

## **Environmental Information Regulations – Response - 27035**

*Thank you for your response.*

*I know you clarify if these pothole claims are regarding personal injury or vehicle damage. We are only looking for claims regarding vehicle damage. If the data you have provided is both personal and vehicle, can you resend and filter for just vehicle damage.*

### **1. The number of pothole compensation claims received**

See table below relating to the numbers of carriageway motor vehicle claim incidents received between 1 April 2020 and 31 March 2025 each financial year, irrelevant of the date of incident or settlement. These include potholes, surface defects, and edge-of-carriageway issues.

| Year    | Number of claims received |
|---------|---------------------------|
| 2020/21 | 389                       |
| 2021/22 | 283                       |
| 2022/23 | 299                       |
| 2023/24 | 623                       |
| 2024/25 | 584                       |

### **2. The number of pothole compensation claims paid out**

See table below relating to the numbers of carriageway motor vehicle claim incidents closed and settled that were received between 1 April 2020 and 31 March 2025 each financial year, irrelevant of the date of incident or settlement. These include potholes, surface defects, and edge-of-carriageway issues.

| Year    | Number of claims closed and paid |
|---------|----------------------------------|
| 2020/21 | 35                               |
| 2021/22 | 24                               |
| 2022/23 | 21                               |
| 2023/24 | 100                              |
| 2024/25 | 69                               |

### **3. The amount the council paid out in pothole compensation claims**

See table below relating to the value of carriageway motor vehicle claim incidents settled that were received between 1 April 2020 and 31 March 2025 each financial year, irrelevant of the date of incident or settled. These include potholes, surface defects, and edge-of-carriageway issues. Claims may include additional compensation for injury. Payments made include any of compensation, claimant legal costs, defence legal costs and other costs associated with claims and their representation. Due to the manner in which the system has historically recorded data, settled claim values are recorded inclusive of costs, which are not possible to readily disaggregate.

| Year    | Sum of Paid |
|---------|-------------|
| 2020/21 | £25,621     |
| 2021/22 | £4,959      |

|         |         |
|---------|---------|
| 2022/23 | £5,918  |
| 2023/24 | £36,826 |
| 2024/25 | £17,272 |

*Please provide this for each of the following financial years (24/25, 23/24, 22/23, 21/22, 20/21):*