

Suffolk Care Market Update

24th April 2025

Issue 296

Updates for this week

- Provider Portal Maintenance
- Suffolk and North-East Essex ICS 'Can Do' Health and Care Awards 2025

Provider Portal Maintenance:

Update provided by ASC

We will be carrying out some maintenance work which will require the following services to be unavailable:

Affected Service(s): Liquidlogic LCS, LAS, EHM, ContrOCC and All Portals Live Environments

Date & Time: Saturday, 26th April, 8:00AM until 12:00PM

Location: All Locations

Users: Liquidlogic (LCS) Users; Liquidlogic (EHM) Users; Liquidlogic (LAS) Users; CYP ContrOCC Users; ASC ContrOCC Users; Public Facing Users; All Portals; Liquidlogic Systems Support

Why: Essential monthly updates & maintenance, managed by SystemC

Please can we ask that you share this message within your organisations, and refrain from contacting us during this period to report faults. If you continue to experience issues after 26th April, please email acscontractshelpdesk@suffolk.gov.uk with a screenshot of the issue you are experiencing so we can support you to find a resolution.

Suffolk and North-East Essex ICS 'Can Do' Health and Care Awards 2025:

Update provided by ASC

The deadline for nominations to our Suffolk and North-East Essex ICS 'Can Do' Health and Care Awards 2025 of Friday 2 May 2025 is fast approaching.

Full details of this year's awards are now available on our ICS website [HERE](#) including the award categories, judging criteria and the link to apply online. We are seeking nominations from across Suffolk and North-East Essex. Nominations can be submitted individuals or teams and organisations including: the NHS, local authorities, the Voluntary, Community, Faith and Social Enterprise sector, primary care, social care providers, and others involved in the health, care and wellbeing of our population. We want to recognise, commend, and share excellence in our health and care system in Suffolk and North-East Essex that demonstrates the impact of innovative person-centred approaches, in partnership with people, communities and organisations. Our award categories this year are as follows:

- Co-production and Co-Delivery Award
- Preventing Ill-health, Inequalities and Injustice Award
- Holistic, Neighbourhood Based Care Award
- Technology and Innovation Award
- Learning from Data, Evidence, Knowledge, and Intelligence Award
- Making Better Use of our Resources Award
- Unsung Hero Award
- Inspirational Leader Award
- Supporting Young People Award
- Partnership with the VCFSE Sector Award

Nominations must be submitted by 5:00pm on Friday 2 May 2025 using the [online nomination form](#). Each category in the Suffolk and North-East Essex ICS 'Can Do' Health and Care Awards 2025 will be judged by a panel which includes people with relevant lived experience. Our Supporting Young People Award will be judged by a panel of local young people.

Finalists will be invited to join us at our awards ceremony on Friday 4 July 2025 at Rowley Mile Racecourse, Newmarket. Winners will be announced and trophies and certificates given out to winners by some familiar faces. Information about all our winners and finalists will also feature on our ICS website and we would like to share your achievements and ideas with health and care partners locally, regionally and nationally – as well as local media.

Our first Suffolk and North-East Essex ICS 'Can Do' Health and Care Awards took place in 2024, and the winners were announced at our annual EXPO event. The awards were a huge success in highlighting the extraordinary achievements of individuals, teams and collaborations across our health and care system.