

## **Freedom of Information – Response – 27070**

*Please can you answer the following questions regarding Adult Social Care and Children's Services at Suffolk County Council, under the Freedom of Information Act 2000?*

*Timeframe: Last 12-18 months.*

*1. The lowest and highest (based on the standard daytime weekday rate) rates per hour of domiciliary care charged to the local authority for Adult Social Care commissioned through private domiciliary care providers.*

We can confirm that Suffolk County Council holds this information. However, the information is readily accessible to you, as it is already in the public domain.

Section 21 of the FOIA states that a public authority does not need to provide information under section 1 of the Act if that information is reasonably accessible to the applicant by other means.

The Council commissions home care from care providers on the Locality Framework and the published rates for 2025/26 can be found on the website [Suffolk County Council Standard Care Purchasing Rates 2025-2026](#).

*2. The lowest and highest (based on the standard hourly rate) rates per hour of supported living charged to the local authority for Adult Social Care commissioned through private supported living providers.*

Supported Housing, CQC and Non CQC providers for LD, Autism, PD, ABI, Mental Health (Outside of Pooled Fund Agreements).

### **Day and Waking Night:**

- £18.03 lowest
- £30.03: Highest

### **Sleep In Night:**

- £11.35: Lowest
- £18.03: Highest

*3. When you anticipate re-tendering for:*

*a. Homecare services for Adult Social Care*

The Home Care Locality Framework is scheduled to end in 2029. The Framework opens for new providers when the Council requires more providers and as there are currently over 100 providers on the Framework and a low waiting list, we do not expect to open it in the near future.

*b. Children's Homecare*

The CYP Social Care Community Support Rolling select list, which contains a specific Lot

related to supporting children who require CQC regulated activity within their home, will be opening again for fresh applications in the summer.

***c. Supported Living services for Adults***

It was anticipated that procurement of a new Framework or alternative (depending on agreed approach) would be in 2028 however, with the announcement of the Local Government Review for Suffolk, a review of future commissioning intentions will place in line with the reorganisation.

Should individual services require procurement, or new procurements are required for individual services, this will be managed on a case-by-case basis.

***d. Supported Accommodation for Care Leavers 16-25***

It is anticipated that Suffolk County Council will be retendering the contract to provide supported accommodation for children in care and care leavers aged 16/17yrs during the second half of 2026.

The contract for Housing Related Support ends October 2027 with a 2-year extension available. A review will take place later this year to establish commissioning intentions.

***e. Extra Care services for Adults***

1 service is due to be retendered in the next 18 months. Information on this tender will be released into the Public Domain via Suffolk Sourcing.

***f. Learning Disability services***

Children and Young People's Service – Reply: CYP do not commission anything specifically for learning disabilities.

Adult Social Care – Reply: With the announcement of the Local Government Review for Suffolk, a review of future commissioning intentions and dates for retendering Learning Disability contracts will take place in line with the reorganisation. Therefore, this information is not available currently.

***g. Mental Health support services***

CYP commission for children in care and currently do not hold plans to go to tender for mental health support services, but we are looking into well-being services for children in care and care-leavers.

ASC reply: Mental Health Supported Living- October 2029 at the earliest

***4. The names of the current domiciliary care providers commissioned in your authority to deliver Adult Social Care.***

Please see attachment named: '27070 - Current list of SCC framework providers.xlsx'

***5. The names of the current supported living providers commissioned in your authority to deliver Adult Social Care.***

See attachment named: '27070 - Current People With Supported Housing incl HRS and MHPF.xlsx'

***6. The contact name, email address and telephone number of the person responsible for commissioning domiciliary care services in your authority.***

CYP contracts Mailbox: [cypcontractsmailbox@suffolk.gov.uk](mailto:cypcontractsmailbox@suffolk.gov.uk)

ASC: [central.homecare@suffolk.gov.uk](mailto:central.homecare@suffolk.gov.uk)

*7. The contact name, email address and telephone number of the person responsible for commissioning supported living services in your authority.*

CYP do not commission supported living. Children's services only commission supported accommodation for young people aged 16-17.

