

## **Environmental Information Regulations – Response - 27314**

*pothole on Wickham Road, Thornham Magna (approximately outside 148–184 Wickham Road). On 05.05.2026.*

*- Records of all inspections carried out on this section of Wickham Road in the 12 months prior to the incident*

*As per attached .pdf file named '27314\_Report'.*

*- Details of any reports or complaints relating to this defect*

*As per attached .pdf file named '27314\_Report'.*

*There have been zero formal complaints made about Wickham Road between 1<sup>st</sup> Apr 2025 and 25<sup>th</sup> May 2026.*

*- The council's maintenance and inspection policy for this road*

*SCC's Highway Maintenance Operational Plan (HMOP) can be found at, <https://www.suffolk.gov.uk/roads-and-transport/highway-maintenance/highway-asset-management/highway-maintenance-operational-plan>*

*Wickham Road, Thornham Magna, is a Type 3b road in-line with HMOP*

**Insurance Claims Investigation Report**

**NSG Ref/Street Name:** 25502744 WICKHAM ROAD  
**Dates:** 5/5/2025 **to** 31/1/2026  
**Defects:** NONE  
**Requests:** POTH  
**Activities:** CSI,FIW,FID  
**Street Works:** NONE



## Customer Report Details

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**CRNO:** 552240      **NSG Reference:** 25502744      **Date and Time Recorded:** 25/01/2026 12:02  
**Request Type:** Pothole      **Issue Type:** Pothole

## Customer Details

**Name:**  
**Address:**  
**Telephone:**  
**Email:**  
**Contact Type:** WEB



## Location of Report

**Address:** WICKHAM ROAD THORNHAM MAGNA  
**Location:** On left-hand side on bend before pink cottage on your right  
**Grid Reference:** 610262.76 - 270516.66

## Customer Report Description

Pothole size of 3 dinner plate size

## History

Sequence	Recorded Date/Time	Event	Reference	LACode	Location	Ordered	Due	Completed
1	25/01/2026 12:02	REQUEST-RECORDED						
2	25/01/2026 12:02	CUSTOMER-ADDED						
3	25/01/2026 12:02	ACTION-RECORDED						
4	25/01/2026 12:02	EVENT-RECORDED						

Hello, Your report reference number is: 00552240 Address, Parish: WICKHAM ROAD, THORNHAM MAGNA Date reported: 25/01/2026 Description: Pothole size of 3 dinner plate size Thank you for taking the time to contact us. We will investigate your report and, if required, may contact you to clarify the information you have provided to help us decide on any action that may need to be taken. If there are any urgent health and safety matters that relate to the report, these will be given priority. Kind regards, Suffolk County Council Growth, Highways and Infrastructure This email has been sent from an unmonitored mailbox and any reply sent to this mailbox will not be seen or responded to. Find us online More about our services <https://www.suffolk.gov.uk/roads-and-transport/> View existing highways reports - <https://highwaysreporting.suffolk.gov.uk> Contact us - <mailto:customer.service@suffolk.gov.uk> Follow us on social media - <https://www.suffolk.gov.uk/about/our-website-and-social-media/social-media> Find out

