

Suffolk Care Market Update

1st May 2025

Issue 297

Updates for this week

- ECM and Marketplace Webinar (Homecare Only)
- May Forum Event
- The Adult Social Care Learning and Development Support Scheme Virtual Event
- Caring Companies Workshop
- Monthly Training Bulletin

ECM and Marketplace Webinar (Homecare Only)

Update provided by ASC

On **20th of May** at 10am, ASC will be hosting a webinar around the electronic call monitoring process and marketplace. The purpose of this is to ensure the care market understands the functions and purpose of these two relatively new elements within the delivery of homecare and acquisition of new packages of care.

This webinar is intended for care providers who deliver homecare. Please click the link below to join the meeting.

[Join the meeting now](#)

May Forum Event

Update provided by Suffolk Care Association

You're Invited to the May Forum Event! **Tuesday 13th May**, 10:00 AM – 2:00 PM at Kesgrave Community Centre. Join professionals, volunteers, and changemakers from across the care and community sectors for a vibrant, insightful, and hands-on forum event!

Whether you're already working in health and social care, running a care business, or simply passionate about making a difference — this event is for you.

What to Expect

Expert Exhibitor Stands from Leading Organisations

- | | | |
|---------------------------------|--------------------------|----------------------------------|
| ● St Elizabeth Hospice | ● Medicare | ● Care Development East |
| ● DUET Diabetes Ltd | ● Sparks Fall Prevention | ● Smith & Nephew - Wound Healing |
| ● Gather | ● SNEE IPC Team | ● Beam Up |
| ● Infotex UK Ltd | ● The Stair Company | ● DSPT |
| ● Butterfly Volunteers | ● RGS Group | |
| ● Oak Tree Coaching - Home Care | ● LimeSkills CIC | |

CPD Certificate Included!

Enjoy refreshments and network with other like-minded individuals who care as much as you do.

Book now for just £15pp – don't miss out on this valuable event.

<https://scaservices.org.uk/.../suffolk-care-associations.../>

The Adult Social Care Learning and Development Support Scheme Virtual Event

Update provided by Skills for Care

On **Tuesday 14 May 2025 - 10:00 – 11:30**, we'll be joined by the Department of Health and Social Care (DHSC) and NHS Business Services Authority (NHSBSA) to share key information about accessing funding for staff training through the Adult Social Care Learning and Development Support Scheme (LDSS) in 2025-26.

Sarah Fenton, Head of Adult Social Care skills, learning and development at DHSC, will talk about why this support is so important for the sector and how it aligns with DHSC's broader priorities.

Understanding how the fund will work in 2025-26 will help social care providers to help shape their learning and development offers for the year and maximise their available budgets.

You'll also hear from a social care provider who claimed LDSS funding in 2024-25, and their experience of the process and the benefits.

The webinar will provide a detailed walkthrough of the practical aspects of accessing LDSS funding, including:

- The eligibility criteria and evidence requirements for making claims through the scheme
- How the funding can be used, including eligible training courses and qualifications
- The process for accessing the fund and submitting claims
- A demonstration of the online claims service.

This session is ideal for those looking to embed strong digital practices within their organisation and stay up to date with Skills for Care's latest digital initiatives.

Who should attend?

- Managers and decision makers in social care providing organisations
- Administrative staff in social care providing organisations
- HR/Learning and development staff in social care providing organisations
- Social care training providers

[Book your place here.](#)

Caring Companies Workshop

Update provided by ASC

Suffolk County Council is committed to improving support for unpaid carers in our community. As part of this commitment, the **Suffolk All Age Carers' Strategy 2022-2027** ([View Here](#)) sets out several strategic objectives, including the recruitment and retention of unpaid carers in the workforce.

To further this goal, we are introducing a new **3-tiered programme** called '**Caring Companies**'. This programme offers organisations the opportunity to earn recognition at **Bronze, Silver, and Gold** levels, based on the support organisations embed within their practices and policies towards unpaid carers within their workforce.

In support of this initiative, **Suffolk Family Carers** and **Suffolk County Council** will be hosting a free-to-access session for the provider market, focusing on:

- Strategies for retaining unpaid carers in the workforce
- Best practices for recruiting unpaid carers
- Enhancing the workplace experience for unpaid carers
- Recognising the valuable contributions of unpaid carers to your organisation

Event Details:

- **Online Session**

Date: 8th May 2025

Time: 10:00 AM – 12:00 PM

For those unable to attend in person, the online session can be accessed by registering [here](#)

We encourage you to attend this session and take the first step toward becoming a '**Caring Company.**'

Monthly Training Bulletin

Update provided by ASC

Please see attached Training **Bulletin – May-June** for the training courses available across Suffolk to support the care sector for May-June 2025. Hopefully this will be helpful to plan for your training needs and will be available on a monthly basis.