

## **Freedom of Information – Response – 27005**

*Under the FOI Act, please provide the following information for each of 2024/25 and 2025/26 to date:*

*1. The median time (in days) taken to assess a referral made to adult social services for an assessment of needs. Please include new referrals as well as re-assessment of existing clients.*

2024/25 – 33

2026/25 - 17

*2. The single longest wait (in days) taken to assess an individual after a referral to adult social services. Please include new referrals as well as reassessments. This should include any support package, whether delivered directly by social services or commissioned by them in any other way.*

2024/25 – 290

2025/26 - 107

These figures have been generated using Suffolk County Council's current waiting list methodology. This shows the median and maximum days waiting on the current waiting list on that particular day. Snapshots for this were taken on 27<sup>th</sup> March 2026 for 2025/26 figures and 31<sup>st</sup> March 2025 for the 2024/25 figures.

*3. The median time (in days) taken between the completion of assessment and the start of a service identified within their care and support. Please include new referrals as well as re-assessment of existing clients.*

We are unable to provide a retrospective snapshot of this data. Our system is configured to monitor this data live to ensure people's safety and minimal wait times.

*4. The single longest wait (in days) between the completion of assessment and the start of a service identified within their care and support. This should include any support package, whether delivered directly by social services or commissioned by them in any other way.*

We are unable to provide a retrospective snapshot of this data. Our system is configured to monitor this data live to ensure people's safety and minimal wait times.

*5. The number of people who have died awaiting the start of an initial package of social care in 2025/26.*

50 (including 20 people in hospital).

For context – it is important to remember that many of the people we are assessing are already very unwell at the moment they are referred to us for assessment. Many will be elderly and some will already be facing potential end of life scenarios. It is entirely possible that individuals may have passed away very close to the moment they were referred into adult social care but would still be included within this figure.