Recorded e-mail to Customer

5	26/01/2026	15:09	ACTION-CLEARED	more about how we use your personal data by accessing our privacy notice <a href="https://www.suffolk.gov.uk/about/privacy-notice/growth-highways-infrastructure-ghi-directorate-privacy-notice">https://www.suffolk.gov.uk/about/privacy-notice/growth-highways-infrastructure-ghi-directorate-privacy-notice</a>		362182	On first left hand bend leaving village approx 20mtrs from Pink Cott	26/01/2026	26/01/2026	09/03/2026
6	26/01/2026	15:09	LA-LINKED			362182	On first left hand bend leaving village approx 20mtrs from Pink Cott	26/01/2026	26/01/2026	09/03/2026
7	26/01/2026	15:09	EVENT-RECORDED	<p>Hello, Your report reference number is: 00552240 Address, Parish: WICKHAM ROAD, THORNHAM MAGNA Date reported: 25/01/2026 Description: Pothole size of 3 dinner plate size We'd like to give you an update on the report you recently raised with us, we've scheduled a repair and expect the work to be completed within 20 working days.&lt;br/&gt;&lt;br/&gt; Whilst we always try to action permanent repairs on our first visit, sometimes we may consider temporary measures first such as placing warning signs or making a temporary repair before planning a return visit to carry out a permanent repair.&lt;br/&gt;&lt;br/&gt; There will be occasions when we may not be able to undertake works within the above timescale due to weather, parked cars or other roadworks nearby. Please be assured, we're committed to resolving the issue as quickly as possible. Kind regards, Suffolk County Council Growth, Highways and Infrastructure This email has been sent from an unmonitored mailbox and any reply sent to this mailbox will not be seen or responded to. Find us online More about our services <a href="https://www.suffolk.gov.uk/roads-and-transport/">https://www.suffolk.gov.uk/roads-and-transport/</a> View existing highways reports - <a href="https://highwaysreporting.suffolk.gov.uk">https://highwaysreporting.suffolk.gov.uk</a> Contact us - <a href="mailto:customer.service@suffolk.gov.uk">mailto:customer.service@suffolk.gov.uk</a> Follow us on social media - <a href="https://www.suffolk.gov.uk/about/our-website-and-social-media/social-media">https://www.suffolk.gov.uk/about/our-website-and-social-media/social-media</a> Find out more about how we use your personal data by accessing our privacy notice <a href="https://www.suffolk.gov.uk/about/privacy-notice/growth-highways-infrastructure-ghi-directorate-privacy-notice">https://www.suffolk.gov.uk/about/privacy-notice/growth-highways-infrastructure-ghi-directorate-privacy-notice</a></p>	Ordered e-mail to Customer					
8	09/03/2026	17:47	LA-COMPLETED			362182	On first left hand bend leaving village approx 20mtrs from Pink Cott	26/01/2026	26/01/2026	09/03/2026

Customer Supplied Photograph

<https://PublicWebPortalsImagesEU1.symology.net/Suffolk-ReportITFault-Images/2026-01/2a805109-4c89-42ca-83ca-313c33f0be17.jpg>

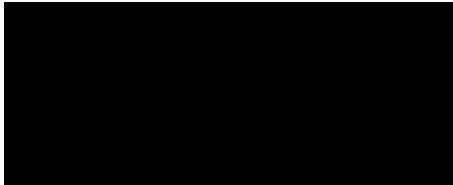
## Customer Report Details

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**CRNO:** 552243 **NSG Reference:** 25502744 **Date and Time Recorded:** 25/01/2026 12:06  
**Request Type:** Pothole **Issue Type:** Pothole

## Customer Details

**Name:**  
**Address:**  
**Telephone:**  
**Email:**  
**Contact Type:** WEB



## Location of Report

**Address:** WICKHAM ROAD THORNHAM MAGNA  
**Location:** These are on the right hand side, heading towards wickham skeith  
**Grid Reference:** 609857.94 - 270000.41

## Customer Report Description

A good 4 meters long on RHS

## History

Sequence	Recorded Date/Time	Event	Reference	LACode	Location	Ordered	Due	Completed
1	25/01/2026 12:06	REQUEST-RECORDED						
2	25/01/2026 12:06	CUSTOMER-ADDED						
3	25/01/2026 12:06	ACTION-RECORDED						
4	25/01/2026 12:06	EVENT-RECORDED						

