

## **Freedom of Information – Response – 26931**

*I was hoping to clarify the below:*

**1. Who commissions Adult Social Care for agency work within the council**

Agency workers are primarily sourced through Opus People Solutions for all roles across the organisation, including Adult Social Care. Opus act as a Master Vendor. However, for executive-level positions, we engage the services of Tile Hill recruitment agency, who also act as a Master Vendor. The Opus People Solutions contract was not commissioned or procured through an external framework. Instead, it was awarded under the Public Contracts Regulations 2015 Regulation 12 (TECKAL) exemption because Opus People Solutions is a wholly owned company of Suffolk County Council (via Suffolk Group Holdings). This means no competitive procurement process was required. The contract commenced on 30 May 2014. As Opus is a wholly owned company, the arrangement operates on a rolling basis with no fixed end date, under the TECKAL exemption.

**2. Whether supply is managed via a framework / cascade and how new agencies can join**

Opus People Solutions aim to fill vacancies direct wherever possible. Where this is not possible, requirements are released to suppliers who are signed up to the Opus framework. Agencies looking to join the Opus framework should contact Opus directly: <https://opuspeoplesolutions.co.uk/contact-us/>

**3. How many agencies are currently used to provide cover across different roles**

Two – Opus People Solutions primarily, however Tile Hill are also used exclusively for executive level agency workers.

**4. Approximately how many agency roles are engaged within the service**

As at 3.3.26 there are 47 active placements in Adult Social Care.