

## **Freedom of Information – Response – 26930**

*Please provide the total number of CONTACTS received by Children’s Social Care Services each year in the last ten years (where figures are available).*

Suffolk County Council is only able to provide this information for the past 5 years

Financial Year	Per Child Per Contact	Unique Contacts
2020-21	31547	17223
2021-22	34386	19002
2022-23	37320	20896
2023-24	39196	22358
2024-25	39840	21619

SCC only record in a reportable format CONTACTS directed to Children’s Social Care via the MASH (Multi – Agency Safeguarding Hub)

*For the avoidance of doubt, this refers to all contacts (by phone, email, webform or in person) made by individuals or agencies. We are NOT requesting “Referrals” (as detailed in table C1 of the Dept for Education’s Children in Need tables (<https://explore-education-statistics.service.gov.uk/find-statistics/children-in-need/2025>)). Based on available data we have from some local authorities they have received a ratio of between 5 and 10 contacts for each referral recorded.*