

Freedom of Information – Response – 26759

Can you please provide the following information.

1 The name and email of the person within the Adult Social Care Department who is responsible for Assistive Technology/Telecare commissioning

Clare Walker, Senior Manager, Strategy & Change

Clare.Walker@suffolk.gov.uk

2 The name and email of who is responsible for the Technology Enabled Care Analogue to Digital switchover in relation to ARC and Telecare

Clare Walker, Senior Manager, Strategy & Change

Clare.Walker@suffolk.gov.uk

3 The total number of service users on your Telecare service ?

Suffolk County Council (SCC) are not a telecare service. We provide a range of digital technologies to support people to live independently at home including falls devices which are all digital.

4 The total number of service users on your telecare service who still have analogue dispersed in place ?

0

5 The total number of service users on your telecare service who have a digital dispersed in place ?

SCC have 5196 people currently with digital falls devices.

6 How many sheltered schemes do you have? and how many have not had a digital upgrade as of yet?

SCC do not provide telecare service to any sheltered schemes.

