

## **Environmental Information Regulations – Response - 26879**

*Please could you supply the following information:*

*01- During the period between 1st January 2023 to 31st December 2023, how many claims were made to Suffolk County Council, by drivers, riders and cyclists, relating to damage caused to their vehicles, motorcycles and bicycles by potholes (or any defects in the road surfaces within Suffolk that might be described as potholes) in public roads and highways. Please provide separate totals for each of the three categories mentioned. See table below relating to the numbers of vehicle and cycle carriageway claim incidents occurring during the 2023 calendar year, irrelevant of the dates received or settled. These include potholes, surface defects, and edge-of-carriageway issues. Claims cover property damage and injury, if sustained.*

<b>Type</b>	<b>Year 2023</b>
Other vehicle	697
Motorcycle	8
Cycle	13

*02- During the period between 1st January 2023 to 31st December 2023, and in relation to the cases of all claims made by drivers, riders and cyclists to Suffolk County Council in relation to damage caused to their vehicles, motorcycles and bicycles by potholes, and similar defects in the road surfaces that might be described as potholes, how many of these claims were paid by the Suffolk County Council and how many were refused - either partly or in full?*

*See table below relating to the numbers of paid and repudiated claims for vehicle and cycle carriageway incidents occurring during the 2023 calendar year, irrelevant of the dates received or settled. These include potholes, surface defects, and edge-of-carriageway issues. Claims cover property damage and injury, if sustained. A claim paid is defined by a closed claim with a payment made. Payments made include any of: - compensation, claimant legal costs, defence legal costs and other costs associated with claims and their representation. A repudiated claim is defined by a closed claim with no payment made.*

	<b>Year 2023</b>
Number paid	104
Number repudiated	609

*03- During the period between 1st January 2024 to 31st December 2024, how many claims were made to Suffolk County Council, by drivers, riders and cyclists, relating to damage caused to their vehicles, motorcycles and bicycles by potholes (or any defects in the road surfaces within Suffolk that might be described as potholes) in public roads and highways. Please provide separate totals for each of the three categories mentioned.*

*See table below relating to the numbers of vehicle and cycle carriageway claim incidents occurring during the 2024 calendar year, irrelevant of the dates received or settled. These include potholes, surface defects, and edge-of-carriageway issues. Claims cover property damage and injury, if sustained.*

<b>Type</b>	<b>Year 2024</b>
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Other vehicle	528
Motorcycle	5
Cycle	9

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	Year 2024
Number paid	76
Number repudiated	453

05- During the period between 1st January 2025 to 31st December 2025, how many claims were made to Suffolk County Council, by drivers, riders and cyclists, relating to damage caused to their vehicles, motorcycles and bicycles by potholes (or any defects in the road surfaces within Suffolk that might be described as potholes) in public roads and highways. Please provide separate totals for each of the three categories mentioned.

See table below relating to the numbers of vehicle and cycle carriageway claim incidents occurring during the 2025 calendar year, irrelevant of the dates received or settled. These include potholes, surface defects, and edge-of-carriageway issues. Claims cover property damage and injury, if sustained.

Type	Year 2025
Other vehicle	194
Motorcycle	0
Cycle	6

06-During the period between 1st January 2025 to 31st December 2025, and in relation to the cases of all claims made by drivers, riders and cyclists to Suffolk County Council in relation to damage caused to their vehicles, motorcycles and bicycles by potholes, and similar defects in the road surfaces that might be described as potholes, how many of these claims were paid by the Suffolk County Council and how many were refused - either partly or in full?

See table below relating to the numbers of paid and repudiated claims for vehicle and cycle carriageway incidents occurring during the 2025 calendar year, irrelevant of the dates received or settled. These include potholes, surface defects, and edge-of-carriageway issues. Claims cover property damage and injury, if sustained. A claim paid is defined by a closed claim with a payment made. Payments made include any of: - compensation, claimant legal costs, defence legal costs and other costs associated with

claims and their representation. A repudiated claim is defined by a closed claim with no payment made.

	<b>Year 2025</b>
Number paid	7
Number repudiated	170