

## **Freedom of Information – Response –27112**

*Under the Freedom of Information Act 2000, I am requesting data regarding Council Tax enforcement for the financial years 2024/25 and 2025/26:*

- 1. Total Fees: The total value of statutory fees (Compliance and Enforcement stages) retained by your appointed enforcement agencies (e.g., Marston, Jacobs, CDER) from payments made by residents.*
- 2. Compliance Stage Plans: The total number of payment arrangements established during the Compliance Stage (before the £75 fee is applied to the balance or deducted from the first payment).*
- 3. Extended Plans: The total number of 12-month payment arrangements granted only after a Compliance Stage fee or Enforcement Stage fee was triggered.*
- 4. Contractual Constraints: Do the Council's instructions to enforcement agents prohibit the granting of 12-month payment plans during the Compliance Stage?*
- 5. Vulnerability Policy: How many residents were granted a 12-month plan during the Compliance Stage specifically due to a disclosure of vulnerability?*

We are writing to advise you that, following a search of our paper and electronic records, it has been established that the information you requested is not held by Suffolk County Council.

If you have not already done so, then you may wish to write to the Borough and District Councils of Suffolk:

- Babergh Mid Suffolk District Council  
[Freedom of Information - Babergh District Council - babergh.gov.uk / midsuffolk.gov.uk](http://babergh.gov.uk/freedom-of-information)
- East Suffolk  
[https://www.eastsuffolk.gov.uk/home/SearchForm/?url=/home/SearchForm&Search=freedom+of+information&fo=8&action\\_results=Go](https://www.eastsuffolk.gov.uk/home/SearchForm/?url=/home/SearchForm&Search=freedom+of+information&fo=8&action_results=Go)
- West Suffolk  
<https://www.westsuffolk.gov.uk/Council/Data-and-information/freedom-of-information.cfm>
- Ipswich Borough Council  
<https://www.ipswich.gov.uk/search?s=freedom+of+information>