

## **Freedom of Information – Response – 27454**

*Under the Freedom of Information Act 2000, please provide the following information about your current and recent digital dictation service(s):*

*1. Whether the council currently uses a digital dictation system/service.*

Yes, based on Access to Work and Occupational Health recommendations

*2. The supplier name for the incumbent digital dictation system/service.*

Nuance/Microsoft Dragon

TextHelp Read & Write

*3. The product or system name, if known.*

Dragon Pro 16

Read & Write (R&W)

*4. The contract start date.*

Dragon Pro 13/08/25

R&W 24/05/25

*5. The contract end date.*

Dragon Pro 12/08/26

R&W 24/06/27

*6. Any optional extension periods available under the contract, including the length of each extension and whether any extensions have been exercised.*

Dragon no, will need new agreement

R&W no, will need new agreement

*7. The annual contracted amount, or the total contract value and annualised value if annual amount is not recorded.*

Dragon £4632

R&W £4175

*8. The procurement route used, including any framework, direct award, tender, or contract process.*

Dragon Direct Award

R&W Direct Award

*9. The name or reference of any predecessor contract, if the current service replaced an earlier digital dictation arrangement.*

N/A