

Freedom of Information – Response – 27001

Under the Freedom of Information Act 2000, I am writing to request the following information relating to supported accommodation for vulnerable adults in your local authority area.

For the purposes of this request, “supported accommodation” refers to housing where support and/or care is provided to vulnerable adults, including but not limited to supported living schemes, group homes, and similar residential support services.

This follows the tragic death of Chanté Lloyd-Buckingham who died aged 24 in August, while living in supported accommodation in East Sussex due to her mental health issues and autism. https://www.change.org/p/save-lives-regulate-supported-accommodation-for-vulnerable-adults-by-cqc-chant%C3%A9-s-law?ref=ed_direct%3Fref%3Ded_direct

1. Number of Supported Accommodation Providers

Please provide:

a) The total number of supported accommodation services for vulnerable adults currently operating within your local authority area.

b) A breakdown of these supported accommodation services by type of support offered, including:

- Supported living with personal care*
- Supported accommodation without personal care (e.g., housing-related support only)*

Please see spreadsheet, attached, named: ‘27001.xlsx’

- Other supported housing models for vulnerable adults (please specify)*

The Council may also commission placements of working age adults into Extra Care services where appropriate, this data has been included in the attached spreadsheet, named: ‘27001.xlsx’

2. CQC Registration Status

For each supported accommodation service identified above, please provide:

a) Whether the service is registered with the Care Quality Commission (CQC).

Please see spreadsheet, attached, named: ‘27001.xlsx’

b) Where available, the CQC registration number (or confirmation of non-registration).

c) Where the service is registered with the CQC, its latest CQC rating (e.g., Outstanding, Good, Requires Improvement, Inadequate).

d) The name and address (or head office location) of each supported accommodation service.

*We can confirm that the information is readily accessible to you, as it is already in the public domain. **Section 21** of the FOIA states that a public authority does not need to provide information under section 1 of the Act if that information is reasonably accessible to the applicant by other means.*

This information is available on the CQC website: [Care Quality Commission](https://www.cqc.org.uk/)

3. Additional Information

If available, please also include:

- *The number of service users (beds/places) at each supported accommodation location.* Please see spreadsheet, attached, named: '27001.xlsx'.

Please note, that the specific names of the services have been withheld under sec.40 of the FOIA. As these would constitute personal data.

All information released in response to a Freedom of Information Act 2000 (FOIA) or Environmental Information Regulation 2004 (EIR) request is deemed to be in the public domain. As such we must consider whether or not the requested information qualifies as personal information and should therefore not be released into the public domain.

The council has determined that this is personal information and is therefore exempt from disclosure under **section 40** of the FOIA and **regulation 13** of the EIR.

The Council considered the following, including the possible consequences of disclosure for the data subjects concerned and their reasonable expectations as to the use of their data:

- expectations of the individuals concerned about personal information being put into the public domain;
- reasonable expectations - the data subjects concerned would have a legitimate expectation of privacy concerning their personal information and would not have anticipated this being put into the public domain;
- whether or not the requested information could be anonymised; and
- balancing the individual's rights and the legitimate interests - In past cases the Information Commissioner has weighed the individual's rights to privacy against the public interest in disclosure. There is no presumption in favour of releasing personal data.

This is an absolute exemption, which means that if the condition is satisfied there is no additional public interest test to consider.

In assessing fairness, the Council considered the likely consequences of disclosure of the requested information. Personal information should not be used in ways that have unjustified adverse effects on the individuals concerned. The council also considered whether such disclosure would be within the reasonable expectations of the individuals, given that any response to a request under the FOIA or EIR is deemed to be in the public domain. The council believes that in this instance it is not fair to disclose personal data and is therefore withholding the requested information under section 40 of the FOIA and regulation 13 of the EIR.

- *Whether any services are commissioned by the council but operated by independent providers.*

All services referenced in the response are commissioned by the Council and delivered by independent providers.

