

## **Freedom of Information – Response – 27380**

*Under the Freedom of Information Act 2000, please provide the following information for the period 1 January 2021 to the date of this request.*

*This request relates to businesses, clinics, practitioners or premises offering non-surgical cosmetic procedures, including dermal fillers, botulinum toxin, liquid/non-surgical Brazilian Butt Lifts and similar injectable treatments.*

*Please provide:*

*1. The number of complaints received about such businesses, clinics, practitioners or premises, broken down by calendar year.*

2021 - 2

2022 - 2

2023 - 1

2024 - 1

2025 - 1

2026 - 0

*2. The number of inspections, investigations or visits carried out by the council in relation to such businesses, clinics, practitioners or premises, broken down by calendar year.*

2021 - All complaints received are investigated with appropriate action taken.

2022 - All complaints received are investigated with appropriate action taken.

2023 - All complaints received are investigated with appropriate action taken.

2024 - All complaints received are investigated with appropriate action taken.

2025 - All complaints received are investigated with appropriate action taken.

2026 - 0

*3. The number of cases where the council received allegations of injury, infection, hospital treatment, unsafe practice or other medical complications linked to such businesses, clinics, practitioners or premises.*

2021 - 0

2022 - 1

2023 - 0

2024 - 0

2025 - 1

2026 - 0

*4. The number of enforcement actions taken against such businesses, clinics, practitioners or premises, broken down by type of action, including warning letters, improvement notices, prohibition notices, licence reviews, prosecutions, injunctions or any other formal action.*

2021 - 0

2022 - 1 Refereed to MHRA

2023 - 0

2024 - 0

2025 - 1 Signposted consumer to MHRA

2026 - 0