

Suffolk Care Market Update

18th July 2025

Issue 307

Updates for this week

- Message from Assistant Director
- DOLS Edge Training Offer
- Autism and Dementia Buses in Ipswich
- Placement Team Email Change
- 2025 ADASS Contract Variation

Message from Assistant Director

Update from ASC

Dear Provider

Having worked as the Senior Manager, and most recently acted up as Assistant Director, in the Strategic Commissioning & Contract Management team (previously called Service Development & Contracts) since 2017 I have decided that it is time to retire. My last working day is Thursday 17th July.

I wanted to acknowledge the work you do, and the difference you make every day to adults across Suffolk. I have thoroughly enjoyed my job, working with the care sector, and leading a dedicated team of professional staff to ensure we have a range of high-quality care and support services.

Sally Darlow is the Interim Senior Manager and has been leading the team in Ipswich & East for many years, and a new Senior Manager is due to start at the end of September. There will be further details nearer the time.

The Assistant Director post is currently being advertised.

Thank you.

Clare Smith (she/her)

DOLS Edge Training Offer

Update from Adult Safeguarding

Edge Training have produced a helpful video to remind and support care managers on their responsibilities to consult with people and/or their representatives when making DoLS applications.

Watch the video ([DoLS Applications and Consulting Care Homes](#)) to understand:

- Why consultation is a legal duty, not a courtesy
- The impact on families when they're left out of the loop
- How early engagement supports better outcomes for everyone involved

Details can be found on the attached **DOLS Edge Training** poster. Let's work together to ensure that consultation is not overlooked—it's a vital part of safeguarding rights.

Autism and Dementia Buses in Ipswich

Update from ASC

Inclusive Virtual Dementia Tour Training - experience dementia differently! Join the Inclusive Virtual Dementia Tour & transform care with empathy, insight & action.

Autism Reality Experience - is a groundbreaking, immersive, and hands-on training session designed to give neurotypical people a genuine insight into the sensory processing challenges faced by those on the autism spectrum. Developed by Glenn Knight, CEO of *Training 2 CARE*, in collaboration with over 150 autistic individuals, this powerful experience helps participants to truly grasp the everyday realities that many neurodivergent people live with.

More dates will be released soon in the West & North of the County – **these are for Ipswich only.**

Virtual Dementia Bus

25/09/2025 10am-1pm

<https://www.eventbrite.co.uk/e/1490683678009?aff=oddtcreator>

25/09/2025 1:30pm - 4:30pm

<https://www.eventbrite.co.uk/e/1490829584419?aff=oddtcreator>

Virtual Autism Bus

17/11/2025 10am-1pm

<https://www.eventbrite.co.uk/e/1491200072559?aff=oddtcreator>

17/11/2025 1:30pm-4:30pm

<https://www.eventbrite.co.uk/e/1491323210869?aff=oddtcreator>

Placement Team Email Change

Update from ASC

Following recent communications to providers around team name changes, within Home Care and Brokerage sits the Placement Team. Please note from 21st July, the Placement Team will be called the Brokerage Team, meaning the mailbox for Placement.Team@suffolk.gov.uk will be closed on 20th July and will no longer be monitored from that date. From 21st July please make contact using the new mailbox Brokerage.Team@suffolk.gov.uk

2025 ADASS Contract Variation

Update from ASC

Can we remind and draw your attention to the Communication that was sent to all providers on 9th July of the revisions which we will be rolling out to the standard terms of contract for care services, as per the attached **2025-06-27 ADASS Contract Variation letter**. Details of these are included within the 2025 ADASS Contract Variation Rollout section in [Provider contracts toolkit - Suffolk County Council](#).