

## **Environmental Information Regulations – Response - 27099**

*Incident on 0301/2026*

*Location: 37 Out Westgate, IP33 3PA*

*The claimant alleges that there is a sunken fire hydrant which we believe forms part of your inspection regime.*

*We would be grateful if you could let us have copies of inspection records for the area in question for 12 months up to the date of the incident, details of any previous accidents/complaints in the area and details of work carried out by statutory undertakers in the area.*

*Documents from Highway Authority for a period of 12 months prior to the accident –*

*1) Records of inspection for the relevant stretch of highway including confirmation of the frequency and type of inspection carried out.*

*As per file named '27099\_Report.pdf'.*

*Inspections are carried out monthly on foot by a trained Highway Assessment Officer.*

*2) Maintenance records including records of independent contractors working in relevant area.*

*There are no records of any repairs in this location for the time period stated.*

*3) Records of the minutes of Highway Authority meetings where maintenance or repair policy has been discussed or decided.*

*On 12 July 2016, with more recent changes made in July 2019, Suffolk County Council (SCC)'s Cabinet approved the council's maintenance policy. Details of this can be found are <https://www.suffolk.gov.uk/roads-and-transport/highway-maintenance/highway-asset-management/>*

*4) Records of complaints about the state of highways.*

*There have been no formal complaints received in respect to 37 Out Westgate, IP33 3PA between 1<sup>st</sup> Jan 2025 and 30<sup>th</sup> Mar 2026.*

*5) Records of other accidents which have occurred on the relevant stretch of highway.*

*According to SCC's records we hold no collision data\* (involving injury) for 12 months prior to the 03/01/26 in the area of 37 Out Westgate, IP33 3PA.*

*\*The collision data referred to is obtained from Suffolk Constabulary. To the best of our knowledge the data is accurate for the date range shown in the report. The Collision Data team cannot accept responsibility for errors within the data.*

*6) Records of all works carried out by contractors in the relevant stretch of highway.*

Please find attached the record of street and road works notified by permit to Suffolk County Council between 3 January 2025 and 3 January 2026, titled: “27099 – Out Westgate, Bury St Edmunds – Works List.xlsx.”

7) Any S81 notices served on our client during this time period for the relevant stretch of highway.

Suffolk County Council holds no record of a Section 81 notice being issued for Out Westgate, Bury St Edmunds between 03/01/2025 and 03/01/2026.

### Redacted Information

All information released in response to a Freedom of Information Act 2000 (FOIA) or Environmental Information Regulation 2004 (EIR) request is deemed to be in the public domain. As such we must consider whether or not the requested information qualifies as personal information and should therefore not be released into the public domain.

The council has determined that this is personal information and is therefore exempt from disclosure under **section 40** of the FOIA and **regulation 13** of the EIR.

The Council considered the following, including the possible consequences of disclosure for the data subjects concerned and their reasonable expectations as to the use of their data:

- expectations of the individuals concerned about personal information being put into the public domain;
- reasonable expectations - the data subjects concerned would have a legitimate expectation of privacy concerning their personal information and would not have anticipated this being put into the public domain;
- whether or not the requested information could be anonymised; and
- balancing the individual’s rights and the legitimate interests - In past cases the Information Commissioner has weighed the individual’s rights to privacy against the public interest in disclosure. There is no presumption in favour of releasing personal data.

This is an absolute exemption, which means that if the condition is satisfied there is no additional public interest test to consider.

In assessing fairness, the Council considered the likely consequences of disclosure of the requested information. Personal information should not be used in ways that have unjustified adverse effects on the individuals concerned. The council also considered whether such disclosure would be within the reasonable expectations of the individuals, given that any response to a request under the FOIA or EIR is deemed to be in the public domain. The council believes that in this instance it is not fair to disclose personal data and is therefore withholding the requested information under section 40 of the FOIA and regulation 13 of the EIR.

