

Environmental Information Regulations – Response - 26661

I'm writing to request some information about road maintenance under the Freedom of Information Act.

1) Please provide the number of potholes filled in each month from November 2021 to November 2025. These should be the same figures you use to compile the annual 'Potholes Repaired' numbers for the Local Highway Maintenance and Transparency Reports but broken down per month.

Please add in information about whether the methodology for how you collect these figures has changed.

As per Table 1.1 – Pothole Repairs and Reports (below) methodology has not changed in period.

2) Please provide also the number of potholes reported (both by the public and by your own inspectors) in each month from November 2021 to November 2025.

Please add in information about whether the methodology for how you collect these figures changed at any point.

As per Table 1.1 – Pothole Repairs and Reports (below) methodology has not changed in period.

The system used to record and raise repair orders by Suffolk County Council does not allow us to distinguish whether a pothole repair was raised by an inspector during a routine safety inspection or as a result of an inspection following a public report.

Please note that Table 1.1 only reflects pothole reports submitted by members of the public.

Please provide such data in the format below, ideally as a spreadsheet.

Potholes Filled In

*2021 2022 2023 2024 2025 January February March April May June July
August September October November December*

Potholes Reported

*2021 2022 2023 2024 2025 January February March April May June July
August September October November December*

Table 1.1 – Pothole Repairs and Reports

NB

** Potholes repaired in the month, not identified for repair which will be earlier.*

*** Numbers of reports will include multiple reports for the same pothole.*

Month/Year	Potholes Repaired In Month*	Potholes Reported In Month**
Jan-21	1,228	1,197
Feb-21	1,231	1,313
Mar-21	2,027	1,371
Apr-21	1,762	862
May-21	1,666	763
Jun-21	1,526	668
Jul-21	3,009	489
Aug-21	2,746	399
Sep-21	1,874	245
Oct-21	1,124	258
Nov-21	1,133	285
Dec-21	901	436
Jan-22	1,611	711
Feb-22	1,447	665
Mar-22	1,555	1,071
Apr-22	1,415	541
May-22	1,902	360
Jun-22	1,280	293
Jul-22	1,103	218
Aug-22	884	205
Sep-22	655	165
Oct-22	737	172
Nov-22	810	483
Dec-22	667	560
Jan-23	907	2,564
Feb-23	1,729	1,367
Mar-23	2,682	2,287
Apr-23	2,367	1,893
May-23	2,616	1,253
Jun-23	3,261	555
Jul-23	1,572	484
Aug-23	1,433	544
Sep-23	896	368
Oct-23	303	634
Nov-23	1,070	1,265

Month/Year	Potholes Repaired In Month*	Potholes Reported In Month**
Dec-23	947	2,028
Jan-24	1,562	3,339
Feb-24	2,282	3,527
Mar-24	2,302	3,558
Apr-24	2,629	1,817
May-24	2,789	1,380
Jun-24	2,198	1,039
Jul-24	1,447	709
Aug-24	1,232	470
Sep-24	1,259	459
Oct-24	1,052	720
Nov-24	1,050	501
Dec-24	887	821
Jan-25	1,184	1,606
Feb-25	1,525	2,306
Mar-25	1,856	1,778
Apr-25	1,948	801
May-25	1,674	575
Jun-25	1,698	497
Jul-25	946	422
Aug-25	662	378
Sep-25	728	399
Oct-25	639	329
Nov-25	704	725