

Freedom of Information – Response – 26864

Under the Freedom of Information Act 2000, we would be grateful if you could provide the following information:

1. Use of AI Recording Tools

Does your local authority currently use AI-powered recording, transcription, or note-taking tools in social services? If yes, please name the tool(s) and supplier(s).

Currently running Pilots on Magic Notes by Beam and Formflow by SystemC before making a decision. Copilot by Microsoft also available for general use

2. Data Storage and Processing

For any such AI recording tools in use, please provide details on:

- *how and where are the data stored (e.g. on local servers, cloud-based systems)?*

Cloud based systems

- *what AI system or platform processes the data?*

Magic Notes, SystemC and Microsoft

3. Timeline

When did the local authority begin using AI recording tools in social services?

Pilots began middle of last year Copilot for general use for two years