

Freedom of Information – Response – 27335

Specifically, I am requesting the following information for the financial years 2022/23, 2023/24, and 2024/25

1. Document Translation Services

a) The total expenditure incurred on document translation services (the written translation of documents, correspondence, forms, notices, reports or other written materials from one language to another).

b) The total number of separate suppliers or providers used to deliver document translation services.

2. Interpreting Services

a) The total expenditure incurred on interpreting services (spoken interpretation, including face-to-face, telephone, and video remote interpretation).

b) The total number of separate suppliers or providers used to deliver interpreting services.

Please see table below

	2022/23	2023/24	2024/25
1. Document Translation Services			
a) The total expenditure incurred on document translation services (the written translation of documents, correspondence, forms, notices, reports or other written materials from one language to another).	£117,692.44	£119,003.11	£115,541.72
b) The total number of separate suppliers or providers used to deliver document translation services.	1	1	1
2. Interpreting Services			
a) The total expenditure incurred on interpreting services (spoken interpretation, including face-to-face, telephone, and video remote interpretation).	£136,686.64	£139,396.40	£99,263.06
b) The total number of separate suppliers or providers used to deliver interpreting services.	5	5	4

3. AI Policy

a) *Whether your organisation has a formal policy, framework, guidance document, or decision that governs or permits the use of artificial intelligence or machine translation tools for document translation purposes.*

b) *Whether your organisation has a formal policy, framework, guidance document, or decision that governs or permits the use of artificial intelligence tools for interpreting purposes.*

c) *A copy of such a policy, where applicable.*

The information is readily accessible to you, as it is already in the public domain.

Section 21 of the FOIA states that a public authority does not need to provide information under section 1 of the Act if that information is reasonably accessible to the applicant by other means.

Please use the link below to access the requested information. Please scroll down to 'policies, reports and notices' to find the AI policy.

[Privacy and data protection - Suffolk County Council](#)