

# Suffolk Care Market Update

8<sup>th</sup> May 2025

Issue 298

## Updates for this week

- Capacity Tracker – Mandatory Reporting & Data Enforcement Update
- Electronic Call Monitoring Webinar
- West Ipswich INT Slipper Swap
- Dental Services for Patients with Additional Needs (excl. Waveney)

### Capacity Tracker – Mandatory Reporting & Data Enforcement Update

*Update from ASC*

The Adult Social Care Information (Enforcement) Regulations 2022 came into force on 1st December 2022. It requires all ASC providers, regulated by the CQC, to update the mandated collection in the Capacity Tracker.

The reporting windows are between the 8th & 14th day of each month - or next working day if the 14th is a weekend or public holiday. Please see attached flyers for more information: *How to Register for a Capacity Tracker Account*, *Homecare Provider Sessions (April & May 2025)*, *Care Home Provider Sessions (April & May 2025)* & *Care Association Newsletter*.

The next compliance window will open on Thursday 8th May and will close on Wednesday 14th May 2025.

This is a monthly reminder to providers to ensure data has been uploaded into the National Capacity Tracker by the 14th of the month, with data which was accurate on or after the 8th of the month.

Thank you for your continued support.

For help or advice please see the links below:

- Please contact [Capacitytracker-guidance@dhsc.gov.uk](mailto:Capacitytracker-guidance@dhsc.gov.uk) if you need non-technical assistance on how to answer the questions in Capacity Tracker.
- Please contact [necsu.capacitytracker@nhs.net](mailto:necsu.capacitytracker@nhs.net) for further information and technical support.
- Guidance for Capacity Tracker is at: <https://capacitytracker.com/resources/category/61/whats-new>
- Formal notice of mandating reporting: [Formal notice of a mandate for all ASC providers - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/consultations/formal-notice-of-a-mandate-for-all-adult-social-care-providers)

### Electronic Call Monitoring Webinar

*Information provided by ASC*

Please join us on **Tuesday 20<sup>th</sup> May at 10:00am** for a 1-hour work webinar for home care providers to learn more around Suffolk's Care Marketplace & ECM (Electronic Call Monitoring). Please reserve your tickets here:

[Marketplace & Electronic Call Monitoring Webinar Tickets | Eventbrite](#)

### **West Ipswich INT Slipper Swap**

*Information provided by INT*

West Ipswich INT is running a slipper swap on the 28th of May at St Mary's and St Botolph. The aim of the event is to provide our frail elderly populations in Ipswich with free, well fitted slippers that will help them to avoid falls.

We will have various teams and organisations present ranging from nursing to OMi systems. Please see attached flyer *West Ipswich INT Slipper Swap* for more information.

### **Dental Services for Patients with Additional Needs (excl. Waveney)**

*Update from Suffolk & North-East Essex ICB*

Cambridge Community Services offer specialist dental services for patients with additional needs across Suffolk. We are pleased to advise that their contract has been extended and that non-dental referrers will now be able to refer patients in the following additional groups:

- Patients diagnosed with autism who are unable receive care in general dental practice
- Patients with a diagnosed learning disability who are unable receive care in general dental practice
- Patients diagnosed with dementia (any stage)

Referral is via an online portal and can be made by any health or social care professional, including care homes.

The advantage of a referral for patients with dementia is that they can have early proactive treatment to avoid distress as their condition progresses. This reduces the likelihood of acute dental issues in the future.

Please see attached flyer *Special Care Dental Referrer Update* for more information.