

Freedom of Information Request – Response – 27731

Under the Freedom of Information Act, I am requesting the following information.

If the information is not available for the entire period or in the exact format requested, please provide the data in whatever form you hold it, or the earliest year available. Likewise, if your authority does not hold data for one or more of the questions, please disregard those and proceed with providing the information you do hold. I would still welcome a partial response where possible.

*Please share details of the **Retained/On-Call fire appliances availability over the most recent 12-month period**, stipulating the amount of time these appliances were ‘off the run’ (unavailable) to respond to an emergency.*

I would like these details to be broken down on a station-by-station basis into:

- 1. The number of **hours per month** that an appliance was unavailable*
- 2. The **percentage of time per month** that an appliance was unavailable*

Ideally, the information would be shared in an excel spreadsheet, with tabs for both, per the below:

Percentage of fire appliances unavailable between July 2025 – July 2026

<i>Call sign</i>	<i>July 2025</i>	<i>August</i>	<i>Sep</i>	<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Jan 2026 Etc</i>
<i>XX</i>	<i>%unavailable</i>	<i>%unavailable</i>	<i>%unavailable</i>	<i>Etc</i>	<i>Etc</i>	<i>Etc</i>	<i>Etc</i>

Hours fire appliances were unavailable between July 2025 – July 2026

<i>Call sign</i>	<i>July 2025</i>	<i>August</i>	<i>Sep</i>	<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Jan2026 Etc</i>
<i>XX</i>	<i>Hours unavailable</i>	<i>Hours unavailable</i>	<i>Hours unavailable</i>	<i>Etc</i>	<i>Etc</i>	<i>Etc</i>	<i>Etc</i>

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Suffolk Fire and Rescue Service are able to provide the % unavailable time for the preceding 12 months, please see below

Station	Callsign	Month											
		Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26
Ipswich East	01P4	27.05%	16.11%	24.76%	11.60%	18.58%	14.45%	30.65%	32.93%	19.24%	22.58%	11.32%	18.28%
Woodbridge	02P3	56.99%	39.93%	33.33%	33.44%	65.32%	58.03%	61.64%	44.72%	54.34%	37.77%	56.15%	56.12%
Princes Street	03R5	14.92%	23.02%	22.98%	21.46%	21.17%	21.77%	32.96%	31.89%	16.63%	32.26%	33.68%	22.65%
Holbrook	04P3	43.48%	45.45%	44.86%	40.28%	36.59%	36.42%	37.43%	41.73%	44.72%	48.08%	41.04%	39.85%
Framlingham	05P3	6.52%	9.76%	11.06%	10.00%	5.21%	3.70%	3.72%	14.28%	7.74%	11.59%	10.17%	11.83%
Felixstowe	06P1	64.52%	50.62%	61.22%	56.67%	48.49%	42.67%	49.85%	52.92%	51.84%	53.66%	48.72%	56.69%
	06P3	10.35%	5.24%	8.87%	5.10%	4.74%	4.30%	8.63%	5.34%	6.91%	9.54%	4.83%	5.11%
Orford	07P1	22.72%	24.31%	26.68%	28.19%	26.44%	20.36%	17.78%	30.95%	20.62%	12.53%	21.60%	23.66%
Aldeburgh	08P3	43.65%	26.11%	28.76%	27.71%	35.08%	27.05%	40.55%	46.24%	34.20%	39.82%	38.85%	75.84%
Leiston	09P3	32.29%	20.87%	22.41%	31.49%	29.91%	21.27%	64.40%	35.99%	31.25%	39.72%	33.65%	25.54%
Saxmundham	10P1	52.89%	38.40%	31.59%	29.65%	27.02%	24.06%	28.27%	23.66%	19.72%	22.28%	29.55%	28.33%
Wrentham	11P2	26.92%	31.67%	29.64%	24.48%	18.78%	14.62%	16.03%	12.30%	38.89%	55.98%	38.23%	44.35%
Southwold & Reydon	12P3	41.30%	45.94%	46.77%	41.22%	49.26%	32.49%	35.83%	35.01%	24.34%	59.74%	61.32%	51.58%
Halesworth	13P3	50.81%	49.58%	28.86%	29.34%	31.32%	28.53%	44.08%	43.51%	28.09%	30.38%	24.27%	30.54%
Bungay	14P1	25.40%	22.85%	28.09%	26.01%	23.72%	21.24%	25.82%	50.03%	38.26%	43.78%	36.84%	30.85%
Beccles	15P3	23.76%	17.57%	16.33%	7.22%	25.67%	22.04%	21.32%	22.41%	15.35%	11.66%	28.06%	26.38%
North Lowestoft	16P3	31.85%	23.92%	22.55%	24.76%	21.10%	14.35%	20.09%	21.71%	24.34%	26.61%	26.22%	23.45%
Stradbroke	18P3	40.19%	32.43%	33.97%	31.11%	37.37%	46.61%	42.34%	38.31%	40.94%	35.82%	32.22%	39.65%
Eye	19P1	94.22%	91.04%	89.78%	86.56%	88.94%	75.37%	63.80%	80.98%	86.56%	82.86%	89.69%	100.00%
Debenham	20P1	43.15%	42.67%	70.80%	63.40%	43.45%	35.05%	50.74%	48.32%	45.76%	53.83%	56.22%	49.26%
Needham Market	21P1	64.35%	36.32%	33.94%	32.05%	27.22%	17.14%	19.31%	22.18%	39.37%	32.36%	26.39%	34.51%
Stowmarket	22P1	22.92%	29.20%	22.11%	22.26%	22.88%	10.11%	20.31%	17.41%	16.04%	32.09%	38.58%	32.12%
Hadleigh	23P3	29.23%	36.35%	26.34%	10.59%	20.23%	10.52%	19.42%	18.95%	22.43%	19.49%	32.19%	25.84%
Nayland	24P3	81.35%	57.67%	42.78%	46.87%	41.67%	40.49%	36.01%	58.60%	41.60%	45.93%	45.31%	39.31%
Sudbury	25P3	2.15%	1.94%	5.04%	3.40%	3.43%	3.86%	3.20%	5.75%	4.76%	2.86%	2.74%	5.71%
	25P4	42.34%	43.02%	49.60%	43.30%	49.43%	31.49%	41.00%	53.16%	32.99%	31.82%	31.15%	37.60%
Long Melford	26P3	14.95%	8.16%	7.69%	4.20%	5.91%	0.60%	5.13%	4.60%	3.09%	2.15%	10.35%	6.79%
Clare	27P1	4.57%	9.48%	16.47%	7.81%	7.36%	9.51%	6.73%	11.29%	11.25%	16.97%	16.53%	16.57%
Haverhill	28P3	5.32%	4.49%	4.28%	4.17%	1.00%	1.67%	3.52%	5.56%	1.96%	3.61%	4.85%	9.94%