Hello, Your report reference number is: 00552243 Address, Parish: WICKHAM ROAD, THORNHAM MAGNA Date reported: 25/01/2026 Description: A good 4 meters long on RHS Thank you for taking the time to contact us. We will investigate your report and, if required, may contact you to clarify the information you have provided to help us decide on any action that may need to be taken. If there are any urgent health and safety matters that relate to the report, these will be given priority. Kind regards, Suffolk County Council Growth, Highways and Infrastructure This email has been sent from an unmonitored mailbox and any reply sent to this mailbox will not be seen or responded to. Find us online More about our services <https://www.suffolk.gov.uk/roads-and-transport/> View existing highways reports - <https://highwaysreporting.suffolk.gov.uk> Contact us - <mailto:customer.service@suffolk.gov.uk> Follow us on social media - <https://www.suffolk.gov.uk/about/our-website-and-social-media/social-media> Find out

Recorded e-mail to Customer

Customer Supplied Photograph

more about how we use your personal data by  
accessing our privacy notice

<https://www.suffolk.gov.uk/about/privacy-notice/growth-highways-infrastructure-ghi-directorate-privacy-notice>

<https://PublicWebPortalsImagesEU1.symology.net/Suffolk-ReportITFault-Images/2026-01/1f8ae756-e431-433b-8641-d7d9bb023104.jpg>

## Cyclic Activities

**Activity Type:** CSI Carriageway Safety Inspections **Survey:** 186267

**Frequency:** 3 Months

**Date Due:** 18/05/2025

**Done Date/Time:** 30/05/2025 15:57

**Inspector:** [REDACTED]

**Defect Found:** No

**Description:** markings on road along route for surface dressing

**Next Due Date:** 10/03/2026

**Last Updated By:** [REDACTED] **at** 19:24 **on** 30/05/2025

## Cyclic Activities

**Activity Type:** CSI Carriageway Safety Inspections

**Survey:** 193800

**Frequency:** 3 Months

**Date Due:** 18/08/2025

**Done Date/Time:** 29/08/2025 12:57

**Inspector:** [REDACTED]

**Defect Found:** No

**Description:**

**Next Due Date:** 10/03/2026

**Last Updated By:** [REDACTED] at 15:32 on 29/08/2025

## Cyclic Activities

**Activity Type:** CSI Carriageway Safety Inspections

**Survey:** 198434

**Frequency:** 3 Months

**Date Due:** 10/09/2025

**Done Date/Time:** 19/09/2025 10:27

**Inspector:** [REDACTED]

**Defect Found:** No

**Description:**

**Next Due Date:** 10/03/2026

**Last Updated By:** [REDACTED] at 20:57 on 19/09/2025

## Cyclic Activities

**Activity Type:** CSI Carriageway Safety Inspections

**Survey:** 200598

**Frequency:** 3 Months

**Date Due:** 10/12/2025

**Done Date/Time:** 22/12/2025 12:32

**Inspector:** [REDACTED]

**Defect Found:** No

**Description:**

**Next Due Date:** 10/03/2026

**Last Updated By:** [REDACTED] at 16:04 on 22/12/2025

# Asset Location History Report Aurora

Note: this report is limited to 50,000 records.

## Search Parameters

Current User Extent:

Done From / To: 01/02/2026 / 05/05/2026

Due From / To: /

Include: All

Location: Street : Wickham Road Thornham Magna, Suffolk

Selected Spatial Area:

Report Run Date: 27/05/2026

## Road Classification Information

### USRN

USRN: 25502744

Road Number: C569

Address: WICKHAM ROAD

Town: THORNHAM MAGNA

Maintaining Organisation: SUFFOLK COUNTY COUNCIL

Street Type: Designated Street Name

Highest Carriageway Reinstatement: Carriageway type 4 (up to 0.5 MSA)

Urban or Rural: Urban

Road Hierarchy: Secondary Distributor (3b)

Footway Hierarchy: Local Access Footways (4)

Length: 1225.72

## Inspections

### Highway Safety Inspection

Action Number: 22921

Action Type: Highway Safety Inspection

Asset Type: Carriageway

Method: Driven

Inspector: XXXXXXXXXX

Due Date: 10/03/2026 23:59

Completed Date: 10/03/2026 00:00

State: Completed (No Observed Defects)

