

Freedom of Information – Response – 27581

1. How many claims has Suffolk County Council received in the last 2 years from motorists, cyclists, and pedestrians, who have suffered injury themselves or damage to their vehicles/bikes due to dangerous potholes and/or disrepair of the roads?

772 carriageway claims have been received between 1 July 2024 and 30 June 2026, irrelevant of the date of incident or settled. These include potholes, edge of carriageway and other road surface defects.

2. From the answer above, how many claims were successful in receiving financial compensation from the council, for the damage incurred.

81 of the claims have payments made.

3. What is the total amount (£) of compensation paid out from the council in the last 2 years?

£23,315 has been paid relating to carriageway claims received between 1 July 2024 and 30 June 2026, irrelevant of the date of incident or settled. These include potholes, edge of carriageway and other road surface defects. Payments made include any of: compensation, claimant legal costs, defence legal costs and other costs associated with claims and their representation. Due to the manner in which the system has historically recorded data, settled claim values are recorded inclusive of costs, which are not possible to readily disaggregate.