

Freedom of Information Request – Response – 27709

I am trying to establish the annual total costs of operating the East Suffolk Katch On-Demand Bus Service, and the East Suffolk Coastal Accessible Transport Service (CATS). I am making the assumption Suffolk County Council must know the full operating costs of these two well established bus services.

1. Katch - East Suffolk Council inform me in writing they do not hold the full operating costs of Katch as this is run by an external organisation not East Suffolk Council; so can you please provide me with the name and address of the external organisation (or organisations) as referred to above by East Suffolk Council.

*Katch is operated by Coastal Accessible Transport Services (CATS),
Suite 11,
Colonial House,
Master Lord Ind Est,
Leiston,
Suffolk,
IP16 4JD*

Katch - Please provide me with the total operating cost of the East Suffolk Katch On-Demand Bus Service either during calendar year 2025 or financial year 2024 / 2025. Total operating cost to include staff costs of managers, office staff and drivers, rent of premises and equipment e.g. computers etc. vehicle costs including vehicle fuel costs, vehicle purchases, vehicle maintenance and vehicle insurance, marketing and any taxes incurred. SCC does not hold this information.

Katch - East Suffolk Council informed me in writing that Katch was provided with funding from the Bus Services Improvement Plan (BSIP) of £56,070 in 2025 and £39,400 from East Suffolk Council also in 2025.

The above figures are the only information we hold relating to Katch in 2024/25.

2. CATS - East Suffolk Council inform me in writing they do not hold the full operating cost of Coastal Accessible Transport Service (CATS) as this is run by an external organisation not East Suffolk Council; so can you please provide me with the name and address of the external organisation (or organisations) as referred to above by East Suffolk Council.

As 1 above.

3. CATS - Please provide me with the total operating cost of the East Suffolk Coastal Accessible Transport Service either during calendar year 2025 or financial year 2024 / 2025. Total operating cost to include staff costs of managers, office staff and drivers, rent of premises and equipment e.g. computers etc. vehicles costs including vehicle fuel costs, vehicle purchases, vehicle maintenance and vehicle insurance, marketing and any taxes

incurred.

SCC does not hold full details for CATS. The SCC Connecting Communities contract with them totalled £304,709.18