Current People with Supported Housing

Total number of current supported housing organisations:	54
Total number of current supported housing services:	300
Total number of current people with supported housing:	1970

Supported Housing Organisation			Supported Housing		
Name	Number of People	CQC Registered	Organisation Name	Service	Number of People
Mencap	148	Yes	Mencap	Service 1	9
Orwell Housing Association Ltd	69	Yes		Service 2	9
Mavam Group Limited	58	No		Service 3	8
United Response	56	Yes		Service 4	7
Avenues East	39	Yes		Service 5	6
Thera	39	Yes		Service 6	6
Dimensions (UK) Ltd	39	Yes		Service 7	5
Cephas Community Care	37	Yes		Service 8	5
Leading Lives	33	Yes		Service 9	5
Sanctuary Housing Association	35	Yes		Service 10	5
Tru-care Limited	24	Yes		Service 11	5
Affinity	23	Yes		Service 12	5
Consensus Support Services Ltd	19	Yes		Service 13	<5
The Papworth Trust	18	Yes		Service 14	<5
Hilton Community Services Limited	16	Yes		Service 15	<5
Inroads (Essex) Ltd	16	Yes		Service 16	<5
Winmil Limited	16	No		Service 17	<5
Ivolve	15	Yes		Service 18	<5
Achieve Together Limited	15	Yes		Service 19	<5
Vital Healthcare Services Limited	14	Yes		Service 20	<5

Fitzroy Support	12	Yes	Service 21	<5
Fun/Field Lane	11	Yes	Service 22	<5
L'Arche Ipswich	10	Yes	Service 23	<5
Swanton Community Support	10	Yes	Service 24	<5
Wellbeing Care Limited	9	Yes	Service 25	<5
Westminster Homecare Limited	7	Yes	Service 26	<5
Allied Care Limited	5	Yes	Service 27	<5
Your Life Care Solutions Limited	5	Yes	Service 28	<5
Brainkind	<5	Yes	Service 29	<5
The National Autistic Society	<5	Yes	Service 30	<5
Inspiring Aspirations Plus Ltd	<5	Yes	Service 31	<5
Cambridge Care Company Limited	<5	Yes	Service 32	<5
Orwell Mencap	<5	Yes	Service 33	<5
DMN Healthcare Ltd	<5	No	Service 34	<5
Support Unlimited UK Ltd	<5	Yes	Service 35	<5
Access Community Trust	<5	No	Service 36	<5
Anglia Care Trust	34	No	Service 37	<5
Benjamin Foundation	16	No	Service 38	<5
Home Group	62	No	Service 39	<5
Julian Support	78	No	Mencap Total	148
Orwell	397	No	Orwell Housing Associati	Service 1
Riverside	28	No		Service 2
Salvation Army	16	No		Service 3
Sanctuary	92	No		Service 4
Solo Housing	15	No		Service 5
Suffolk Mind	39	No		Service 6
Waythrough	25	No		Service 7
YMCA	29	No		Service 8
Ambient Support	23	Yes		Service 9
Housing & Care 21	159	Yes		Service 10
Order of St John	13	Yes		Service 11

Radis	80	Yes
Sanctuary Care	34	Yes
Seckford Almshouse	30	Yes
Grand Total	1970	

Orwell Housing Association Ltd Total		69
Mavam Group Limited	Service 1	35
	Service 2	<5
	Service 3	<5
	Service 4	<5
	Service 5	<5
	Service 6	<5
	Service 7	<5
	Service 8	<5
	Service 9	<5
	Service 10	<5
	Service 11	<5
	Service 12	<5
Mavam Group Limited Total		58
United Response	Service 1	7
	Service 2	7
	Service 3	7
	Service 4	6
	Service 5	5
	Service 6	5
	Service 7	<5
	Service 8	<5
	Service 9	<5
	Service 10	<5
	Service 11	<5
	Service 12	<5
	Service 13	<5
United Response Total		56
Avenues East	Service 1	9
	Service 2	<5
	Service 3	<5