**Inspections Done**

From 03/01/2025 To 03/01/2026

07/04/2026

**Nsg Ref:** 18201204 WESTGATE STREET, IPSWICH

**Activity Type:** FIW Footway Inspections Walked **Survey no:** 179047

**Frequency:** 1 Month

**Date Due:** 18/01/2025

**Done Date/Time:** 13/01/2025 ( 13:30

**Inspector:** [REDACTED]

**Defect Found:** No

**Description:**

**Next Due Date:** 18/02/2025

**Last Updated By:** [REDACTED] at 15:52 on 13/01/2025

**Activity Type:** FIW Footway Inspections Walked **Survey no:** 180559

**Frequency:** 1 Month

**Date Due:** 18/03/2025

**Done Date/Time:** 17/03/2025 ( 12:45

**Inspector:** [REDACTED]

**Defect Found:** No

**Description:**

**Next Due Date:** 18/04/2025

**Last Updated By:** [REDACTED] at 16:27 on 17/03/2025

**Activity Type:** FIW Footway Inspections Walked **Survey no:** 182373

**Frequency:** 1 Month

**Date Due:** 18/04/2025

**Done Date/Time:** 14/04/2025 ( 11:22

**Inspector:** [REDACTED]

**Defect Found:** No

**Description:**

**Next Due Date:** 18/05/2025

**Last Updated By:** [REDACTED] at 16:08 on 14/04/2025

**Activity Type:** FIW Footway Inspections Walked **Survey no:** 179804

**Frequency:** 1 Month

**Date Due:** 18/02/2025

**Done Date/Time:** 19/02/2025 ( 12:18

**Inspector:** [REDACTED]

**Defect Found:** No

**Description:**

**Next Due Date:** 18/03/2025

**Last Updated By:** [REDACTED] at 17:05 on 19/02/2025

**Activity Type:** FIW Footway Inspections Walked **Survey no:** 199965  
**Frequency:** 1 Month  
**Date Due:** 18/11/2025

**Done Date/Time:** 17/11/2025 ( 12:18

**Inspector:** [REDACTED]

**Defect Found:** No

**Description:**

**Next Due Date:** 18/12/2025

**Last Updated By:** [REDACTED] at 15:53 on 17/11/2025

**Activity Type:** FIW Footway Inspections Walked **Survey no:** 184608

**Frequency:** 1 Month

**Date Due:** 18/05/2025

**Done Date/Time:** 12/05/2025 ( 13:27

**Inspector:** [REDACTED]

**Defect Found:** No

**Description:**

**Next Due Date:** 18/06/2025

**Last Updated By:** [REDACTED] at 16:18 on 12/05/2025

**Activity Type:** FIW Footway Inspections Walked **Survey no:** 199399

**Frequency:** 1 Month

**Date Due:** 18/10/2025

**Done Date/Time:** 13/10/2025 ( 09:07

**Inspector:** [REDACTED]

**Defect Found:** No

**Description:**

**Next Due Date:** 18/11/2025

**Last Updated By:** [REDACTED] at 15:47 on 13/10/2025

**Activity Type:** FIW Footway Inspections Walked **Survey no:** 200377

**Frequency:** 1 Month

**Date Due:** 18/12/2025

**Done Date/Time:** 15/12/2025 ( 09:52

**Inspector:** [REDACTED]

**Defect Found:** No

**Description:**

**Next Due Date:** 18/01/2026

**Last Updated By:** [REDACTED] at 15:49 on 15/12/2025

**Activity Type:** FIW Footway Inspections Walked **Survey no:** 192778  
**Frequency:** 1 Month  
**Date Due:** 18/08/2025

