

Freedom of Information – Response – 26582

We would like to request information relating to your organisation's Facilities Management services under the Freedom of Information process. Please can you confirm:

1. Whether Facilities Management Services (including M&E Services, Cleaning, Security, Reception, Catering, etc.) are currently outsourced?

These services are delivered by Vertas and Concertus, companies that form part of Suffolk Group Holdings, a wholly owned Suffolk County Council company. The services are delivered via a Service Level Agreement (SLA) and partnership arrangement.

2. If outsourced, are Facilities Management services (including M&E Services, Cleaning, Security, Reception, Catering, Other Soft FM Services) delivered under an integrated or bundled model, or are separate service line contracts in place?

See above

3. Current approximate annual spend on outsourced Facilities Management services across the estate (comprising M&E Services, Cleaning, Security, Reception, Catering, Other Soft FM Services)? Please can you provide separate costs per service, where these are under separate, discrete contracts?

Hard FM (M&E and building maintenance services) £4m.

Soft FM (Cleaning, Security etc.) £4.6m

4. Please can you advise which suppliers your organisation currently engages for the delivery of Facilities Management Services (comprising M&E Services, Cleaning, Security, Reception, Catering, Other Soft FM Services)?

See answer to question 1 above.

5. Please can you advise when the Facilities Management contracts are due to expire?

As they are completed under an SLA there are no start and finish dates.

6. Please can you advise when the Facilities Management contracts are likely to be re-tendered?

See above.

