

Freedom of Information – Response – 26889

I am requesting the following information under the Freedom of Information Act 2000:

1 Who is/are your current provider(s) of online and/or digital sexual health services (including online STI testing, results and treatment pathways)?

Provide CIC

SH:24 Digital Ltd

2 Is your online/digital sexual health service commissioned:

o As a standalone contract, or

o As part of an integrated sexual health service contract?

o Under a block or activity arrangement?

Provide CIC: As part of an integrated sexual health service contract

SH:24 Digital Ltd: As part of a standalone contract

3 What are the contract start and end dates for the online/digital sexual health service, including any extension options or break clauses?

Provide CIC: 01/05/2024-30/04/2029 with an option to extend until 30/04/2033

SH:24 Digital Ltd: 01/04/2023-30/04/2026 with an option to extend until 31/12/2026.

4 What is the total annual contract value (£) for the online and/or digital sexual health service?

Provide CIC: The online/digital sexual health service forms part of an integrated sexual health contract. The total annual contract value is £5,316,109. A separate annual value for the online/digital element is not held

SH:24 Digital Ltd: £15,000 per annum

5 Please confirm how many sexual health test kits were ordered during 2024 and 2025.

Provide CIC:

May 2024- December 2024: 8,795

January 2025- December 2025: 16,265

SH:24 Digital Ltd:

January 2024 – December 2024:1,046

January 2025- December 2025:430

6 Have any contract performance notices, remedial action plans or improvement notices been issued to the current provider(s) of online/digital sexual health services in the last 24

months?

Provide CIC: No.

SH:24 Digital Ltd: No.

7 Does the current online/digital sexual health service include the following features?

- o Single digital front door
- o Online triage
- o Automated digital results
- o Digital clinical treatment pathways for sexually transmitted infections (STIs)
- o Digital pre-exposure prophylaxis (PrEP)
- o Psychosexual or sexual wellbeing support
- o Assisted-digital or community-based arrangements to support digitally excluded groups to access online sexual health services?

Provide CIC:

Single digital front door: Yes

Online triage: Yes

Automated digital results: Yes

Digital clinical treatment pathways for sexually transmitted infections (STIs): Yes

Digital pre-exposure prophylaxis (PrEP): No

Psychosexual or sexual wellbeing support :No

Assisted-digital or community-based arrangements to support digitally excluded groups to access online sexual health services? No

SH:24 Digital Ltd:

Single digital front door: Yes

Online triage: Yes

Automated digital results: Yes

Digital clinical treatment pathways for sexually transmitted infections (STIs): Yes

Digital pre-exposure prophylaxis (PrEP): No

Psychosexual or sexual wellbeing support: No

Assisted-digital or community-based arrangements to support digitally excluded groups to access online sexual health services? No

8 Please advise who holds the budget for PrEP i.e., Local Authority or NHS.

The budget for routine HIV PrEP services is held by the Local Authority (via the Public Health Grant), while the budget for HIV PrEP medication is held by NHSE.

9 Is any procurement or recommissioning activity planned for online and/or digital sexual health services within the next 36 months?

The information requested is not held at this time, as no confirmed plans have been agreed regarding procurement or recommissioning within the next 36 months.

10 If yes, what is the anticipated procurement route (e.g. open tender, framework call-off, contract extension, direct award), if known?

Not known.

11 Which organisation is your current laboratory provider for your in-clinic results?

This information is not held by Suffolk County Council, as laboratory services for online/digital provision are managed directly by the providers.