Frequency:	Quarterly
Next Due Date:	10/06/2026 23:59
Defect Found?:	No
HAO Area:	HAO - All Areas Merged, HAO - Halesworth 04
HAE Area:	HAE - Halesworth
Weather:	Fine
Surface State:	Dry
Walked or Driven?:	Driven
Driver Name:	

## Maintenance

### Reactive Highways Maintenance - Matrix C - Carriageway Defects

Action Number:	57090
Action Type:	Reactive Highways Maintenance
Asset Type:	Carriageway
Asset:	Wickham Road, Thornham Magna, Suffolk
Defect Type:	Matrix C - Carriageway Defects
Due Date:	20/02/2026 12:06
Ordered Date:	22/02/2026 15:31
Started Date:	18/03/2026 08:10
Completed Date:	18/03/2026 12:02
State:	Approved
Location:	Nr bridge
Description:	Pothole breaking out nr junction
Order Number:	3185
Priority:	P5 - 20 Working Days
Client Target Completion Due:	20 Day(s)
Contractor Target Completion Due:	20 Day(s)
Client Completion Due:	20/02/2026 12:06
Contractor Completion Due:	20/03/2026 16:30
Grid Ref.:	609858 270000
Likelihood:	Likely- 40-100mm
Defect length & width (specify mm or m):	500mm x 400mm
Defect depth / level difference (mm):	60mm unsafe to measure

Action required:	Patch
Position in road/footway/verge:	junction
Speed limit (mph):	National
Road width (m):	6
Footway width (m):	0
Available width for TM (m):	4
Marked up on site?:	No
Volume of traffic/pedestrian movement:	Light
Additional hazards:	bends, junction
HAO Area:	HAO - All Areas Merged, HAO - Halesworth 04
HAE Area:	HAE - Halesworth
M Group Area:	MOA - Central

### Attachments

777.jpg:



778.jpg:



### Reactive Highways Maintenance - Matrix C - Carriageway Defects

Action Number:	57092
Action Type:	Reactive Highways Maintenance
Asset Type:	Carriageway
Asset:	Wickham Road, Thornham Magna, Suffolk

Defect Type:	Matrix C - Carriageway Defects
Due Date:	20/02/2026 12:06
Ordered Date:	22/02/2026 15:32
Started Date:	18/03/2026 09:03
Completed Date:	18/03/2026 12:03
State:	Approved
Location:	Nr bridge
Description:	Pothole breaking out nr junction
Order Number:	3186
Priority:	P5 - 20 Working Days
Client Target Completion Due:	20 Day(s)
Contractor Target Completion Due:	20 Day(s)
Client Completion Due:	20/02/2026 12:06
Contractor Completion Due:	20/03/2026 16:30
Grid Ref.:	609858 270000
Likelihood:	Likely- 40-100mm
Defect length & width (specify mm or m):	500mm x 400mm
Defect depth / level difference (mm):	60mm unsafe to measure
Action required:	Patch
Position in road/footway/verge:	junction
Speed limit (mph):	National
Road width (m):	6
Footway width (m):	0
Available width for TM (m):	4
Marked up on site?:	No
Volume of traffic/pedestrian movement:	Light
Additional hazards:	bends, junction
HAO Area:	HAO - All Areas Merged, HAO - Halesworth 04
HAE Area:	HAE - Halesworth
M Group Area:	MOA - Central

## Attachments

779.jpg:



780.jpg:



## Case

### Insight Legacy Report

Case Type:	Insight Legacy Report
Case Number:	40508
Asset Type:	Street
Originated Date:	25/01/2026 12:02
Service Level:	Standard
Location:	On left-hand side on bend before pink cottage on your right
Description:	Pothole size of 3 dinner plate size
State:	Cleared
Grid Ref.:	610263 270517
Insight CRNo:	552240
Insight Request Type:	Pothole (POTH)
Insight Service Code:	LIVE (SERV)
Insight Analysis Code 1:	Pothole (POTH)
Insight Analysis Code 2:	Fault Report (FLTR))
Insight Priority Code:	Standard (STD)