**Done Date/Time:** 14/08/2025 ( 11:56

**Inspector:** [REDACTED]

**Defect Found:** No

**Description:**

**Next Due Date:** 18/09/2025

**Last Updated By:** [REDACTED] at 15:43 on 14/08/2025

**Activity Type:** FIW Footway Inspections Walked **Survey no:** 190074

**Frequency:** 1 Month

**Date Due:** 18/07/2025

**Done Date/Time:** 14/07/2025 ( 12:08

**Inspector:** [REDACTED]

**Defect Found:** No

**Description:**

**Next Due Date:** 18/08/2025

**Last Updated By:** [REDACTED] at 15:46 on 14/07/2025

**Activity Type:** FIW Footway Inspections Walked **Survey no:** 196957

**Frequency:** 1 Month

**Date Due:** 18/09/2025

**Done Date/Time:** 15/09/2025 ( 08:55

**Inspector:** [REDACTED]

**Defect Found:** No

**Description:**

**Next Due Date:** 18/10/2025

**Last Updated By:** [REDACTED] at 15:44 on 15/09/2025

**Activity Type:** FIW Footway Inspections Walked **Survey no:** 187799

**Frequency:** 1 Month

**Date Due:** 18/06/2025

**Done Date/Time:** 16/06/2025 ( 10:50

**Inspector:** [REDACTED]

**Defect Found:** No

**Description:**

**Next Due Date:** 18/07/2025

**Last Updated By:** [REDACTED] at 15:57 on 16/06/2025

27099 - Out Westgate, Bury St Edmunds - Works list.xlsx

Promoter	Works reference number	Permit reference number	Road/Street	Town	USRN	Works location	Works location description	Works location coordinates	Activity type	Description of work	Traffic management type	Footway closure	Actual start date	Actual end date
ANGLIAN WATER	AD03165689790_FH	AD03165689790_FH-01	OUT WESTGATE	BURY ST EDMUNDS	37401031	Carriageway	37	Point: 585114.73,263700.42	Utility repair and maintenance works	make fire hydrant cover and frame level	Two-way signals	No	13/11/2025 17:00	17/11/2025 14:11
BT	BC411001WGHVNT7X	BC411001WGHVNT7X-01	OUT WESTGATE	BURY ST EDMUNDS	37401031	Footway	O/S No.02	LineString: 585212.00,263772.00,585221.00,263770.00	Utility asset works	BURY ST. EDMUNDS 1306349 - Overlay "Lay approx 2m of Duct 54/56 in Footway to link existing BT Boxes to facilitate spine cabling works.	No carriageway incursion	No	30/09/2025 18:00	03/10/2025 16:00
ANGLIAN WATER	AD03165689790	AD03165689790-02	OUT WESTGATE	BURY ST EDMUNDS	37401031	Carriageway	37	Point: 585116.59,263701.36	Utility repair and maintenance works	Cover and frame repair - to dig and renew fh cover and frame and make level with existing road surface	Two-way signals	No	10/09/2025 18:54	11/09/2025 08:30
ANGLIAN WATER	AD03166370287	AD03166370287-02	OUT WESTGATE	BURY ST EDMUNDS	37401031	Footway	Child Development Clinic	Point: 585050.47,263684.37	Utility repair and maintenance works	Stoptap Replacements	Some carriageway incursion	No	13/08/2025 09:55	15/08/2025 16:52
SUFFOLK COUNTY COUNCIL	LY60000346250-KZ-01	LY60000346250-KZ-01-01	OUT WESTGATE	BURY ST EDMUNDS	37401031	Carriageway	O/S no.39 OUT WESTGATE, BURY ST EDMUNDS	Point: 585109.58,263700.69	Highway repair and maintenance works	Cway Defects - Likely 40-100mm	Two-way signals	No	07/07/2025 08:00	
SUFFOLK COUNTY COUNCIL	LY60000346250-KZ	LY60000346250-KZ-01	OUT WESTGATE	BURY ST EDMUNDS	37401031	Carriageway	O/S no.39 OUT WESTGATE, BURY ST EDMUNDS	Point: 585108.57,263702.15	Highway repair and maintenance works	Cway Defects - Likely 40-100mm	Give and take	No	01/07/2025 19:00	
ANGLIAN WATER	AD02649032	AD02649032-01	OUT WESTGATE	BURY ST EDMUNDS	37401031	Footway, Carriageway	the spread eagle	Point: 584749.56,263549.04	Utility repair and maintenance works	emergency jetting work	Lane closure	No	19/06/2025 09:30	19/06/2025 13:45
ANGLIAN WATER	AD03165998813	AD03165998813-01	OUT WESTGATE	BURY ST EDMUNDS	37401031	Carriageway	147	Point: 584899.74,263627.63	Utility repair and maintenance works	burst main	Two-way signals	No	09/06/2025 19:55	10/06/2025 05:40
