

Freedom of Information – Response – 26801

Under the Freedom of Information Act 2000, I would like to request the following information.

For the purposes of this request, a ‘tradespeople’ refers to any individual providing professional services in skilled trades, such as plumbing, building, electrical work, carpentry, and other related manual or technical services.

- The number of open investigations that Suffolk County Council Trading Standards has into tradespeople suspected of breaching consumer protection law.*

2023 = 5

2024 = 4

2025 = 10

- The number of times Suffolk County Council Trading Standards took enforcement action against tradespeople suspected of breaching consumer protection law during the following years: 2025, 2024, 2023, 2022, 2021, and 2020.*

The following are numbers of prosecutions taken by Suffolk County Council Trading Standards. Some of the prosecutions may have involved multiple defendants e.g. Ltd Company and Director but essentially were the same investigation and Court case.

2020 = 1

2021 = 0

2022 = 1

2023 = 1

2024 = 3

2025 = 3

- The frequency with which breaches of CMA guidance were cited in complaints submitted to Suffolk County Council Trading Standards concerning tradespeople.*

The ‘CMA guidance’ specified in this request is too wide a remit to be able to retrieve any data.

- The number of staff employed by Suffolk County Council Trading Standards during the previous five years (2025, 2024, 2023, 2022, 2021).*

2020 = This information is not recorded

2021 = This information is not recorded

2022 = This information is not recorded

2023 = This information is not recorded

2024 = This information is not recorded

2025 = 42 current members of staff

- The number of staff who have left Suffolk County Council Trading Standards in 2025 during the previous five years (2025, 2024, 2023, 2022, 2021), through each of the following ways (moved roles internally, left Suffolk County Council Trading Standards voluntarily, made redundant).*

2021 = 0

2022 = 1

2023 = 2
2024 = 1
2025 = 0

• *Budget allocated to Suffolk County Council Trading Standards during the previous five years (2025, 2024, 2023, 2022, 2021).*

2021 = £1,567,953
2022 = £1,693,700
2023 = £1,778,580
2024 = £1,808,696
2025 = £1,902,957