Insight Stage:	MAINT
Insight L.A.Code Number:	362182
Insight L.A.Code Contract:	Milestone H/Way Reactive (MILH/R)
Insight L.A.Code Stage:	ORDERED

### Attachments

Customer Supplied Photograph:



### Insight Legacy Report

Case Type:	Insight Legacy Report
Case Number:	40510
Asset Type:	Street
Originated Date:	25/01/2026 12:06
Service Level:	Standard
Location:	These are on the right hand side, heading towards wickham skeith
Description:	A good 4 meters long on RHS
State:	Cleared - Maintenance
Grid Ref.:	609858 270000
Insight CRNo:	552243
Insight Request Type:	Pothole (POTH)
Insight Service Code:	LIVE (SERV)
Insight Analysis Code 1:	Pothole (POTH)
Insight Analysis Code 2:	Fault Report (FLTR))
Insight Priority Code:	Standard (STD)
Insight Stage:	RECORDED

## Attachments

Customer Supplied Photograph:



## Pothole(s)

Case Type:	Pothole(s)
Case Number:	54026
Asset Type:	Carriageway
Originated Date:	04/03/2026 16:33
Service Level:	Standard
Location:	Diagonally opposite from marked potholes on other side of road
Description:	Not safe to stop! Several potholes. Estimate between dinner plate and small car tyre in size, approx 75mm deep
State:	Cleared
Grid Ref.:	609856 269937

## Historic Data - General Maintenance

### DEF - Default Action - RC1B - Cway Defects - Very likely >100mm

Action Number:	334328
Action Type:	DEF - Default Action
Stage:	ABANDONED
Location:	on bend
Chainage:	0.00
XSP:	
Grid Ref.:	609818 269999
Contract:	MILHR
Defect:	RC1B - Cway Defects - Very likely >100mm
Priority:	5 - 20 Working Days
Action Text:	
Action Reference:	
Duration:	0



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Rechargeable=0  
Emergency - Performance Monitoring - Rd Cat=  
Emergency - Performance Monitoring - Defect Type=  
gBiz Reference Number=  
Project manager=  
Links to WorksManager=  
Reactive LA fields for all defects:  
SR01 - Defect length and width (specify mm or m)=1400mm x  
410mm  
SR02 - Defect depth / level difference (mm)=50mm  
SR03 - Position in road / footway / verge=edge of carriageway  
SR05 - Road width (m)=5.5  
SR08 - Available width for TM (m)=4.9  
SR06 - Footway width (m)=n/a  
SR12 - Observations in the work area?=25mm defects  
SR11 - Additional hazards?=bends, overhead lines  
SR09 - Marked up on site?=Yes  
SR04 - Speed limit (mph)=50  
SR10 - Volume of traffic / pedestrian movement=Medium  
SR07 - Regular TM?=Yes  
SR13 - Action required=Patch  
Matrix A: Debris / Spillage:  
SR14 - Type of debris / spillage=  
Matrix B & L: Level Difference:  
SR15 - Inline, or across direction of travel?=  
SR16 - Surface type=  
Matrix D & M: Ironwork:  
SR17 - Ironwork type=  
SR18 - Defect type=  
Matrix E: Flooding affecting Highway (c/way):  
SR19 - Description / cause:=  
SR20 - Properties affected?=  
Matrix F: Street Furniture:  
SR21 - Furniture type=  
SR22 - Description of damage=  
Matrix G: Road Sign:  
SR23 - Sign type (inc. diagram no., size, shape)=  
SR24 - Defect cause=  
SR25 - Post information (diameter, colour, number)=  
Matrix H: Fencing & Barriers:  
SR26 - Type=  
SR27 - Defect cause=  
Matrix I: Carriageway Kerbing:  
SR28 - Type of kerbing=  
Matrix K: Footway Potholes:  
SR29 - Surface type=  
Matrix P: Vegetation:  
SR30 - Type=  
SR31 - Overhanging or ground level?=  
Matrix Q: Road Markings & Studs:  
SR32 - Description=  
SR33 - Percentage missing (%)=  
Other fields:  
SP01 - Scheme Estimated Spend=  
LVHI - Low Value High Importance?=0  
RR01 - Remedial Repair - Mode of Failure=  
Fields below are for CFSF team use ONLY:  
SP02 - Length (m)=  
SP03 - Width (m)=  
SP04 - Area (m2)=  
Fields below are for Drainage Team use ONLY:  
Cat W Status=  
Fields below are for HAE use ONLY:  
Cat W Reviewed?=  
RR02 - Remedial Agreed Outcome=  
Follow-Up Agreed Outcome=