	Service 4	<5
	Service 5	<5
	Service 6	<5
	Service 7	<5
	Service 8	<5
	Service 9	<5
	Service 10	<5
Avenues East Total		39
Thera	Service 1	<5
	Service 2	<5
	Service 3	<5
	Service 4	<5
	Service 5	<5
	Service 6	<5
	Service 7	<5
	Service 8	<5
	Service 9	<5
	Service 10	<5
	Service 11	<5
	Service 12	<5
	Service 13	<5
	Service 14	<5
	Service 15	<5
	Service 16	<5
	Service 17	<5
Thera Total		39
Dimensions (UK) Ltd	Service 1	12
	Service 2	7
	Service 3	<5
	Service 4	<5
	Service 5	<5

	Service 6	<5
	Service 7	<5
	Service 8	<5
	Service 9	<5
	Service 10	<5
	Service 11	<5
	Service 12	<5
Dimensions (UK) Ltd Total		39
Cephas Community Care	Service 1	9
	Service 2	6
	Service 3	<5
	Service 4	<5
	Service 5	<5
	Service 6	<5
	Service 7	<5
	Service 8	<5
	Service 9	<5
	Service 10	<5
	Service 11	<5
	Service 12	<5
	Service 13	<5
	Service 14	<5
	Service 15	<5
	Service 16	<5
Cephas Community Care Total		37
Leading Lives	Service 1	<5
	Service 2	<5
	Service 3	<5
	Service 4	<5
	Service 5	<5
	Service 6	<5

	Service 7	<5
	Service 8	<5
	Service 9	<5
	Service 10	<5
	Service 11	<5
Leading Lives Total		33
Sanctuary Housing Assoc	Service 1	14
	Service 2	13
Sanctuary Housing Association Total		27
Tru-care Limited	Service 1	11
	Service 2	<5
	Service 3	<5
	Service 4	<5
	Service 5	<5
	Service 6	<5
Tru-care Limited Total		24
Affinity	Service 1	7
	Service 2	5
	Service 3	<5
	Service 4	<5
	Service 5	<5
	Service 6	<5
	Service 7	<5
	Service 8	<5
Affinity Total		23
Consensus Support Servi	Service 1	7
	Service 2	5
	Service 3	<5
	Service 4	<5
	Service 5	<5
Consensus Support Services Ltd Total		19

The Papworth Trust	Service 1	<5
	Service 2	<5
	Service 3	<5
	Service 4	<5
	Service 5	<5
	Service 6	<5
	Service 7	<5
	Service 8	<5
The Papworth Trust Total		18
Hilton Community Services Limited	Service 1	9
	Service 2	<5
	Service 3	<5
Hilton Community Services Limited Total		16
Inroads (Essex) Ltd	Service 1	6
	Service 2	<5
	Service 3	<5
	Service 4	<5
	Service 5	<5
Inroads (Essex) Ltd Total		16
Winmil Limited	Service 1	16
Winmil Limited Total		16
TLC Care Homes Supported Living Limited	Service 1	5
	Service 2	<5
	Service 3	<5
	Service 4	<5
	Service 5	<5
	Service 6	<5
	Service 7	<5
TLC Care Homes Supported Living Limited Total		15
Achieve Together Limited	Service 1	7
	Service 2	5

	Service 3	<5
	Service 4	<5
	Service 5	<5
Achieve Together Limited Total		15
Vital Healthcare Services	Service 1	<5
	Service 2	<5
	Service 3	<5
	Service 4	<5
	Service 5	<5
	Service 6	<5
	Service 7	<5
	Service 8	<5
	Service 9	<5
	Service 10	<5
Vital Healthcare Services Limited Total		14
Fitzroy Support	Service 1	<5
	Service 2	<5
	Service 3	<5
	Service 4	<5
Fitzroy Support Total		12
Fun/Field Lane	Service 1	5
	Service 2	<5
	Service 3	<5
Fun/Field Lane Total		11
L'Arche Ipswich	Service 1	5
	Service 2	5
L'Arche Ipswich Total		10
Swanton Community Sup	Service 1	8
	Service 2	<5
Swanton Community Support Total		10
Wellbeing Care Limited	Service 1	9