	28P4	69.09%	80.21%	67.84%	72.19%	73.05%	57.16%	67.11%	60.28%	48.23%	73.69%	76.84%	81.01%
Wickhambrook	29P3	17.98%	17.81%	27.08%	20.76%	24.60%	16.70%	19.12%	19.62%	20.80%	19.72%	23.78%	27.62%
Bury St Edmunds	30R5	2.96%	2.67%	0.17%	2.05%	1.68%	4.44%	2.98%	0.74%	1.84%	0.34%	3.92%	6.65%
Elmswell	31P3	27.89%	41.39%	69.09%	74.41%	79.57%	64.89%	70.72%	82.93%	95.03%	80.58%	84.65%	88.14%
Ixworth	32P3	45.16%	48.30%	49.63%	43.72%	70.77%	80.58%	79.95%	77.28%	66.01%	72.11%	65.21%	45.09%
Brandon	33P3	17.91%	29.03%	31.12%	29.86%	29.17%	32.33%	31.92%	26.68%	25.56%	25.64%	35.59%	35.11%
Mildenhall	34P3	19.05%	19.10%	19.62%	17.71%	9.34%	5.48%	11.31%	10.55%	16.32%	17.64%	16.81%	10.89%
Newmarket	35P3	14.83%	14.46%	14.24%	15.27%	29.77%	14.95%	11.19%	14.56%	14.55%	15.74%	17.08%	26.21%
	35R5	7.39%	4.72%	4.50%	6.18%	11.42%	4.27%	5.54%	8.17%	5.80%	3.26%	7.71%	7.43%
Lowestoft South	36R5	13.10%	9.69%	7.63%	6.84%	9.64%	9.01%	11.24%	12.43%	14.44%	18.11%	25.66%	17.34%

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Newmarket	35P3	14.83%	14.46%	14.24%	15.27%	29.77%	14.95%	11.19%	14.56%	14.55%	15.74%	17.08%	26.21%
	35R5	7.39%	4.72%	4.50%	6.18%	11.42%	4.27%	5.54%	8.17%	5.80%	3.26%	7.71%	7.43%
Lowestoft South	36R5	13.10%	9.69%	7.63%	6.84%	9.64%	9.01%	11.24%	12.43%	14.44%	18.11%	25.66%	17.34%