Additional Fields:

**Attachments****DEF - Default Action - RC2B - Cway Defects - Likely 40-100mm**

Action Number:	362182
Action Type:	DEF - Default Action
Stage:	APPROVED
Location:	On first left hand bend leaving village approx 20mtrs from Pink Cott
Chainage:	0.00
XSP:	
Grid Ref.:	610268 270528
Contract:	MILHR
Contractor:	MILESTONE
Defect:	RC2B - Cway Defects - Likely 40-100mm
Priority:	5 - 20 Working Days
Action Text:	
Action Reference:	
Duration:	0
Planned Start Date/Time:	20/02/2026
Planned End Date:	20/02/2026
Originated Date/Time:	26/01/2026 15:03
Ordered Date/Time:	26/01/2026 15:08
Completed Date/Time:	09/03/2026 14:33
Order Number:	300754

Additional Fields:	Rechargeable=0 Emergency - Performance Monitoring - Rd Cat= Emergency - Performance Monitoring - Defect Type= gBiz Reference Number= Project manager= Links to WorksManager= Reactive LA fields for all defects: SR01 - Defect length and width (specify mm or m)=0.40m x 0.40m SR02 - Defect depth / level difference (mm)=40mm SR03 - Position in road / footway / verge=Nearside edge of c/way around gully just within 30mph limit. SR05 - Road width (m)=5.10m SR08 - Available width for TM (m)=3.90m SR06 - Footway width (m)=NA SR12 - Observations in the work area?=NA SR11 - Additional hazards?=Bend/traffic speed/sight lines/phone lines. SR09 - Marked up on site?=Yes SR04 - Speed limit (mph)=30 SR10 - Volume of traffic / pedestrian movement=Light SR07 - Regular TM?=Yes SR13 - Action required=Patch Matrix A: Debris / Spillage:
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SR14 - Type of debris / spillage=  
 Matrix B & L: Level Difference=  
 SR15 - Inline, or across direction of travel?=  
 SR16 - Surface type=  
 Matrix D & M: Ironwork:  
 SR17 - Ironwork type=  
 SR18 - Defect type=  
 Matrix E: Flooding affecting Highway (c/way):  
 SR19 - Description / cause:=  
 SR20 - Properties affected?=  
 Matrix F: Street Furniture:  
 SR21 - Furniture type=  
 SR22 - Description of damage=  
 Matrix G: Road Sign:  
 SR23 - Sign type (inc. diagram no., size, shape)=  
 SR24 - Defect cause=  
 SR25 - Post information (diameter, colour, number)=  
 Matrix H: Fencing & Barriers:  
 SR26 - Type=  
 SR27 - Defect cause=  
 Matrix I: Carriageway Kerbing:  
 SR28 - Type of kerbing=  
 Matrix K: Footway Potholes:  
 SR29 - Surface type=  
 Matrix P: Vegetation:  
 SR30 - Type=  
 SR31 - Overhanging or ground level?=  
 Matrix Q: Road Markings & Studs:  
 SR32 - Description=  
 SR33 - Percentage missing (%)=  
 Other fields:  
 SP01 - Scheme Estimated Spend=  
 LVHI - Low Value High Importance?=0  
 RR01 - Remedial Repair - Mode of Failure=  
 Fields below are for CFSF team use ONLY:  
 SP02 - Length (m)=  
 SP03 - Width (m)=  
 SP04 - Area (m2)=  
 Fields below are for Drainage Team use ONLY:  
 Cat W Status=  
 Fields below are for HAE use ONLY:  
 Cat W Reviewed?=  
 RR02 - Remedial Agreed Outcome=  
 Follow-Up Agreed Outcome=

