

Suffolk Care

Market Update

12th June 2025

Issue 302

Updates for this week

- Home Office Changes to Skilled Worker Route
- Fake UKVI Sponsor Management System Notifications Circulating – Phishing Scam Warning
- Dental services for those with Additional Needs
- Supporting People who Hoard: Trauma, Empathy and Co-operation Webinar
- Nominations Still Open for the Suffolk Care Awards 2025
- Build your confidence and expertise around CQC assessment
- Eastern Region Skills for Care Data Surveys

Home Office Changes to Skilled Worker Route

Update supplied by Adult Social Care

The Home Office have made changes to the skilled worker route effective from 9th April 2025. This includes:

- Changes to procedures and requirements for Certificate of Sponsorship (CoS) requests for SoCs 6135 and 6136
- Changes to Minimum Salary Requirement
- Change to deductions from salary

Please refer to the ASC Change Update Presentation for full details including how to evidence the new requirements and helpful link. Please also see attached ASC Rule Change FAQ for additional support.

Fake UKVI Sponsor Management System Notifications Circulating – Phishing Scam Warning

Update supplied by UKVI

Please be advised of a sophisticated phishing scam targeting users of the UK Visas & Immigration (UKVI) Sponsor Management System (SMS). The message typically reads: "We have sent you a message in regards to your Sponsor Management System. To read this message, please log in to your SMS account using the link below. We have put temporary restrictions on your account until this is reviewed." While the language mimics legitimate Home Office communications, the scam is not genuine and should be deleted. For more information, please see the Fake UKVI Sponsor Management System Notifications Circulating – Phishing Scam Warning Flyer attached.

Learning Disability Week Webinars

Information provided by Suffolk and North-East Essex Clinical Commissioning Group

For learning disability week 16- 20th June. A number of webinars are being planned led by NHS England. These are:

- Recognising diagnostic overshadowing in community settings (Restore2 mini training) **17 June 2025** from 9.15 – 11am
- Frailty focus: fire safety and postural care **19th June 2025** from 2.15 – 4.00 pm

Please follow this link to book a place: [Learning Disability Week: Do You See Me? Insights from the East of England | NHS England Events](#)

Dental services for those with Additional Needs

Update supplied by SNEE ICB

SNEE ICB have commissioned an extension to our existing Suffolk Community Dental Services contract from 1 January 2025 that provides dental care for those with additional needs. Please see Special Care Dental Referrer attached which is a summary of the service and a link to the portal for referral by any health or social care professional. Please feel free to direct any enquiries to the service itself or to the SNEE Dental team at dental@snee.nhs.uk

Supporting People who Hoard: Trauma, Empathy and Co-operation Webinar

Update supplied by Care Knowledge

When you think of a person who hoards, who do you picture? What judgements do you make about them? In this webinar we'll look past a person's 'hoard' and the immediate problems it may present to develop our understanding of how trauma and other underlying factors can explain why someone might be hoarding. Expect to leave this webinar better able to recognise the vulnerabilities of people who hoard, motivated to address the root causes of their hoarding behaviours, and better prepared to work with multi-agency partners to tackle this complex area of practice.

Date: Wednesday, 18 June 2025 - 10am – 12 noon [Click here to find out more and register a place](#)

Nominations Still Open for the Suffolk Care Awards 2025

Information provided by Care Development East

Nominations are still open for the Suffolk Care Awards 2025, offering an opportunity to celebrate the exceptional individuals and teams making a real difference in care across the county.

Now in its ninth year, the Suffolk Care Awards highlight the dedication, compassion, and excellence shown by those working in the social care sector. Whether it's a colleague, team, or service that goes above and beyond, this is the chance to ensure their efforts are recognised and appreciated.

The nomination process is simple and open to anyone wishing to put forward a deserving individual or group. Nominations must be submitted by **22nd June 2025**.

To submit a nomination, visit: <https://caredevelopmenteast.co.uk/suffolk-care-awards/care-awards-2025-nomination-form>

Build your confidence and expertise around CQC assessment

Update supplied by Skills for Care

Join our virtual or face-to-face seminars to learn how to meet or exceed CQC expectations or how to recover effectively if your service falls below the required standards. Whether you are preparing for your first assessment, striving to deliver outstanding care or needing to improve, we can help. Our popular one-day interactive CQC seminars will support you to understand what's needed to meet or exceed CQC expectations. The seminars bring together front-line managers, and compliance leads to share insight and ideas and all attendees receive access to a comprehensive toolkit enabling you to put learning into practice.

All of our seminars can also be directly commissioned by adult social care providers, local authorities, and other organisations to be delivered as a live virtual event or face-to-face event to up to 20 delegates. To find out more contact Solutions@skillsforcare.org.uk

Eastern Region Skills for Care Data Surveys

Update supplied by ADASS East

As you may remember, the significant workforce pressures across adult social care in recent years led the Eastern Region's Association of Directors of Adult Social Services (ADASS) to commission Skills for Care's Workforce Intelligence Team in 2022. The aim of this was to enhance understanding of those pressures and identify the right support for our Social Care Providers. We are pleased to announce that we are recommencing this work in 2025.

The data is drawn from Skills for Care's Adult Social Care Workforce Data Set (ASC-WDS), supplied by providers like yourselves and the region's local authorities. This establishes an understanding of the situation both locally and regionally for Councils, ADASS and other supporting stakeholders. We now want to capture important information from provider and staff perspectives for the analysis work to ensure we have a complete picture.

The information we would like to understand is in the form of two surveys that should take around 5 minutes each to complete. Both surveys will provide vital evidence that will be used to support recruitment, retention, and other necessary changes.

Provider survey

The first survey is for providers and will help us understand the key issues, what has worked, and what commissioning practice changes could help. If you have your ASC-WDS ID, this can be entered into Q1 of this survey. [Please click here for this survey.](#)

Staff survey

The second survey is for members of your staff to complete and will be fully anonymised. This will help us to understand 'working in the sector' from a staff perspective. Here is the link to this survey: <https://online1.snapsurveys.com/r5q5zs> .

Both surveys will close on **Friday 4th July 2025**. We recognise the pressures you face – we would be very grateful if you would take the time to complete and circulate to your staff, so they have the opportunity to feed into this important data collection. We will ensure you receive feedback on the key headlines to clearly see what your information has contributed to. Further, there is a tick box in the provider survey where you can express your interest in being involved with data findings. We are very keen to work with you and co-produce solutions to support the sector as a result of this work.

You may find it helpful to know that you and your staff can apply for a Blue Sky Card. This is a fully-vetted social care ID card that doubles as a discounts/perks card, recognised nationally as a Force and Frontline ID card, accepted on the High street. <https://blueskycard.uk/>