



Freedom of Information – Response – 26742

Dear Suffolk Fire and Rescue Service,

I am writing to request information under the Freedom of Information Act 2000 regarding your organisation's current cleaning and soft facilities management (FM) services.

Please provide the following:

1. Current Contract Information

- o The name(s) of the supplier(s) delivering cleaning and/or soft FM services.*
- o A description of the services included (e.g., cleaning, waste, grounds maintenance, washroom services, pest control, etc.).*
- o Contract start date, end date, and any extension options.*
- o The total annual contract value (or estimated value if exact figures are not held).*
- o Contact Details of the person responsible for the contract.*

Suffolk Fire and Rescue Services have a mixture of private finance initiative (PFI) stations and Suffolk County Council stations.

The FM services for Suffolk Fire and Rescue Services sites are either delivered by "Land Group Suffolk Ltd" (PFI stations) or by Vertas Suffolk County Council (SCC) stations.

FM for PFI sites

1. Current Contract Information

- o The name(s) of the supplier(s) delivering cleaning and/or soft FM services: Land Group (Suffolk) Ltd*

o A description of the services included (e.g., cleaning, waste, grounds maintenance, washroom services, pest control, etc.).

Cleaning (including washroom services), Grounds Maintenance, Building Maintenance, Pest Control and Waste Removal.

o Contract start date, end date, and any extension options.

11th June 2008 to 31st May 2034.

o The total annual contract value (or estimated value if exact figures are not held).

Estimated annual cost (to April 2026) including routine building maintenance but ex Lifecycle - £1,390,008.93. Estimate annual cost (to April 2026) including full building maintenance and Lifecycle £2,193,613.35

o Contact Details of the person responsible for the contract.

N/A.

2. Upcoming Opportunities

N/A to PFI contract.

Vertas (SCC stations)

Vertas provide the FM service for Suffolk County Council sites. The below responses have been provided by Vertas Group.

1. Current Contract Information

- o The name(s) of the supplier(s) delivering cleaning and/or soft FM services.*
Vertas Group.
- o A description of the services included (e.g., cleaning, waste, grounds maintenance, washroom services, pest control, etc.).*
Cleaning, Grounds, Waste Soft FM, Hard FM.
- o Contract start date, end date, and any extension options.*
Ongoing.
- o The total annual contract value (or estimated value if exact figures are not held).*
Not provided. Please contact Vertas should you require further information.
- o Contact Details of the person responsible for the contract.*
Bill Farley - Head of cleaning.

2. Upcoming Opportunities

- o Details of any planned re-procurement or market engagement for cleaning or soft FM services within the next 24–36 months.*
Nil.
- o Any published procurement timetables, PIN notices, or soft market testing documents.*
Nil.

3. Additional Information

- o The name or job title of the internal contact responsible for estates/FM contract oversight (not personal details beyond what is permissible under FOIA Section 40).*
Lee Johns - Head of FM
Karen Burrowes - Associate Director
Matthew Self - Managing Director

