

## **Freedom of Information – Response – 26603**

*Please include the following information for the following years 2022/23, 2023/24, 2024/25 2025/26 to present date 19/11/2025:*

**1. The total number of compensation claims submitted by motorists for vehicle damage caused by potholes**

See table below relating to the numbers of vehicle carriageway incident claims received between 1 April 2022 and 19 November 2025 each financial year, irrelevant of the dates of incident or settlement. These include potholes, surface defects, and edge-of-carriageway issues. Claims cover both property damage and injury.

Year	Number of claims
2022/23	264
2023/24	599
2024/25	553
2025/26 (to 19 November)	113

**2. The total amount the council paid in claims about vehicle damage caused by potholes**

See table below relating to the sums paid for vehicle carriageway incident claims received between 1 April 2022 and 19 November 2025 each financial year, irrelevant of the dates of incident or settlement. These include potholes, surface defects, and edge-of-carriageway issues. Claims cover both property damage and injury. Payments made include any of - compensation, claimant legal costs, defence legal costs and other costs associated with claims and their representation. Due to the manner the system has historically recorded data, also claims which are settled inclusive of costs, it is not possible to disaggregate costs.

Year	Paid Amount
2022/23	£5,918
2023/24	£32,523
2024/25	£17,272
2025/26 (to 19 November)	£1,290

**3. The breakdown of the number of claims that were successful, rejected and still pending**

See table below relating to the numbers of vehicle carriageway incident claims received between 1 April 2022 and 19 November 2025 each financial year, irrelevant of the dates of incident or settlement. These include potholes, surface defects, and edge-of-carriageway issues. Claims cover both property damage and injury.

Year	Number Settled	Number Repudiated	Number Open
2022/23	21	243	0
2023/24	96	497	6
2024/25	67	471	15
2025/26 (to 19 November)	6	94	13

4. *The highest compensation paid out to a single individual/claim.*

The largest value vehicle carriageway incident claim received between 1 April 2022 and 19 November 2025, irrelevant of the dates of incident or settlement: £8,601.