

Freedom of Information – Response – 26979

I am writing to submit a request under the Freedom of Information Act 2000 to Suffolk County Council regarding the current geographical need for domiciliary care services within Suffolk.

This request is to support understanding of local demand in relation to registration requirements set by the Care Quality Commission.

Please could you provide the following information:

1. The current assessed demand for domiciliary (home) care services across Suffolk, broken down by district or locality where available.

Please note: In the context of our response, we have taken 'assessed demand' to mean current ongoing care packages.

Area	Demand
Bury Rural	220
Bury Town	387
Eye / North West	164
Felixstowe	217
Haverhill	244
IP1 & IP2	471
IP3 & IP4	423
Lowestoft	690
Mildenhall	256
Newmarket	127
Not Available	98
Saxmundham	180
South Rural	246
South Waveney	352

Please note this 'not available' figure mainly reflects out-of-county domiciliary care, with a small proportion potentially reflecting errors in data.

Stowmarket	243
Sudbury	295
Woodbridge	253

2. The number of individuals currently awaiting domiciliary care packages, including:
- Total number on waiting lists
 - Average waiting time from assessment to care commencement
 - Longest recorded waiting time (if available)

Number of Individuals	Average Wait (days)	Maximum Wait (days)
27	6	42

3. Any data held on unmet need for domiciliary care services.

Unmet Domiciliary Care Need – Count of Provider of Last Resort Cases
5

4. Current commissioning capacity, including:
- a) Number of active domiciliary care providers contracted with the Council

Count of Active Domiciliary Care Providers
193

- b) Any areas identified as under-served or experiencing provider shortages
There is currently good responsiveness across the homecare market throughout the county.

5. Copies of the most recent Market Position Statement, commissioning strategy, or needs assessment relating to domiciliary care services.

We can confirm that Suffolk County Council holds this information. However, the information is readily accessible to you, as it is already in the public domain.

Section 21 of the FOIA states that a public authority does not need to provide information under section 1 of the Act if that information is reasonably accessible to the applicant by other means.

Copies of our most recent Market Position Statement is available on our external Suffolk County Council website: [Care Market Strategy 2025-2030 and Annual Market Position](#)

Statement - Suffolk County Council.

At the bottom of the page, please find links to the PDF version of Suffolk's care market strategy 2025-2030 and Suffolk's Adult Social Care market position statement 2025-2026.

6. Any internal assessments or reports identifying geographical gaps in provision.
Suffolk County Council does not hold this information.