

Environmental Information Regulations – Response - 26924

Please could I make a foi request for the following information for pothole repairs on Suffolk's roads made throughout January 2026 by SCC employees or subcontractors.

1. How many potholes were repaired throughout the county in total?

3094

2. How many of those repairs were inspected by a SCC afterwards?

149

3. How many of those repairs required rectification work after any inspection due to poor workmanship or substandard work or not completing the task as required by the works order?

6

4. Sorry further to my initial FOI, may I amend it to also cover the period from November the 1st 2025 to January 31st 2026 as well. And how many potholes were reported during that period.

total of 5,861 reports have been received. These include multiple reports relating to the same defect.

There is no direct link between individual reports and completed repairs. Repairs are only carried out once the defect meets the required intervention threshold. Many reported defects do not meet this threshold and therefore do not progress to repair.

Repair timescales vary depending on location and assessed risk level, ranging from 2 working days up to 8 weeks.