

## **Freedom of Information – Response – 26779**

*Please find below a Freedom of Information Request:*

*Freedom of Information request – SEND transport costs*

*This is a request under the Freedom of Information Act 2000.*

*Please could you provide the following information regarding the local authority's expenditure and activity related to Special Educational Needs and Disabilities (SEND) transport for the last five financial years.*

### ***SEND transport expenditure***

- 1. The total Suffolk annual expenditure on SEND transport for each financial year from the following home postcode areas: IP12, IP13, IP15, IP16, IP17, IP19.*
- 2. A breakdown by type of transport used (for example: taxis, minibuses, buses, personal transport budgets, mileage payments) from the following home postcode areas: IP12, IP13, IP15, IP16, IP17, IP19*
- 3. A breakdown of SEND transport expenditure for each financial year also broken down by each of the following home postcode areas: IP12, IP13, IP15, IP16, IP17, IP19*
- 4. A breakdown of SEND transport costs by type of transport used (for example: taxis, minibuses, buses, personal transport budgets, mileage payments) also broken down by each of the following home postcode areas: IP12, IP13, IP15, IP16, IP17, IP19*

*Please note that where we say 'home postcode' we refer to the home address of the person receiving the transport or alternatively, the address where the journey to educational establishment begins from.*

*Suffolk County Council (SCC) do not currently report on transport for SEND passengers based on postcode, so do not hold this data.*

### ***Complaints related to SEND***

- 1. Total number of complaints related to SEND, broken down by total number in this year and each of the last five financial years.*
- 2. Total number of complaints related to SEND broken down by core reason for them being made (for example: Service Provision, Attitude and Behaviour, Communication, Incorrect Information, Data Protection and Policy and Procedures)*

*Please see the following spreadsheet.*

	Service Provision	Attitude & Behaviour	Communication	Incorrect Information	Data Protection	Policy & Procedures	Not recorded	Total	No. of EHCPs at end of each Financial Year	Year-on Year percentage increase in EHCPs
<b>2024/25</b>	429	11	222	10	2	2	8	684	<b>10112</b>	<b>21.8%</b>
<b>2023/24</b>	281	6	129	8	5	6	0	435	<b>8300</b>	<b>16.6%</b>
<b>2022/23</b>	204	4	80	6	10	8	0	312	<b>7117</b>	<b>9.9%</b>
<b>2021/22</b>	188	5	21	1	1	3	0	219	<b>6475</b>	<b>9.7%</b>
<b>2020/21</b>	88	1	3	0	1	3	0	96	<b>5901</b>	n/a

Total complaints as a percentage of EHCPs
6.8%
5.2%
4.4%
3.4%
1.6%