



The Cassius Video Carephone

TWO-WAY
VIDEO
CALLS

1 About the Cassius Video Carephone

- The Video Carephone is an easy-to-use tablet that provides you with the opportunity to make calls, set reminders, receive messages and access limited information and puzzles in an easy way.
- It displays all the functionality on a large touch screen which is especially made for people with little or no technology knowledge.
- The calling option allows you to make two-way video calls with your family, friends and carers at the touch of a button.
- The reminder function means you can be prompted to do things at set times and complete regular tasks which you may forget.
- Internet browsing is limited to pre-determined web sites and will only be activated if appropriate or on request.
- It comes with a SIM Card installed so you do not need internet access.
- A large time and date display appears on the home screen for your convenience.



2 How does it work?

Video Calling and messaging

- By simply touching a picture on the screen, you can make or receive a video call.
- You can let Alcove know who you would like to be able to video call.
- Friends and family can make calls to you through the Alcove Online Portal and the Alcove Connect App. They will need to speak to Alcove to be able to be added to your device.
- You can have as many people as you like and each person will be added as a box or photo on the screen. You need to touch the box to make a video call.
- If there is a green or yellow dot next to the name, the person is available for a video call. If the dot is red, they are not online, and the call will go through as a voice call rather than a video call.
- Your contacts can send you messages and set reminders for you on the screen.

Reminders

Your approved contacts or Alcove can send reminders through the Video Carephone, which can include prompts such as Please take your medicine or Time to have a drink.

- These can be set up as a daily, weekly or a one-off reminder.
- Alcove can set up to five different responses to a reminder also that can notify your carers of the response.

Internet Browsing

Advanced settings on the Video Carephone allows you to access some internet sites through a restricted browser. This is optional but does allow for greater interactivity.

Options that are available currently are:

- Puzzles and quizzes – which provides a daily mind activity
- Workout video – This plays an appropriate workout video for you to follow. These can also be linked to reminders to ensure you do not miss your daily exercise.
- BBC news – this function allows you to browse the BBC web site and explore the latest news, weather and additional pages such as recipes.

If you would like the option to add internet browsing, please speak to Alcove and they can help you to access it.

3 Things to know

Charging and battery

The Video Carephone can be charged using the extra-long cable provided and plugged into a mains socket. We recommend that it stays plugged in all the time. It uses a limited amount of electricity if continually on charge (maximum £2 per year)

Ringing volume

The volume is set at high but if this is too loud, please let Alcove know and they can adjust it.

Other functionality

The Video Carephone is locked down so it can only be used for selected functions.

Call log activity can be displayed, with calls to the monitoring centre or a dedicated "HELP" person displayed in bold.

4 How is my data used for this product?

This device will capture data which is used to support best outcomes, you can find out more on our privacy statement - <https://www.suffolk.gov.uk/about/privacy-notice/adult-and-community-services-privacy-notice/>