ANGLIAN WATER	AD03166229931	AD03166229931-01	OUT WESTGATE	BURY ST EDMUNDS	37401031	Carriageway	62	Point: 584974.17,263654.23	Utility repair and maintenance works	Burst Main	Two-way signals	No	31/05/2025 12:02	04/06/2025 13:31
SUFFOLK COUNTY COUNCIL	LY60000336302-BG-JC	LY60000336302-BG-JC-01	OUT WESTGATE	BURY ST EDMUNDS	37401031	Carriageway	A1302 to Eyre Close	LineString: 585219.45,263756.49,585079.87,263689.55	Highway repair and maintenance works	Cway Defects - Likely 40-100mm (SUF)	Two-way signals	No	09/04/2025 21:32	09/04/2025 22:25
UK POWER NETWORKS EASTERN & LONDON	EC30092098695	EC30092098695-02	OUT WESTGATE	BURY ST EDMUNDS	37401031	Footway, Carriageway	DIGGING ON THE FOOTWAY OUTSIDE OF 37 OUT WESTGATE	Point: 585129.25,263708.64	Utility repair and maintenance works	Connections Small Works: Install / Replace / Remove / Disconnect underground service cables: Parking/Loading Bay Suspension: Bus Stop Suspension: DIGGING IN THE FOOTWAY OUTSIDE OF 37 OUT WESTGATE FOR ELECTRICAL WORKS. 2 way lights with 2 pedestrian crossings, 2 x bus stop suspensions, footway closed, and parking bay suspension REQUIRED FOR OUR TEAMS TO COMPLETE WORK SAFELY	Two-way signals	Yes, a pedestrian walkway will be provided	11/06/2025 09:09	13/06/2025 19:05
CITYFIBRE METRO NETWORKS LTD	KG078BDUKBSE-426-SJ13	KG078BDUKBSE-426-SJ13-03	OUT WESTGATE	BURY ST EDMUNDS	37401031	Footway	Junction Eyre Close	Polygon: 585062.21,263679.03,585062.80,263677.70,585067.50,263679.03,585075.66,263675.65,585077.13,263676.68,585074.56,263679.76,585071.47,263681.08,585067.57,263681.38,585062.21,263679.03	Statutory Infrastructure Works	BDUK-DD2 Spine Civils Works "Excavation to install chamber over the existing BT Infrastructure as per previous BT infrastructure test results.	Multi-way signals	Yes, an alternative route will be provided	08/05/2025 20:00	14/05/2025 23:00
CITYFIBRE METRO NETWORKS LTD	KG078BDUKBSE-426-SJ13	KG078BDUKBSE-426-SJ13-01	OUT WESTGATE	BURY ST EDMUNDS	37401031	Footway	Junction Eyre Close	Polygon: 585062.21,263679.03,585062.80,263677.70,585067.50,263679.03,585075.66,263675.65,585077.13,263676.68,585074.56,263679.76,585071.47,263681.08,585067.57,263681.38,585062.21,263679.03	Statutory Infrastructure Works	BDUK-DD2 Spine Civils Works "Excavation to install chamber over the existing BT Infrastructure as per previous BT infrastructure test results.	Some carriageway incursion	Yes, an alternative route will be provided	05/03/2025 15:00	07/03/2025 10:29
SUFFOLK COUNTY COUNCIL	LY600266531-TS-SP-JM	LY600266531-TS-SP-JM-02	OUT WESTGATE	BURY ST EDMUNDS	37401031	Carriageway	OUT WESTGATE FROM OUTSIDE NUMBER 8 TO OUTSIDE NUMBER 29	LineString: 585154.05,263720.18,585192.15,263740.55	Highway improvement works	SURFACE PATCHING	Two-way signals	No	13/03/2025 20:00	15/03/2025 05:00
SUFFOLK COUNTY COUNCIL	LY600266531-TS-SP-JM	LY600266531-TS-SP-JM-01	OUT WESTGATE	BURY ST EDMUNDS	37401031	Carriageway	OUT WESTGATE FROM OUTSIDE NUMBER 8 TO OUTSIDE NUMBER 29	LineString: 585154.05,263720.18,585192.15,263740.55	Highway improvement works	SURFACE PATCHING	Two-way signals	No	27/01/2025 19:00	30/01/2025 23:00
SUFFOLK COUNTY COUNCIL	LY600227691-JM-ER-19	LY600227691-JM-ER-19-02	OUT WESTGATE	BURY ST EDMUNDS	37401031	Carriageway, Verge	From Petticoat Lane- Opp N0.7	LineString: 584759.74,263564.46,584795.96,263591.06,584827.98,263606.63,584939.62,263640.76,585053.02,263679.96,585145.07,263715.02,585223.34,263756.16	Highway improvement works	Remove & replace post only, install new sign, posts & foundation, and sign cleaning & minor vegetation removal.	Two-way signals	No	29/01/2025 20:00	07/02/2025 05:00