ASC: The team responsible for this can be contacted on:

[supportedhousing&dayopportunities@suffolk.gov.uk](mailto:supportedhousing&dayopportunities@suffolk.gov.uk)

*8. Whether the local authority is currently working with health partners to commission any of the above care services, and if so, who they are.*

CYP: County Children & Young People with Disability Service joint fund and commission care for some children eligible for Continuing Care.

ASC: ASC jointly commissions its Mental Health Supported Living offer with local NHS ICB partners.

*9. The authority's current market positioning statement for Adult Social Care.*

We can confirm that Suffolk County Council holds this information. However, the information is readily accessible to you, as it is already in the public domain.

Section 21 of the FOIA states that a public authority does not need to provide information under section 1 of the Act if that information is reasonably accessible to the applicant by other means.

Please find the Suffolk's current market positioning statement at the bottom of our external website: [Care Market Strategy 2025-2030 and Annual Market Position Statement - Suffolk County Council](#)

<b>F / S</b>	<b>Status</b>	<b>Provider</b>
Framework	Active	1 Oak
SPOT	Active	3HA
SPOT	Active	A1
Framework	Active	A Class Care
Framework	Active	About Care
Framework	Active	Above and Beyond Care
Framework	Active	Active Care and Training Solutions
Framework	Active	Addocare
SPOT	Active	Alina Homecare
Framework	Active	Amari Care Services
SPOT	Active	AMC Care Ltd
SPOT	Active	Angels By Classic
Framework	Active	Anglia Manorcourt (North)
Framework	Active	Anglia Living Care
Framework	Active	Ann Mason Care
SPOT	Active	Anna Rosa Care
Framework	Active	Avail
SPOT	Active	B&H Care
SPOT	Active	Berkeley Home Health
Framework	Active	Beyea Care
Framework	Active	Bigod Care
Framework	Active	Bloomsbury Home Care
Framework	Active	Bluebird Ipswich
Framework	Active	Briarcare Recriutment
Framework	Active	Cambridge Care
Framework	Active	Cambridgeshire Homecare
Framework	Active	Christian Homecare
Framework	Active	Caring Forever
Framework	Active	Caring Moments
SPOT	Active	Cavell Healthcare
SPOT	Active	Caring Wings
	Active	Cephas Community Care
Framework	Active	Cera Care
Framework	Active	Choices Healthcare
Framework	Active	Christies Care Ltd
Framework	Active	Compassionate Heart
Framework	Active	My Life Homecare
SPOT	Active	Continuum Homecare
Framework	Active	Daily Care Agency
Framework	Active	Deben Willow
SPOT	Active	District Care
Framework	Active	East of England Homecare
SPOT	Active	Fame24
Framework	Active	Figtree House Care
Framework	Active	First Choice Homecare
Framework	Active	First Prime Care
SPOT	Active	Firstpoint Homecare
Framework	Active	Forest Homecare
Framework	Active	Hales Hadleigh
Framework	Active	Fountain Of Health
Framework	Active	Fuchsia Cambridge
Framework	Active	Fuchsia Colchester
Framework	Active	Fuchsia Gorleston
Framework	Active	Fuchsia Ipswich
Framework	Active	Hales Ipswich
Framework	Active	Hales Lowestoft
Framework	Active	Harmonize Care