## Attachments

### DEF - Default Action - RE2B - Flooding - Possible blocked & flooding

Action Number:	362188
Action Type:	DEF - Default Action
Stage:	COMPLETED
Location:	On first left hand bend leaving village approx 20mtrs from Pink Cott
Chainage:	0.00
XSP:	
Grid Ref.:	610269 270530
Contract:	MILHR
Contractor:	MILESTONE

Defect:	RE2B - Flooding - Possible blocked & flooding
Priority:	5 - 20 Working Days
Action Text:	
Action Reference:	
Duration:	0
Originated Date/Time:	26/01/2026 15:13
Ordered Date/Time:	26/01/2026 15:17
Completed Date/Time:	05/02/2026 14:30
Description:	Please tie in gully cleaning with LA362182 C/way repair.
Order Number:	300760

Additional Fields:	Rechargeable=0 Emergency - Performance Monitoring - Rd Cat= Emergency - Performance Monitoring - Defect Type= gBiz Reference Number= Project manager= Links to WorksManager= Reactive LA fields for all defects: SR01 - Defect length and width (specify mm or m)=600mm x 600mm SR02 - Defect depth / level difference (mm)=NA SR03 - Position in road / footway / verge=Nearside c/way SR05 - Road width (m)=5.10m SR08 - Available width for TM (m)=3.90m SR06 - Footway width (m)=NA SR12 - Observations in the work area?=NA SR11 - Additional hazards?=Bend/sightlines/traffic speed/phone lines. SR09 - Marked up on site?=Yes SR04 - Speed limit (mph)=30 SR10 - Volume of traffic / pedestrian movement=Light SR07 - Regular TM?=Yes SR13 - Action required=N / A Matrix A: Debris / Spillage: SR14 - Type of debris / spillage= Matrix B & L: Level Difference: SR15 - Inline, or across direction of travel?= SR16 - Surface type= Matrix D & M: Ironwork: SR17 - Ironwork type= SR18 - Defect type= Matrix E: Flooding affecting Highway (c/way): SR19 - Description / cause:=Blocked gully in c/way causing flooding on bend and c/way deterioration. SR20 - Properties affected?=N/A Matrix F: Street Furniture: SR21 - Furniture type= SR22 - Description of damage= Matrix G: Road Sign: SR23 - Sign type (inc. diagram no., size, shape)= SR24 - Defect cause= SR25 - Post information (diameter, colour, number)= Matrix H: Fencing & Barriers: SR26 - Type= SR27 - Defect cause= Matrix I: Carriageway Kerbing: SR28 - Type of kerbing=
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Matrix K: Footway Potholes:  
SR29 - Surface type=  
Matrix P: Vegetation:  
SR30 - Type=  
SR31 - Overhanging or ground level?=  
Matrix Q: Road Markings & Studs:  
SR32 - Description=  
SR33 - Percentage missing (%)=  
Other fields:  
SP01 - Scheme Estimated Spend=  
LVHI - Low Value High Importance?=  
RR01 - Remedial Repair - Mode of Failure=  
Fields below are for CFSF team use ONLY:  
SP02 - Length (m)=  
SP03 - Width (m)=  
SP04 - Area (m2)=  
Fields below are for Drainage Team use ONLY:  
Cat W Status=  
Fields below are for HAE use ONLY:  
Cat W Reviewed?=  
RR02 - Remedial Agreed Outcome=  
Follow-Up Agreed Outcome=

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**Attachments**