

26th June 2025

Issue 304

Updates for this week

- Care Homes - Six Month Stroke Reviews
- Closure of ASC Contracts Helpdesk Mailbox
- Publication of the Adult Social Care, Annual Market Position Statement (MPS)
- Care Home Vacancy Survey Updates
- Care Market Update – Users Feedback Survey
- Training Bulletin for July-Aug 25

Care Homes - Six Month Stroke Reviews

Information provided by SNEE ICB

We are writing to inform you of an important update regarding the Suffolk and North East Essex (SNEE) Integrated Stroke 6-Month Review Project, which was funded through time-limited National Catalyst funding.

This funding has enabled the provision of structured, holistic 6-month post-stroke reviews for patients across Suffolk, including those in the community, residential and nursing homes, and those accessing enhanced rehabilitation services. The initiative has supported the delivery of high-quality, person-centred assessments and care planning through a dedicated referral hub and stroke nurse coordination team.

End of Funding and Service Changes

Please be advised that this Catalyst funding will come to an end in June. As a result, the enhanced provision of the structured 6-month stroke reviews introduced under this initiative will finish on **30 June 2025**

- **No further referrals** for 6-month stroke reviews will be accepted by the central Hub.
- The **referral form** will be **withdrawn** on the 23rd of June.
- Please can **all printed or digital promotional materials** (e.g. posters, leaflets) related to the Catalyst-funded 6-month review service be **removed** from circulation and displays with immediate effect.
- We will **revert to the pre-existing arrangements** for stroke review provision, which may differ depending on local pathways and provider capacity.

Action Required from You

We kindly ask all colleagues in GP practices, community pharmacies, care homes, and residential settings to:

1. **To stop making referrals** to the Central Review Hub for 6-month stroke reviews with immediate effect.
2. **Remove any materials** (posters, leaflets, referral forms) related to the Catalyst-funded service from your premises and digital systems.
3. **Signpost patients and carers**, where appropriate, Six-Month review provision will revert to the standard pathways and patients where applicable will be offered a six month review within the Acute.

We understand that this may represent a change for your patients and residents, and we are working with partners across the Integrated Care System to ensure patients continue to have access to appropriate care and support within existing resources.

Closure of ASC Contracts Helpdesk Mailbox

Information provided by ASC

Please note the current ASC Contracts Helpdesk inbox, ASCContractsHelpdesk@suffolk.gov.uk, will close on **30th June 2025** & will not be monitored following this date. From the **1st July 2025** the ASC Contracts Helpdesk will be known as **Care Market Hub** with a new email address. An out of office will be applied to the ASC Contracts Helpdesk inbox to advise of the change.

From **1st July 2025**, please make contact using the new mailbox ASCCareMarketHub@suffolk.gov.uk.

Publication of the Adult Social Care, Annual Market Position Statement (MPS):

Information provided by ASC

Following the recent publication of the Suffolk Care Market Strategy 2025-2030, please be advised that Adult Social Care have now published our annual Market Position Statement (MPS) for 2025/26 live on the SCC website

The MPS offers a more detailed oversight of the care market, and will be updated annually to include:

- A description of key service areas
- Identification of known gaps and opportunities for providers
- Key metrics (aligned where appropriate to People at the heart of Care), including spend and activity to identify and track progress.

Both documents are available via [Suffolk care market - Suffolk County Council](#)

Care Home Vacancy Survey Updates

Information provided by Placement & Brokerage

To better support our referral process and ensure timely placements, we kindly ask that you update your capacity surveys which are sent on a Monday with the most current information regarding available beds and other relevant information. Accurate and up-to-date data allows us to have a clear picture of bed availability, which in turn increases the likeliness of receiving appropriate referrals.

Thank you for your continued partnership and commitment to providing excellent care.

Care Market Update – Users Feedback Survey

Information provided by Suffolk County Council

The Care Market Update (CMU) has been a weekly communication update to the care market for over 5-years. The CMU aims to provide important updates, news, & training opportunities across the Suffolk care sector.

ASC has developed a short survey to obtain feedback from the market to help ensure the content of the CMU remains useful & relevant.

Please take a few minutes to complete the survey & share your thoughts with us, your responses will help shape how we share information in future editions

<https://forms.office.com/e/PAzL7xJBMW>

Please note the survey will be open until **10th July 2025**.

Training Bulletin for July-Aug 25

Information provided by ASC

Please find attached 'Training Bulletin July- August 25'. This is a combined bulletin for the training courses available across Suffolk to support the care sector for July-August 2025. Hopefully this will be helpful to plan for your training needs and will be available on a monthly basis.