SPOT	Active	Harmony Homecare
Framework	Active	Haverhill Community Care
Framework	Active	Headway
SPOT	Active	Helping Hands
Framework	Active	Heritage Care at Home
Framework	Active	Home Support Matters
SPOT	Active	Independent People Homecare
SPOT	Active	Inspire Social Care Services
SPOT	Active	JCM Care Services
SPOT	Active	Join Homecare
SPOT	Active	Kare Plus
Framework	Active	Leading Lives
SPOT	Active	Leaf Care Services
SPOT	Active	Lifetree Homecare
Framework	Active	Link Medical
Framework	Active	Locums4Care
Framework	Active	Mercylink Care Services
Framework	Active	MS Care
		My Life/Universal Care Services
SPOT	Active	Multi-Care Community Services
Framework	Active	Nayland Care
Framework	Active	Nightingale Care Agency
Framework	Active	Our Family Home Care
Framework	Active	PNS Family Care Services
Framework	Active	Premier Homecare (East)
Framework	Active	Prestige Halesworth
Framework	Active	Prestige Ipswich
Framework	Active	Primary Homecare
Framework	Active	Proficient Community Care
Framework	Active	Purely Care
Framework	Active	Purest Support
Framework	Active	Quality Care Homegivers
Framework	Active	Quality Homecare Anglia
SPOT	Active	Reliance
SPOT	Active	Right At Home Ipswich
Framework	Active	Rose Care
Framework	Active	Rula Homecare
Framework	Active	Safe and Sound Homecare
Framework	Active	St Edmunds Care
Framework	Active	Suffolk Homecare
SPOT	Active	Sunflower Homecare
SPOT	Active	Swift Care Solutions
Framework	Active	Sygma Care
Framework	Active	Time 2 Care
SPOT	Active	Tru Care
SPOT	Active	TrueArk Healthcare
Framework	Active	U In Mind
Framework	Active	Versacare
Framework	Active	Visionshealthcare Limited
SPOT	Active	Walfinch Suffolk Coastal
Framework	Active	Walfinch West Suffolk
Framework	Active	Waveney Care
Framework	Active	We Simply Care
Framework	Active	Westminster Homecare
Framework	Active	Willowcare
		Warren Homecare

## Supported Housing Organisation Name

Mencap  
Orwell Housing Association Ltd  
Mavam Group Limited  
United Response  
Avenues East  
Thera  
Dimensions (UK) Ltd  
Cephas Community Care  
Leading Lives  
Sanctuary Housing Association  
Tru-care Limited  
Affinity  
Consensus Support Services Ltd  
The Papworth Trust  
Hilton Community Services Limited  
Inroads (Essex) Ltd  
Winmil Limited  
Ivolve  
Achieve Together Limited  
Vital Healthcare Services Limited  
Fitzroy Support  
Fun/Field Lane  
L'Arche Ipswich  
Swanton Community Support  
Wellbeing Care Limited  
Westminster Homecare Limited  
Allied Care Limited  
Your Life Care Solutions Limited  
Brainkind  
The National Autistic Society  
Inspiring Aspirations Plus Ltd  
Cambridge Care Company Limited  
Orwell Mencap  
DMN Healthcare Ltd  
Support Unlimited UK Ltd

## Supported Housing Organisation Name

Mencap  
Orwell Housing Association Ltd  
Mavam Group Limited  
United Response  
Avenues East  
Thera  
Dimensions (UK) Ltd  
Cephas Community Care  
Leading Lives  
Sanctuary Housing Association  
Tru-care Limited  
Affinity  
Consensus Support Services Ltd  
The Papworth Trust  
Hilton Community Services Limited  
Inroads (Essex) Ltd  
Winmil Limited  
Ivolve  
Achieve Together Limited  
Vital Healthcare Services Limited  
Fitzroy Support  
Fun/Field Lane  
L'Arche Ipswich  
Swanton Community Support  
Wellbeing Care Limited  
Westminster Homecare Limited  
Allied Care Limited  
Your Life Care Solutions Limited  
Brainkind  
The National Autistic Society  
Inspiring Aspirations Plus Ltd  
Cambridge Care Company Limited  
Orwell Mencap  
DMN Healthcare Ltd  
Support Unlimited UK Ltd  
Benjamin Foundation  
Anglia Care Trust  
Salvation Army  
Solo Housing  
YMCA Trinity  
Riverside  
Together for Mental Wellbeing  
One Care UK  
Home Group