

Freedom of Information – Response – 27525

Please provide the following current information:

1. The job title and, where disclosure is appropriate, the name of the officer responsible for:

a) corporate learning and development;

b) Workforce development;

d) Learning or workforce development within Children's Services or Children's Social Care.

Head of Workforce Development

c) Equality, diversity and inclusion;

Programme Manager

For each role, please provide:

- the relevant team or department;*

- the business email address;*

- the direct business telephone number or team telephone number;*

Where an individual officer's name or direct contact details cannot be disclosed, please provide the relevant job title, generic team email address and team telephone number, for each team.

Head of Workforce Development, Centre for Learning, centreforlearning@suffolk.gov.uk
01473 260464

Public Health, Communities & Public Safety, Programme Manager

2. Please confirm whether the council currently provides any of the following staff training:

1. British Sign Language training;

Yes

2. Deaf-awareness training;

Yes (hearing loss awareness)

3. Please confirm whether British Sign Language or Deaf-awareness training is:

a. Mandatory or optional;

b. Delivered annually or at another regular interval; and

c. Available council-wide or only to specified services or departments.

d. Is the training provided to staff accredited by Signature (Awarding body for all BSL British sign language courses).

Hearing Loss Awareness:

A – mandatory some years and then optional

B – freely available as e-learning

C – available Council wide

D -The Hearing Awareness module was developed in-house from February 2023 by the Learning & Development Team in co-operation with the Deaf & Hearing Loss Staff Network. The module was finalised and released as a mandatory learning module on 1st August 2025.

British Sign Language

A – would be mandatory for some staff and optional for others

B – delivered as required

C – available Council wide

D - yes

Rolled out BSL taster days for interested staff. BSL Level 1, 2 and 3 are available and are accredited by Signature. These were optional so no data held for other questions.

each of the completed financial years 2024/25 and 2025/26, please provide:

1. The council's total centrally held budget for staff learning, training and development.

Training expenditure for the whole council not held centrally, as there are various departments delivering and commissioning training

2. The total centrally recorded expenditure on staff learning, training and development.

This information is not centrally recorded.

3. Where separately identifiable from centrally held records, the total expenditure on:

a. British Sign Language training;

b. Deaf-awareness training;

c. Disability-awareness or accessibility training; and

d. Equality, diversity and inclusion training.

This information is not centrally recorded.

4. Where centrally recorded, the number of British Sign Language or Deafawareness courses or workshops commissioned during those two financial years.

This information is not centrally recorded.

5. Where centrally recorded, the names of external organisations commissioned to deliver British Sign Language or Deaf-awareness training.

This information is not centrally recorded.

6. Where centrally recorded, the names of BSL / Deaf awareness, training providers who have provided their services for staff training over the last 2 financial years 2024/2025, 2025/2026.

This information is not centrally recorded.

Please restrict the search to centrally held finance, procurement and learning management records.