Wellbeing Care Limited Total		9
Sanctuary Care	Service 1	8
Sanctuary Care Total		8
Westminster Homecare L	Service 1	<5
	Service 2	<5
Westminster Homecare Limited Total		7
Allied Care Limited	Service 1	5
Allied Care Limited Total		5
Your Life Care Solutions L	Service 1	5
Your Life Care Solutions Limited Total		5
Brainkind	Service 1	<5
Brainkind Total		<5
The National Autistic Soci	Service 1	<5
The National Autistic Society Total		<5
Inspiring Aspirations Plus	Service 1	<5
	Service 2	<5
Inspiring Aspirations Plus Ltd Total		<5
Cambridge Care Compan	Service 1	<5
Cambridge Care Company Limited Total		<5
Orwell Mencap	Service 1	<5
Orwell Mencap Total		<5
DMN Healthcare Ltd	Service 1	<5
	Service 2	<5
DMN Healthcare Ltd Total		<5
Support Unlimited UK Ltd	Service 1	<5
	Service 2	<5
Support Unlimited UK Ltd Total		<5
Access Community Trust	Service 1	<5
Access Community Trust Total		<5
Anglia Care Trust	Service 1	21
	Service 2	8

	Service 3	5
Anglia Care Trust Total		34
Benjamin Foundation	Service 1	8
	Service 2	8
Benjamin Foundation Total		16
Home Group	Service 1	9
	Service 2	6
	Service 3	13
	Service 4	8
	Service 5	8
	Service 6	8
	Service 7	6
	Service 8	<5
Home Group Total		62
Julian Support	Service 1	8
	Service 2	9
	Service 3	20
	Service 4	17
	Service 5	<5
	Service 6	8
	Service 7	11
	Service 8	<5
Julian Support Total		78
Orwell	Service 1	20
	Service 2	33
	Service 3	32
	Service 4	28
	Service 5	32
	Service 6	37
	Service 7	32
	Service 8	32

	Service 9	32
	Service 10	36
	Service 11	24
	Service 12	33
	Service 13	26
Orwell Total		397
Riverside	Service 1	<5
	Service 2	14
	Service 3	11
Riverside Total		28
Salvation Army	Service 1	16
Salvation Army Total		16
Sanctuary	Service 1	29
	Service 2	14
	Service 3	18
	Service 4	13
	Service 5	<5
	Service 6	14
Sanctuary Total		92
Solo Housing	Service 1	6
	Service 2	9
Solo Housing Total		15
Suffolk Mind	Service 1	8
	Service 2	9
	Service 3	5
	Service 4	7
	Service 5	6
	Service 6	<5
Suffolk Mind Total		39
Waythrough	Service 1	8
	Service 2	7

	Service 3	6
	Service 4	<5
	Service 5	<5
Waythrough Total		25
YMCA	Service 1	18
	Service 2	11
YMCA Total		29
Ambient Support	Service 1	23
Ambient Support Total		23
Housing & Care 21	Service 1	32
	Service 2	32
	Service 3	38
	Service 4	36
	Service 5	21
Housing & Care 21 Total		159
Order of St John	Service 1	13
Order of St John Total		13
Radis	Service 1	24
	Service 2	32
	Service 3	24
Radis Total		80
Sanctuary Care	Service 1	34
Sanctuary Care Total		34
Seckford Almshouse	Service 1	30
Seckford Almshouse Total		30
Grand Total		1970

Please note, some of the above data has been suppressed to avoid identification of individuals. While there is a general obligation under the Freedom of Information Act, to release information held by public authorities, there are exemptions to protect individuals' privacy and ensure compliance with data protection laws. The FOIA does not override data protection legislation if releasing information could lead to the identification of an individual directly or indirectly, thereby breaching their privacy rights