a Maintainable Highway	22/09/2025 10:31	N				525606